# Everest

# COLLEGE

# **EVERETT CATALOG**

2012-2014

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This school is licensed under Chapter 28C.10 RCW. Inquiries or complaints regarding this private vocational school may be made to the:

Workforce Board, 128 -- 10th Ave. SW. Box 43105. Olympia, Washington 98504.

Workforce Board, 128 – 10th Ave. SW, Box 43105, Olympia, Washington 98504 Web: wtb.wa.gov

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#### PRESIDENT'S MESSAGE

We would like to welcome you to Everest College, a school that provides a friendly, small-campus atmosphere where our dedicated staff can take a personal interest in the progress of each student. This caring attitude, combined with progressive curricula, affords our students a meaningful higher education experience, as well as effective preparation for a wide variety of careers.

Obtaining a postsecondary education gives our graduates a competitive edge in their career field and will make the difference when they are considered for professional advancement. Our programs are designed for employment in the state of Washington as well as other progressive areas throughout the country.

Our goal is to provide our students with quality instruction, a sense of professional responsibility, a desire for life-long learning, and the essential skills and abilities to qualify them for their chosen career.

We have made every effort to fulfill our obligations to those who have entrusted their educational and career goals to Everest. We invite all interested parties, therefore, to visit our campus and review our programs. Our experienced admissions officers will assist in the important process of identifying the program best suited for the candidate's special interests, talents, and goals.

Benjamin Franklin once said, "If a man empties his purse into his head, no man can take it away from him. An investment in knowledge always pays the best interest."

Sincerely,

Lorine Hill

Campus President Everett Campus

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# **ABOUT EVEREST COLLEGE**

#### CORINTHIAN COLLEGES, INC.

Everest College is a part of Corinthian Colleges, Inc. (CCi). CCi was formed in 1995 to own and operate colleges across the nation that focuses on high-demand, specialized curricula. CCi is continually seeking to provide the kind of educational programs that will best serve the changing needs of students, business and industry.

With headquarters in Santa Ana, California, and colleges in various states, CCi provides job-oriented education and training in high-growth, high-technology areas of business and industry. The curricular focus is on allied health, business, and other programs that have been developed based on local employer needs. Students use modern equipment and facilities, similar to the kind they can expect to find on the job. CCi provides people entering or reentering today's competitive market with practical, skill-specific education vital to their success.

Corinthian Colleges, Inc. is dedicated to providing education and training that meets the current needs of business and industry. Under CCi ownership, the College maintains its long-standing reputation for innovation and high-quality private education.

#### MISSION STATEMENT

Everest is dedicated to the provision of an interactive learning environment created to support the professional career development of our students. The school was established to provide quality education and training designed to meet the needs of both students and employers. The school serves a diverse student population focusing on adults seeking to acquire the education and skills necessary to enter their chosen career field. To achieve this, the school is committed to excellence in the following areas:

- The utilization of effective technology and teaching methods.
- The presentation of relevant career focused educational programs.
- Ongoing collaboration with businesses, employers and professional associations in the design, delivery and evaluation of effective programs.
- The provision of career development support services to students and graduates which assists them in securing employment in their chosen field.

#### **OBJECTIVES**

- To assist all students in achieving a general educational background.
- To continually assess industry trends and develop compatible classroom academic practices and experiential learning opportunities.
- To develop curriculum programs that allow students to obtain the marketable skills needed for an entry-level position.
- To incorporate hands-on experiences as part of the program curriculum.
- To provide the necessary individualized instruction to enable students to progress to their highest potential.
- To provide faculty who are professionally prepared to teach in a career-oriented environment.
- · To create an atmosphere of learning, partnership, trust and support among students, administrators and staff.
- To provide students with opportunities for membership in supportive peer activities to encourage the development of self-sufficiency and leadership qualities.
- To provide career-long placement assistance.

#### SCHOOL HISTORY AND FACILITIES

In 1922, Bryman College, formerly known as Eton, was founded by W.B. Barger and established as Bremerton Business School to serve the Bremerton and Kitsap Peninsula area. In 1962 Bremerton Business School was acquired by George C. and Lois Aloha Bates, who owned and operated the school until their retirement in 1985. In 1985 Joseph W. Edmonds acquired Bremerton Business School and changed the school name to Eton Business College. The main campus of Eton moved to new facilities in Port Orchard in 1986, and Eton acquired Puget Sound Institute of Technology and Travel Central and moved into an additional location in Federal Way.

In 1987 Eton opened the doors at its campus in Everett, and Eton Business College was renamed Eton Technical Institute. In December 1999, Eton was purchased by Career Choices, Inc. and became Eton Education, Inc. doing business as (DBA) Eton Technical Institute.

In 2000 Eton's Everett campus moved to the Everett Mall Office Park. In August of 2003 Career Choices, Inc. was purchased by Corinthian Colleges, Inc. as a wholly owned subsidiary. In March 2004 Eton Technical Institute's name changed to Bryman College. In April of 2007 the name of the campus was changed to Everest College.

The Everett campus facilities consist of a 24,244-square-feet containing lecture classrooms, clinical laboratories and computer labs. Everest College, the facility it occupies and the equipment it uses comply with all federal, state and local ordinances and regulations, including those related to fire safety, building safety and health.

#### LIBRARY

The library is designed to support the programs offered at the campus. Students and faculty have access to a wide variety of resources such as books, periodicals, audio-visual materials and digital resources to support its curriculum. The library is staffed with librarians or trained professionals to assist in the research needs of students and faculty, and it is conveniently open to meet class schedules.

## **ACCREDITATIONS, APPROVALS AND MEMBERSHIPS**

- Accredited by the Accrediting Council for Independent Colleges and Schools to award diplomas and
  associate's degrees. The Accrediting Council for Independent Colleges and Schools is listed as a nationally
  recognized accrediting agency by the United States Department of Education and is recognized by the Council
  for Higher Education Accreditation. The Accrediting Council for Independent Colleges and Schools is located
  at 750 First Street, NE, Suite 980, Washington, D.C. 20002-4223; (202) 336-6780, http://www.acics.org.
- Everest College Everett is authorized by the Washington Higher Education Coordinating Board (HECB) and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree-Granting Institutions Act. This authorization is subject to periodic review and authorizes Everest Colleges Everett to offer the following degree programs: Associate of Applied Science in Business and Associate of Applied Science in Criminal Justice. Authorization by the HECB does not carry with it an endorsement by the board of the institution or its programs. Any person desiring information about the requirements of the act or applicability of those requirements to the institution may contact the HECB at P.O. Box 43430, Olympia, WA 98504-3430; 360-753-7800 (www.hecb.wa.gov)
- The Medical Assistant diploma program is accredited by the Commission on Accreditation of Allied Health Education Programs (www.caahep.org) upon the recommendation of the Medical Assisting Education Review Board (MAERB).
- Washington State Board of Pharmacy
- Approved for the training of veterans and eligible person under the provisions of Title 38, United States Code.
- Selected programs of study at Everett are approved by the Workforce Training and Education Coordinating Board's State Approving Agency (WTCEB/SAA) for enrollment of veterans and eligible beneficiaries to receive benefits under Title 38 and Title 10, USC.

Copies of accreditation, approval and membership documentation are available for inspection at the campus. Please contact the campus president to review this material.

# ADMISSIONS INFORMATION

All admissions materials, including program disclosures and enrollment agreements are presented in English only, since all programs are taught in English. Each admissions representative conducts interviews with prospective enrollees in English only as the method to determine that the prospective enrollee understands and can function in English. Students may be exempt from the assessment test if they provide official composite score of at least 15 on the ACT, a combined score on reading and math of at least 700 on the SAT, or proof of successful completion of a minimum of 36.0 quarter hours or 24.0 semester hours of earned college credit at an accredited postsecondary institution. As part of the enrollment process, entrance testing is required for students entering degree programs. Enrollees take the CPAt assessment exam, and if they score below 40 in any of the three sections of the test which cover mathematics and language comprehension, it is recommended that they attend tutoring to strengthen their skills in the requisite area. No English as a second language courses are offered by the campus.

# **REQUIREMENTS AND PROCEDURES**

- High school diploma or a recognized equivalent such as the GED, unless eligible under the Ability to Benefit Policy below.
- Applicants will be required to sign an "Attestation Regarding High School Graduation or Equivalency" indicating they meet the school's requirements for admission or a recognized equivalency certificate (GED) to the school by providing the school with the diploma, transcript confirming graduation, GED certificate or other equivalent documentation.
- High school seniors who are accepted on a conditional basis must sign an "Attestation Regarding High School Graduation or Equivalency" following graduation and prior to starting classes.
- If documents required for enrollment are not available at the time of application, applicants may be accepted
  for a limited period to allow time for receipt of all required documentation.
- Applicants are informed of their acceptance status shortly after all required information is received and the applicants' qualifications are reviewed.
- Upon acceptance into the school, applicants who are enrolling will complete an enrollment agreement.
- Students may apply for entry at any time. Students are responsible for meeting the requirements of the catalog
  in effect at the time of enrollment.
- Re-entry students are subject to all program requirements, policies, and procedures as stated in the school catalog at the time of re-entry. All re-entering students must sign a new enrollment agreement.

#### **ABILITY TO BENEFIT POLICY**

- Students who do not have a high school diploma or its recognized equivalent may be admitted into certain diploma programs at the school.
- Ability To Benefit (ATB) applicants are required to provide an official score report that meets or exceeds the
  passing scores as specified in the Campus Administered ATB Testing section below.
- Everest recognizes the benefits of a high school diploma or its recognized equivalent and encourages all ATB students to complete their GED while in school.

**Note**: The number of students (or re-entry) enrolled under the Ability To Benefit Provision is limited to only certain programs offered. Please check with your admission representative regarding the programs that accept ATB students. The school reserves the right to reject applicants based on test scores and ability to benefit limitations, or as necessary to comply with any applicable local, state or federal laws, statutes or regulations.

#### CAMPUS ATB PASSING TEST SCORES

- Passing scores on the CPAt are Language Usage 45, Reading 45, and Numerical 43.
- Passing scores on the COMPASS test are Numerical Skills/Prealgebra 27, Reading 65, and Writing Skills 35.
- Passing scores on the ASSET are Reading 36, Writing 35, and Numerical 36.
- Passing scores on the Wonderlic Basic Skills Test are: Verbal (205) and Quantitative (215). Students must
  achieve a passing score on both skill assessments in a single testing session to be considered passing.

Note: Everest will accept test score reports from tests taken at any Everest location or an official Assessment Center.

#### ATB ADVISING

Everest has an obligation to provide academic support services necessary for ATB students and to ensure that students will be ready for placement upon completion of their programs.

· All ATB students shall receive academic and career advising after each grading/evaluation period

#### ATB DENIAL OF ADMISSION

A student who fails to pass the test in four (4) attempts shall be denied admission and may not reapply to the school until one (1) year has passed since the first taking of the test.

#### ATB DELAYED ADMISSION

Students who do not enter school following passing the ATB exam will not be required to retake the exam prior to a delayed entry, so long as the passing test result is on file at the institution. Similarly, students who have enrolled and then withdrawn and wish to re-enter will not be required to retake the exam prior to re-entry, if the original passing test result is in the students' academic file.

#### ABILITY TO BENEFIT POLICY FOR RE-ENTRY STUDENTS

An ATB student who has been out of school less than one year may return to their program of last enrollment. Reentering ATB students will receive academic and career advising after each grading/evaluation period. ATB students who have been out of school more than one year will be treated as a new student and subject to current admission policies.

## PROGRAM SPECIFIC ADMISSIONS REQUIREMENTS

#### **DENTAL ASSISTANT PROGRAM**

Due to regulations regarding X-rays, applicants to the Dental Assistant Program must be at least 17 years old.

#### MEDICAL ASSISTANT PROGRAM

Washington Administrative Codes (WACS) require Medical Assistants to have a high school diploma or recognized equivalency certificate (GED) to perform venipuncture or injections. Employment opportunities may be limited without meeting this requirement.

#### PHARMACY TECHNICIAN PROGRAM

Students enrolling in the Pharmacy Technician program are required to be high school graduates or have received their GED. Pharmacy students must also clear a background check with the states of Washington. All Pharmacy Technician graduates must pass a national standardized examination to obtain a pharmacy technician credential from their respective state board of Pharmacy.

# **CRIMINAL BACKGROUND CHECK**

Students may be subject to a criminal background check prior to enrollment to ensure they are qualified to
meet occupational or employment requirements, clinical or internship/externship placement requirements or
licensure standards for many programs, including but not limited to those in the allied health or criminal justice
fields.

- Enrollment for students may not be granted when the background check identifies a conviction, pending case, or unresolved deferral/diversion for any felonies or misdemeanors.
- A student's inability to obtain criminal background clearance may prohibit opportunities for program completion
  and job placement. It is the student's responsibility to contact the agency to verify conditions. The school
  cannot contact the background check agency.
- Students who have been out of school for more than 180 days and are requesting to re-enter a program that
  requires a criminal background screening must undergo a new criminal background screening prior to re-entry.

## **ACADEMIC POLICIES**

#### **EVEREST REGULATIONS**

Each student is given the school catalog, which sets forth the policies and regulations under which the institution operates. It is the responsibility of the student to become familiar with these policies and regulations and to comply accordingly. Ignorance of or lack of familiarity with this information does not serve as an excuse for noncompliance or infractions.

Everest reserves the right to change instructors, textbooks, accreditation, schedules, or cancel a course or program for which there is insufficient enrollment. The student will receive a full refund for courses or programs that are cancelled. The school also reserves the right to change course curricula, prerequisites and requirements upon approval by the school's accrediting agency and state licensing board.

#### **DEFINITION OF CREDIT**

Everest awards credit in the form of quarter credits. One quarter credit is equivalent to a minimum of 10 clock hours of theory or lecture instruction, a minimum of 20 clock hours of supervised laboratory instruction, or a minimum of 30 clock hours of externship/internship practice.

#### **CLASS SIZE**

Classes are small, with an average class ratio of 15 students to one instructor for lab and 30 students to one instructor for lecture. When enrollment in a specialty lab grows beyond 15 students, instructors have access to additional resources to be able to spend time with individual students if requested. Lecture and lab sizes can go higher depending on the facility and the subject being taught.

#### **OUT OF CLASS ASSIGNMENTS**

- Students in degree programs should plan to spend a minimum of up to two hours per day outside of class completing homework assignments as directed by the instructor
- In addition to scheduled classes, students in diploma programs will be expected to complete assigned homework and other out-of-class assignments in order to successfully meet course objectives as set forth in the course/program syllabi

#### TRANSFER OF CREDIT INTO EVEREST

Everest has constructed its transfer credit policy to recognize both traditional college credit and non-traditional learning. In general, Everest considers the following criteria when determining if transfer credit should be awarded:

- · Accreditation of the institution;
- The comparability of the scope, depth, and breadth of the course to be transferred; and
- The applicability of the course to be transferred to the student's desired program. This includes the grade and age of the previously earned credit.
- If the learning was obtained outside a formal academic setting, through a nationally administered proficiency exam, an IT certificate exam, or military training, Everest will evaluate and award transfer credit using professional judgment and the recommendations for credit issued by the American Council on Education (ACE).

#### **ACADEMIC TIME LIMITS**

The following time limits apply to a course being considered for transfer credit:

- College Core and General Education course indefinite;
- Major Core course (except health science course within ten (10) years of completion; and
- Military training, Proficiency exams (e.g. DANTES, AP, CLEP, Excelsior, etc.) and IT certificate exams the same academic time limits as College Core, General Education, and Major Core courses.

Note: Due to certain programmatic accreditation criteria, health science courses must be transferred within five (5) years of completion.

# MAXIMUM TRANSFER CREDITS ACCEPTED

Students enrolled in a diploma or associate degree program must complete at least 25% of the program in residency at the institution awarding the degree or diploma. The remaining 75% of the program may be any combination of transfer credit, national proficiency credit, Everest developed proficiency credit, or prior learning credit.

# **COURSEWORK COMPLETED AT FOREIGN INSTITUTIONS**

All coursework completed at a foreign institution must be evaluated by a member of the National Association of Credential Evaluation Services (NACES). An exception to this may be allowed for students transferring from Canada with prior approval from the Transfer Center.

# TRANSFER CREDIT FOR LEARNING ASSESSMENT

Everest accepts appropriate credits transferred from the College Level Examination Program (CLEP), DANTES subject testing, and certain other professional certification examination programs. Contact the campus Academic Dean/Director of Education for the current list of approved exams and minimum scores required for transfer.

# TRANSFER CREDIT FOR PROFICIENCY EXAMINATION

Undergraduate students may attempt to challenge the requirement to certain selected courses by demonstrating a proficiency level based on special qualifications, skills, or knowledge obtained through work or other experience that is sufficient to warrant the granting of academic credit for a course through a Proficiency Examination. Similarly, Everest may award some credits toward undergraduate, associate, and diploma level courses for achievement of professional certifications e.g. CNE, MCSE, etc. For more information, please contact the Academic Dean or Director of Education.

# TRANSFER CREDIT FOR CAAHEP-ACCREDITED MEDICAL ASSISTANT PROGRAM

Advanced Placement, via transfer of credit, experiential learning and/or other methods, used toward completion of the Medical Assistant program must be consistent with institutional accrediting agency's relevant policy. Transfer of credit, credit for prior learning and credit by assessment must be documented in an official transcript.

## **EXPERIENTIAL LEARNING PORTFOLIO**

Students may earn credit for life experience through the Prior Learning Assessment program. This program is designed to translate personal and professional experiences into academic credit. Procedures for applying for credit through experiential learning are available in the Academic Dean's/Director of Education's office.

# NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION

The transferability of credits you earn at Everest College is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the degree, diploma or certificate you earn in the program in which you are enrolling is also at the complete discretion of the institution to which you may seek to transfer. The school does not guarantee the transferability of its credits to any other institution unless there is a written agreement with another institution. If the credits or degree, diploma or certificate that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your course work at the institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Everest College to determine if your credits or degree, diploma or certificate will transfer.

# TRANSFERS TO OTHER EVEREST LOCATIONS

Students in good standing may transfer to another Everest campus location. Transfer students are advised that they will be subject to the minimum residency requirements at the new campus for the program in which they are enrolled. Students may transfer applicable credits from Everest coursework in which a C or higher was earned; however, those credits will be treated as transfer credits and will not count toward fulfilling residency requirements at the new location.

#### TRANSFER CENTER ASSISTANCE

Any questions regarding the transfer of credit into or from Everest should be directed to the Transfer Center at 877-727-0058 or email <a href="mailto:transfercenter@cci.edu">transfercenter@cci.edu</a>.

# **EVEREST CONSORTIUM AGREEMENT**

The Everest Consortium Agreement enables students to attend a limited number of classes (a maximum of 49% of credit hours) at an Everest campus location other than their home campus. In addition, students nearing completion of their program of study may finish their degree at another Everest campus location through the Consortium Agreement (a minimum of 51% credit hours must be completed at the Home campus). Complete details on the Everest Consortium Agreement are available in the Academic Dean's/Director of Education's office.

# **ARTICULATION AGREEMENT**

Everest College has an articulation agreement with Kaplan University under which students completing a diploma, certificate or degree program at Everest College may be eligible to transfer into Kaplan University bachelor degree program. Students may also be eligible for a limited tuition discount. Students should contact their Everest College campus Director of Education for additional information on articulation agreement transfer terms and conditions.

#### DIRECTED STUDY

· Students unable to take a specific required course due to work schedule conflicts, emergency situations, or

course scheduling conflicts may request permission to complete a course through directed study.

- Associate degree students may apply a maximum of 8.0 quarter credit hours earned through directed study to the major core of study.
- Students may not take more than one directed study course in a single academic term.
- Diploma students are not eligible for Directed Study.
- Please see the Academic Dean/Director of Education for further information.

## **GRADING SYSTEMS AND PROGRESS REPORTS**

The student's final grade for each course or module is determined by the average of the tests, homework, class participation, special assignments and any other criteria indicated in the grading section of the syllabus for the course or module. Final grades are reported at the completion of each grading term and are provided to each student. If mailed, they are sent to the student's home address. Failed courses must be repeated and are calculated as an attempt in Satisfactory Academic Progress calculations.

Grade	Point Value	Meaning	Percentage Scale		
Α	4.0	Excellent	100-90		
В	3.0	Very Good	89-80		
С	2.0	Good	79-70		
D*	1.0	Poor	69-60		
F**	0.0	Failing	59-0		
Fail	Not Calculated	Fail (for externship/internship)			
Pass	Not Calculated	Pass (for externship/internship or thesis classes only)			
PF	Not Calculated	Preparatory Fail			
PP	Not Calculated	Preparatory Pass			
IP .	Not Calculated	In Progress (for externship/internship or thesis courses only)			
L	Not Calculated	Leave of Absence (allowed in modular programs only)			
EL	Not Calculated	Experiential Learning Credit			
PE	Not Calculated	Proficiency Exam			
W	Not Calculated	Withdrawal			
WZ	Not Calculated	Withdrawal for those students called to immediate active military duty.			
		This grade indicates that the course will not be calculated for purposes			
		of determining rate of progress			
TR	Not Calculated	Transfer Credit			

<sup>\*</sup>Not used in Allied Health Programs.

<sup>\*\*</sup>Due to programmatic accrediting agency requirements, students in Allied Health programs require a higher percentage grade to pass. For Allied Health Programs, F (failing) is 69-0%.

Treatment of Grades in the Satisfactory Academic Progress/Rate of Progress Calculation				
Grade	Included in GPA calculation?	Counted as attempted credits?	Counted as earned credits?	
Α	Y	Υ	Y	
В	Y	Y	Y	
С	Ÿ	Y	Υ	
D	Y	Y	Υ	
F	Y	Y	N	
Fail	N	Υ	N	
Pass	N	Y	Y	
IP	N	Υ	N	
L	N	N	N	
EL	N	Υ	Y	
PE	N	Y	Y	
PF	N	N	N	
PP	N	N	N	
W	N	Υ	N	
WZ	N	N	Ν	
TR	N	Y	Υ	

# **GPA AND CGPA CALCULATIONS**

 The Grade Point Average (GPA) is calculated for all students. The GPA for each term and Cumulative Grade Point Average (CGPA) are calculated on courses taken in residence at Everest

- The Grade Point Average (GPA) is calculated at the end of each evaluation period by dividing the quality points earned by the total credits attempted for that evaluation period.
- The Cumulative Grade Point Average (CGPA) is calculated by dividing the total cumulative quality points earned by the total cumulative credits attempted for cumulative evaluation periods.
- The number of quality points awarded for each course is determined by multiplying the points listed for each letter grade by the number of credits of the course.

# STANDARDS OF SATISFACTORY ACADEMIC PROGRESS (SAP)

Students must maintain satisfactory academic progress in order to remain eligible as regularly enrolled students and to continue receiving federal financial assistance. The accreditor and federal regulations require that all students progress at a reasonable rate toward the completion of their academic program. Satisfactory academic progress is measured by:

- The student's cumulative grade point average (CGPA)
- The student's rate of progress toward completion (ROP)
- The maximum time frame allowed to complete which is 150% of total number of credits in the program of study (MTF)

#### **EVALUATION PERIODS FOR SAP**

Satisfactory academic progress is measured for all students at the end of each grading period (i.e., at the end of each term, module, phase, level, quarter and payment period).

#### RATE OF PROGRESS TOWARD COMPLETION

The school catalog contains a schedule designating the minimum percentage or amount of work that a student must successfully complete at the end of each evaluation period to complete their educational program within the maximum time frame (150%). Quantitative progress is determined by dividing the number of credit hours earned by the number of credit hours attempted. Credit hours attempted include completed hours, transfer credits, withdrawals, and repeated courses.

#### MAXIMUM TIME FRAME TO COMPLETE

The maximum time frame for completion of any program is limited by federal regulation to 150% of the published length of the program. A student is not allowed to attempt more than 1.5 times or 150% of the credit hours in the standard length of the program in order to complete the requirements for graduation.

## SATISFACTORY ACADEMIC PROGRESS TABLES

48 Quarter Credit Hour Program. Total credits that may be attempted: 72 (150% of 48).				
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below
1-18	2.0	N/A	66.66%	N/A
19-24	2.0	0.5	66.66%	25%
25-30	2.0	0.75	66.66%	40%
31-36	2.0	1.0	66.66%	50%
37-42	2.0	1.1	66.66%	55%
43-48	2.0	1.25	66.66%	60%
49-72	N/A	2.0	N/A	66.66%

60 Quarter Credit Hour Program. Total credits that may be attempted: 90 (150% of 60).				
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below
1-18	2.0	N/A	66.66%	N/A
19-24	2.0	0.5	66.66%	25%
25-30	2.0	0.75	66.66%	40%
31-36	2.0	1.0	66.66%	50%
37-42	2.0	1.1	66.66%	55%
43-48	2.0	1.25	66.66%	60%
49-72	2.0	1.5	66.66%	65%-
73-90	N/A	2.0	N/A	66.66%

96 Quarter Credit Hour Program. Total credits that may be attempted: 144 (150% of 96).				
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below
1-16	2,0	N/A	66.66%	N/A
17-32	2.0	1.0	66.66%	N/A
33-48	2.0	1.2	66.66%	50%
49-60	2.0	1.3	66.66%	60%
61-72	2.0	1.5	66.66%	65%
73-95	2.0	1.75	66.66%	66.66%
96-144	N/A	2.0	N/A	66.66%

#### APPLICATION OF GRADES AND CREDITS TO SAP

- Grades A through F are included in the calculation of CGPA and are included in the Total Number of Credit Hours Attempted.
- Transfer credits (TR) are not included in the calculation of CGPA but are included in the Total Number of Credit
  Hours Attempted and Earned in order to determine the required levels for CGPA and rate of progress.
- Courses with grades of Pass, EL and PE are not included in the CGPA calculation but do count as credit hours successfully completed for the rate of progress calculation.
- For calculating rate of progress, F grades and W grades are counted as hours attempted but are not counted as hours successfully completed. Grades of IP will also be counted as hours attempted but not as hours successfully completed.
- When a course is repeated, the higher of the two grades is used in the calculation of CGPA, and the total
  credit hours for the original course and the repeated course are included in the Total Credit Hours Attempted
  (in the SAP charts) in order to determine the required rate of progress level. The credit hours for the original
  attempt are considered as not successfully completed.
- When a student returns from a leave of absence and completes the course from which the student withdrew, the hours for which the student receives a passing grade are counted as earned; the grade, hours, and attendance for the original attempt prior to the official leave of absence are not counted for purpose of the rate of progress toward completion calculation and the original grade is not counted in the CGPA calculation.
- When a student transfers between programs, all attempts of courses common to both programs are included in the CGPA and ROP of the new program.
- Students graduating from one program and continuing on to another will have all successfully completed
  courses common to both programs included in the SAP calculations of the new program. Courses not in the
  new program, including grades of W or F, are excluded from all SAP calculations.
- Non-punitive grades are not used and non-credit and remedial courses are not offered.

#### ACADEMIC AND FINANCIAL AID WARNING

SAP is evaluated at the end of each term and all students with a cumulative grade point average (CGPA) and/or rate of progress (ROP) below the required academic progress standards as stated in the school's catalog are determined to have not met satisfactory academic progress. Students not meeting SAP and with a previous SAP Met status will be issued a Financial Aid Warning and be advised that unless they improve their CGPA and/or rate of progress toward completion, they may be withdrawn from their program and lose eligibility for federal financial aid.

#### NOTIFICATION OF FINANCIAL AID WARNING

The Academic Dean/Director of Education (or designee) must provide the written notice of FA Warning status to all students not meeting SAP and with a previous SAP Met status. The following timelines apply to all students receiving an FA Warning:

- For programs with an Add/Drop period:
  - Students must receive the notification by the first day of the term; and
  - Must be advised within fourteen (14) calendar days after the term start.

Note: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and be advised within twenty-one (21) calendar days after the term start.

- For modular programs:
  - Students must receive the notification by the third (3rd) calendar day of the next module; and
  - Must be advised within ten (10) calendar days after the module start.

#### ACADEMIC AND FINANCIAL AID PROBATION

When students fall below the required academic progress standards (CGPA and/or ROP) for their program for two consecutive evaluation periods, students shall receive written notification that they will be withdrawn unless they successfully appeal by written request within the timeframe stated in the Student Academic Appeals Policy. If a student's appeal is approved, the student will be placed on Academic and Financial Aid (FA) probation. While on FA probation, students must adhere to an Academic Progress Plan. Probation will begin at the start of the next evaluation period. When both the CGPA and ROP are above the probation ranges, students are removed from probation.

During the period of probation, students are considered to be making Satisfactory Academic Progress both for academic and financial aid eligibility. Students on probation must participate in academic advising as a condition of their probation. Academic advising shall be documented on an Academic Progress Plan and shall be kept in the students' academic file.

## NOTIFICATION OF ACADEMIC AND FINANCIAL AID PROBATION

The Academic Dean/Director of Education (or designee) must provide written notice of probationary status to all students placed on academic and financial aid probation. The following timelines apply for all students:

- For programs with an Add/Drop period:
  - Students must receive the notification by the first day of the term;
  - If the student appeals this status and the appeal is approved, the student must receive an Academic Progress Plan within ten (10) calendar days after the appeal's approval.

Note: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start.

- · For modular programs:
  - Students must receive the notification by the third (3<sup>rd</sup>) calendar day of the next module;
  - If the student appeals this status and the appeal is approved, the student must receive an Academic Progress Plan within seven (7) calendar days after the appeal's approval.

#### **DISMISSAL**

If the student does not meet the Academic Progress Plan's requirements at the end of the evaluation period, the student will be dismissed from the program. Students who have violated Academic and Financial Aid Probation and have been dismissed from a program are not eligible for readmission to that program if the student has exceeded or may exceed the maximum time frame of completion until they reestablish appropriate Satisfactory Academic Progress standing. Students who have reached the maximum time frame for their program must be withdrawn from the program. There is no appeal for this type of withdrawal.

#### RETAKING PASSED COURSEWORK

Students may repeat coursework as long as such coursework does not include more than a single repetition of a previously passed course. Each attempt counts in the calculation of the students' rate of progress and successful completion percentages. All repeated courses will appear on the student's transcript, but only the highest grade earned will be included in the calculation of their cumulative grade point average.

#### RETAKING FAILED COURSEWORK

For the purpose of improving academic standing and establishing institutional grade point average, students must repeat any failed coursework. Failed courses may be repeated more than twice, so long as repeating the coursework does not jeopardize the students' maximum time frame of completion. Each attempt counts in the calculation of the students' rate of progress and successful completion percentages. All repeated coursework will appear on the student's transcript, but only the highest grade earned will be included in the calculation of their cumulative grade point average.

#### ADD/DROP POLICY (LINEAR PROGRAMS ONLY)

Students may add or drop courses during the add/drop period without academic penalty. However, they must first obtain the permission of the Academic Dean/Director of Education (or designee) and the Director of Student Finance (or designee). Students are not permitted to add a course after the end of the add/drop period. Students who attend a course after the add/drop period shall be charged for the course pursuant to the refund policy as stated in this catalog. Students who drop a course after the add/drop period shall receive a grade of "W" (Withdraw) and be charged for the course pursuant to the refund policy as stated in this catalog.

#### **FULL TERM COURSES**

The add/drop period for full term courses is the first fourteen (14) calendar days of the term, excluding holidays and regularly scheduled breaks. The taking of attendance of students who enroll during the add/drop period shall begin the first scheduled class session following the student's enrollment. Therefore, students who enroll in a full-term course during the add/drop period must attend class by the earlier of the 21<sup>st</sup> calendar day of the term or the 14<sup>th</sup> calendar day after enrollment, or be dropped from the course.

#### **MINI-TERM COURSES**

The registration period for second mini-term courses occurs well in advance prior to the start of the second mini-term. Continuing students, who are already enrolled in full term courses, should complete registration for upcoming

second mini-term courses by the close of business on day twenty (20) of the full-term. Additionally, students must sign a Mini-Term Consent Form when registering for the upcoming second mini-term courses.

Once the mini-term has begun, the add/drop period for mini-term courses is the first seven (7) calendar days of the term, excluding holidays and regularly scheduled breaks. The taking of attendance of students who enroll during the add/drop period shall begin the first scheduled class session following the student's enrollment. Students who enroll in mini-term courses during the add/drop period must attend class by the 14<sup>th</sup> calendar day of the mini-term, or be dropped from the course.

#### EFFECTS OF ADD/DROP ON FINANCIAL AID CALCULATION

Adding or dropping a course may affect a student's enrollment status, and therefore the amount of financial aid for which the student is eligible. The Director of Student Finance is responsible for advising a student of the financial consequences of a change in registration.

In order for second mini-term courses to be considered in the determination of a student's enrollment status for Pell grant purposes only, a student must register for the second mini-term courses by the close of business on day twenty (20) of the start of the full term, i.e. prior to the Census date.

#### ATTENDANCE POLICY

This policy sets standards that are critical to the student academic success. An instructor may consider a student present who does not attend the entire class session if a) the criteria used to make the determination are stated in the course syllabus and b) the amount of time missed does not exceed 50% of the class session.

#### **ESTABLISHING ATTENDANCE/ VERIFYING ENROLLMENT**

- For programs with an add/drop period, the taking of attendance for a student enrolling during the add/drop period shall begin the first scheduled class session following the student's enrollment.
- In programs without an add/drop period, students registered for a class shall attend by the second scheduled class session or be withdrawn.

#### MONITORING STUDENT ATTENDANCE

Faculty shall monitor student attendance on the basis of both consecutive absences (the "Consecutive Absence Rule") and absences as a percentage of the hours (minus externship hours) in term/program (the "Percentage Absence Rule").

#### **CONSECUTIVE ABSENCE RULE (ALL PROGRAMS)**

When a student is absent from school for fourteen (14) consecutive calendar days excluding holidays and scheduled breaks, the faculty shall notify the Academic Dean/Director of Education. For linear programs, the consecutive absence rule is applied to days missed in a single term. For modular programs, the consecutive absence rule is applied to days missed in the total program.

#### PERCENTAGE ABSENCE RULE (MODULAR PROGRAMS)

For students who have not previously violated the attendance policy, the following rule shall apply:

Percentage	Action Taken
15% of the total classroom hours missed	Attendance warning letter sent
20% of the total classroom hours missed	Withdrawn from the module and dismissed from school

For students who **have** been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

Percentage	Action Taken
15% of the remaining classroom hours missed	Attendance warning letter sent
20% of the remaining classroom hours missed	Withdrawn from the module and dismissed from school

## PERCENTAGE ABSENCE RULE (LINEAR PROGRAM)

The following rule shall apply:

Percentage	Action Taken
25% of the total hours for all courses in a term	Attendance warning letter sent
40% of the total hours for all courses in a term	Withdrawn from all courses and dismissed from school

# **DATE OF WITHDRAWAL**

When a student is withdrawn for consecutive absences within the term or module, the date of the student's withdrawal shall be the student's last date of attendance (LDA). When a student is withdrawn for violating the applicable percentage absence rule, the Date of Withdrawal shall be the date of the violation.

**Note:** The Date of Withdrawal shall be the earlier of a violation of the Consecutive Absence Rule or the Percentage Absence Rule.

# **DATE OF DETERMINATION (DOD)**

The Date of Determination (DOD) is the date the school determined the student would not return to class. This is the date used to determine the timeliness of the refund. The DOD is the **earliest** of the following three (3) dates:

- The date the student notifies the school (verbally or in writing) that s/he is not returning to class;
- The date the student violates the published attendance policy;
- No later than the 14th calendar day after the LDA; scheduled breaks are excluded when calculating the DOD.

#### ATTENDANCE RECORDS

The computer attendance database is the official record of attendance. The official record may be challenged by filing an attendance appeal. Without an appeal, after the 14th calendar day following the end of the term/module, the computer attendance database shall be considered final.

# LEAVE OF ABSENCE POLICY (MODULAR PROGRAMS ONLY)

Everest permits students to request a leave of absence (LOA) as long as the leave does not exceed a total of 180 days during any 12-month period, starting from the first day of the first leave, and as long as there are documented, legitimate extenuating circumstances that require the students to interrupt their education. In order for a student to be granted an LOA, the student must submit a completed, signed and dated Leave of Absence Request Form by the 10<sup>th</sup> calendar day of the leave to the Academic Dean/Director of Education.

**Note:** Everest does not permit leaves of absence for students enrolled in quarter-based programs. Students experiencing circumstances that may make it necessary to interrupt their attendance temporarily should see the Academic Dean/Director of Education.

#### **RE-ADMISSION FOLLOWING A LOA**

- Upon return from leave, the student will be required to repeat the module, if it had been interrupted, and receive final grades.
- The student will not be charged any fee for the repeat of any module from which the student took leave or for reentry from the leave of absence.
- The date the student returns to class is normally scheduled for the beginning of a module.
- When a student is enrolled in a modular program, the student may return at any appropriate module, not only the module from which the student withdrew.

#### **EXTENSION OF LOA**

A student on an approved LOA may submit a request to extend the LOA without returning to class. Such a request may be approved by the Academic Dean/Director of Education provided:

- The student submits a completed LOA Extension Request Form before the end date of the current leave.
- There is a reasonable expectation the student will return.
- The number of days in the leave as extended, when added to all other approved leaves, does not exceed 180 calendar days in any twelve (12) month period calculated from the first day of the student's first leave.
- Appropriate modules required for completion of the program will be available to the student on the date of return.

If the extension request is approved, the end date of the student's current leave will be changed in the official student information system to reflect the new end date. If the request is denied, the student will be withdrawn and the withdrawal date will be the student's last date of attendance (LDA).

#### FAILURE TO RETURN FROM A LOA

A student who fails to return from a LOA on or before the date indicated in the written request will be terminated from the program, and the institution will invoke the refund policy. As required by federal statute and regulations, the student's last date of attendance prior to the approved LOA will be used in order to determine the amount of funds the institution earned and make any refunds that may be required under federal, state, or institutional policy.

#### POSSIBLE EFFECTS OF LOA

Students who are contemplating a LOA should be cautioned that one or more of the following factors may affect the length of time it will take the student to graduate.

- Students returning from a LOA are not guaranteed that the module required to maintain the normal progress in their training program will be available at the time of reentry;
- · They may have to wait for the appropriate module to be offered;
- · Financial aid may be affected.

#### **EXTERNSHIP TRAINING**

Upon successful completion of all classroom requirements, students are expected to begin the externship portion of their programs within 14 calendar days (excluding holidays and regularly scheduled breaks). If a student does not begin externship training within 14 calendar days, he/she must be dropped from the program. A leave of absence (LOA) may

only be approved if the student's reason meets the criteria of the LOA Policy. Students may only miss 14 consecutive calendar days once they start externship or they must be dropped from the program.

Each student has 90 days to complete their externship. Any modular student who does not complete externship training within 90 days will fail the externship. If a student is expected to successfully complete the externship with less than 16 hours remaining, the Academics Department can approve an extension past 90 days. Quarter-based students who do not complete within 90 days can be given an "IP" if they are expected to complete in an additional 14 days from the end of the term if approved by the Academics Department.

Students who drop from externship either prior to starting or during externship and/or delay the completion of their externship for more than 30 days from the last days of attendance must have their skills evaluated by a program instructor or director/chair prior to re-entry to ensure they are still competent to perform skills safely in the externship setting.

#### WITHDRAWAL PROCEDURES

- Students who intend to withdraw from school are requested to notify the Academic Dean/Director of Education by telephone, in person, by email or in writing to provide official notification of their intent to withdraw and the date of withdrawal.
- Timely notification by the student will result in the student being charged tuition and fees for only the portion of the
  payment period or period of enrollment that he/she attended as well as ensuring a timely return of federal funds
  and any other refunds that may be due.
- Students requesting a withdrawal from school must complete a financial exit interview.
- Students who have withdrawn from school may contact the school's Education Department about reentry.

#### MAKE-UP WORK

At the instructor's discretion, make-up work may be provided to students who have missed class assignments or tests. Make-up work must be completed within ten (10) calendar days after the end of the term/module.

#### REQUIREMENTS FOR GRADUATION

- Successfully complete all courses in the program with a 2.0 cumulative grade point average within the maximum time frame for completion as stated in the school catalog.
- Successfully complete all externship requirements (if applicable).
- Meet any additional program-specific requirements as stated in the catalog.

Commencement exercises are held at least once a year. Upon graduation, all students who are current with their financial obligation to the school shall receive their diploma.

## VETERANS EDUCATION BENEFITS

#### PRIOR CREDIT FOR VETERANS AFFAIRS (VA) BENEFICIARIES

Upon enrollment, Everest will request and obtain official written records of all previous education and experience (including military education and training), grant credit where appropriate, notify the student and shorten the program certified accordingly. Students must submit official transcript within the first term of enrollment and prior credit must be considered and evaluated within the first two terms of the enrollment period.

#### **RETROACTIVE VETERANS' BENEFITS**

Veterans' benefits can be paid for enrollments up to one year before the date the VA receives a student's application. Schools may certify students retroactively for enrollment periods not previously certified. VA will determine the date of eligibility and the beginning date from which benefits can be paid.

# SATISFACTORY ACADEMIC PROGRESS FOR STUDENTS RECEIVING VA BENEFITS

- Veteran students are subject to the Satisfactory Academic Progress Policy and may be placed on academic probation or dismissed for failing to make satisfactory academic progress.
- A veteran who fails to make satisfactory academic progress status after two consecutive periods of academic
  probation must be reported to the VA and may have their benefits terminated.

#### **APPEALS POLICY**

#### STUDENT ACADEMIC APPEALS POLICY

Academic appeals include those appeals related to Satisfactory Academic Progress violations, final grades, attendance violations, and academic or financial aid eligibility. In all instances, with the exception of SAP, Everest expects that initially every attempt will be made to resolve such disputes informally through discussions by all relevant parties prior to initiating formal appeals.

All formal academic appeals must be submitted in writing (or electronically via email for online students) on an Academic Appeal Form to the Academic Dean/Director of Education within five (5) calendar days of the date the student has notice of the adverse academic decision:

- · Notice of final grades:
  - Modular the date the grade(s) are mailed from the school
  - Linear first day of the subsequent term

- Notice of Attendance violation is the date of the violation
- Notice of SAP violation (FA probation SAP Not Met 2<sup>nd</sup> consecutive term):
  - Modular third calendar day of the subsequent module
  - Linear first day of the subsequent term

Note: In the case of terms without a break week, the student must receive the notification within seven (7) calendar days of the term start.

Online - first day of the subsequent term

Note: In the case of terms without a break week, the student must receive the notification within the first day of the second week of the term start.

The appeal must include:

- · The specific academic decision at issue
- . The date of the decision
- The reason(s) the student believes the decision was incorrect
- The informal steps taken to resolve the disagreement over the decision
- The resolution sought

The written appeal may be accompanied by any additional documentation (e.g., papers, doctor notes, tests, syllabi) the student believes supports the conclusion that the academic decision was incorrect.

**Note**: Once a formal appeal is filed, no action based on the adverse academic decision may be taken until the appeal process is complete. However, in cases involving financial aid eligibility, all financial aid disbursements shall be suspended until the matter is resolved.

Upon receipt of the Academic Appeal Form, the Academic Dean/Director of Education/Online Designee shall convene an Appeal Committee, which should at a minimum include the Department Chair, a member of the Student Services Staff, and a faculty member from another program. The Appeal Committee shall investigate the facts of the matter to the extent deemed appropriate under the circumstances. The Appeal Committee shall render a written decision within five (5) calendar days of the date the appeal was received, and shall forward the decision to the student and the instructor within five (5) calendar days thereafter. Copies of all documents relating to the appeal shall be placed in the student's academic file, and the decision of the Appeal Committee shall be noted in the official student information system within one (1) calendar day of the date of the decision. The decision of the Appeal Committee is final, and no further appeals are permitted.

Note: When an appeal is denied, the date of any suspension of financial aid or dismissal from the program shall be the date of the adverse academic decision. The student will not be charged for any attendance after the date of the adverse academic decision.

#### **ASSIGNMENT/ TEST GRADES**

Students who disagree with an assignment/test grade should discuss it with the instructor upon receipt of the grade. Assignments/test grades are reviewed at the instructor's discretion. If the instructor is not available, the matter should be discussed with the Program Director/Department Chair/Online Academic Designee. Only final course grades are eligible for appeal.

#### FINAL COURSE GRADES

In modular programs, appeals of final course grades must be made by the fifth (5<sup>th</sup>) calendar day after the date the grades are mailed from the school. In linear programs, appeals of final course grades must be made by the sixth (6<sup>th</sup>) calendar day of the subsequent term. The Academic Dean/Director of Education/Online Academic Designee may direct a grade to be changed when it is determined by an Appeal Committee that a final grade was influenced by any of the following:

- 1. A personal bias or arbitrary rationale
- 2. Standards unreasonably different from those that were applied to other students
- 3. A substantial, unreasonable, or unannounced departure from previously articulated standards
- 4. The result of a clear and material mistake in calculating or recording grades or academic progress

#### ATTENDANCE VIOLATIONS

Appeals of attendance violations must be made within five (5) calendar days of the violation. In order for an attendance appeal to be considered, the student must:

- 1. Attend school:
  - The next scheduled class period (Consecutive Absence Rule violations)
  - Within five (5) calendar days of the violation (Percentage Absence Rule violations)
- 2. Have perfect attendance while the appeal is pending
- 3. Submit a written plan to improve attendance with the Appeal Form

Provided that no applicable state requirement would be violated by doing so, an attendance appeal may be granted if the student demonstrates that the absence was caused by:

- 1. The death of a family member
- 2. An illness or injury suffered by the student
- 3. Special circumstances of an unusual nature which are not likely to recur

The Appeal Committee may, as a condition of granting the appeal, require the student to make up assignments and develop an Academic Advising Plan in conjunction with his or her advisor.

#### SATISFACTORY ACADEMIC PROGRESS (SAP) APPEALS

In modular program, SAP appeals must be made within five (5) calendar days of the notification, i.e., eight (8) calendar days of the subsequent module start. In linear programs, SAP appeals must be made by the sixth (6<sup>th</sup>) calendar day of the subsequent term.

Provided that the student can complete their program within the maximum time frame with the required minimum CGPA, a SAP appeal may be granted if the student demonstrates that s/he is sincerely committed to taking the steps required to succeed in his/her program and that his or her failure to maintain the required CGPA or ROP was caused by any of the following mitigating circumstances:

- 1. The death of a family member
- 2. An illness or injury suffered by the student
- Special circumstances of an unusual nature which are not likely to recur

SAP violation/FA Probation appeals must include a detailed statement written by the student explaining the reason why he or she failed to make SAP, and what has changed in the student's situation that will allow him or her to demonstrate SAP at the next evaluation period. An appeal will be strengthened if supporting documentation is included (e.g., medical doctor's note, law enforcement report, etc.)

The Appeal Committee shall, as a condition of granting the appeal, require the student to develop an Academic Progress Plan in conjunction with the student's advisor and place the student on FA probation.

# FINANCIAL INFORMATION

#### STATEMENT OF FINANCIAL OBLIGATION

A student who has applied, is accepted, and has begun classes at Everest assumes a definite financial obligation. Each student is legally responsible for his or her own educational expenses for the period of enrollment. A student who is enrolled and has made payments in full or completed other financial arrangements and is current with those obligations, is entitled to all the privileges of attending classes, taking examinations, receiving grade reports, securing course credit, being graduated, and using the Career Services Office.

Any student who is delinquent in a financial obligation to the school, or any educational financial obligation to any third party, including damage to school property, library fines, and payment of tuition and fees, is subject to exclusion from any or all of the usual privileges of the school. Everest may, in its sole discretion, take disciplinary action on this basis, including suspension or termination of enrollment.

#### **TUITION AND FEES**

Tuition and fee information can be found in "Tuition and Fees" section of the catalog. Modular programs are offered throughout the year on a schedule independent of the standard quarter calendar. When a student begins enrollment in a modular program, the student is charged for tuition by academic year, instead of by quarter.

Quarter-based programs will be charged for the student's first quarter (or mini-term quarter start) in attendance. Tuition and fees for subsequent quarters will be charged at the published rate in effect at the beginning of that quarter. The minimum full-time course load is 12 credits per quarter. Non-credit-bearing coursework will be charged at the same rate as credit-bearing coursework. Textbook costs per quarter are dependent upon the classes for which the student is registered. All credits for which a student is registered are charged at the current rate, including any courses being repeated. The student's total tuition for a given quarter is determined by multiplying the number of credit hours for which the student is registered at the end of the Add/Drop period by the then current tuition rate for that number of credit hours.

The Enrollment Agreement obligates the student and the School for the entire program of instruction. Students' financial obligations will be calculated in accordance with the refund policy in the contract and this school catalog.

Student may make payments by cash or by the following accepted credit cards: Visa, MasterCard or Discover.

#### **TUITION CHARGES FOR RE-ENTRY**

- Students re-entering a linear program will be charged tuition at the current cost per credit/quarter.
- Students re-entering a modular program within 180 days will be charged tuition at the original tuition rate reflected on the original enrollment agreement. Students re-entering a modular program outside of 180 days will be charge current tuition rate.
- If the student is entering into a modular program that charges tuition by the academic year and is re-entering in the second academic year, no tuition increase is applied to the first academic year, since that year has already been completed. The tuition increase will be calculated for the second academic year as follows:
  - Tuition increase divided by the number of academic credits in the program equals to cost per credit.
     Cost per credit multiplied by the number of credits in the second academic year equals the amount of tuition increase.

**Note**: Any student who has a prior unpaid balance or account that has been referred to a collection agency will not be eligible for re-entry until the unpaid balance has been resolved.

#### ADDITIONAL FEES AND EXPENSES

Charges for textbooks, uniforms and equipment are separate from tuition. The institution does not charge for books, uniforms and equipment until the student purchases and receives the items. Incidental supplies, such as paper and pencils are to be furnished by the students.

#### **VOLUNTARY PREPAYMENT PLAN**

The school provides a voluntary prepayment plan to students and their families to help reduce the balance due upon entry. Details are available upon request from the Student Finance Office.

# **BUYER'S RIGHT TO CANCEL**

The applicant's signature on the Enrollment Agreement does not constitute admission into the school until the student has been accepted for admission by an official of the school. If the applicant is not accepted, all monies paid will be refunded.

After the applicant has signed the Enrollment Agreement, the applicant may request cancellation by submitting a written notice either: a) before the start of the first scheduled class, b) by midnight of the third business day after the first scheduled day of class, whichever is later, and the applicant will receive a full refund of all monies paid. Applicants who have signed the Enrollment Agreement but have not yet visited The School may also cancel within three business days following either The School's regularly scheduled orientation procedures or a tour of The School's facilities and inspection of equipment, where training and services are provided.

Cancellation will occur when the student gives a signed and dated written notice of cancellation to the Director of Admissions or President at the address shown on the catalog. The written notice of cancellation need not take any particular form, and, however expressed, is effective if signed and dated by the student and states that the student no longer wishes to be bound by the Agreement. A notice of cancellation may be given by mail or hand delivery, or telegram. The notice of cancellation, if sent by mail, is effective when deposited in the mail, properly addressed, with postage prepaid.

#### **OFFICIAL WITHDRAWALS**

An official withdrawal is a withdrawal that is documented in writing. An official withdrawal is considered to have occurred on the date that the student provides to the school official notification of his or her intent to withdraw. A student who has not attended class for 14 consecutive calendar days will be considered to have withdrawn as of the student's last recorded date of attendance and will be subject to the refund policy in the Agreement. Students who must withdraw from the school are requested to notify the office of the Academic Dean/Director of Education in writing, to provide official notification of their intent to withdraw. When the student begins the process of withdrawal, the student or the office of the Academic Dean/Director of Education will complete the necessary form(s).

Quarter-Based Programs: After the cancellation period, students in quarter-based programs who officially withdraw from the school prior to the end of the school's official add/drop period will be dropped from enrollment, and all monies paid will be refunded.

**Modular Programs**: Although there is no add/drop period in modular programs, for students who officially withdraw within the first five class days (or for weekend classes within seven calendar days from the date they started class, including the day they started class), all monies paid will be refunded.

#### DATE OF WITHDRAWAL VERSUS DATE OF DETERMINATION (DOD)

The date of withdrawal, for purposes of calculating a refund, is the last date of recorded attendance:

- 1. When the school receives notice of the student's intention to discontinue the training program;
- When the student is terminated for a violation of a published school policy which provides for termination;
- 3. When a student, without notice, fails to attend classes for thirty calendar days.

The date of determination is the earlier of the date the student officially withdraws, provides notice of cancellation, or the date The School determines the student has violated an academic standard. For example, when a student is withdrawn for violating an academic rule, the date of the student's withdrawal shall be the student's last date of attendance. The date of determination shall be the date The School determines the student has violated the academic rule, if the student has not filed an appeal. If the student files an appeal and the appeal is denied, the date of determination is the date the appeal is denied.

#### FEDERAL FINANCIAL AID RETURN POLICY

#### STUDENT FINANCIAL AID (SFA)

The School is certified by the U.S. Department of Education as an eligible participant in the Federal Student Financial Aid (SFA) programs established under the Higher Education Act of 1965 (HEA), as amended (Title IV programs). The School is required to determine earned and unearned portions of Title IV aid for students who cancel, withdraw, drop out, are dismissed, or take a leave of absence prior to completing 60% of a payment period or term.

# **RETURN OF TITLE IV FUNDS CALCULATION AND POLICY**

The Return of Title IV Funds calculation (Return calculation) is based on the percentage of earned aid using the following calculation: Percentage of payment period or term completed equals the number of days completed up to the

withdrawal date divided by the total days in the payment period or term. (Any break of five days or more is not counted as part of the days in the term). This percentage is also the percentage of earned aid.

Funds are returned to the appropriate federal program based on the percentage of unearned aid using the following formula: Aid to be returned equals (100% of the aid that could be disbursed minus the percentage of earned aid) multiplied by the total dollar amount of aid that could have been disbursed during the payment period or term.

The School must return the lesser of:

- 1. The amount of Title IV program funds that the student did not earn; or
- 2. The amount of institutional charges that the student incurred for the payment period or period of enrollment multiplied by the percentage of funds that were not earned.

The student (or parent, if a federal PLUS loan) must return or repay the amount by which the original overpayment amount exceeds 50% of the total grant funds received by the student for the payment period or period of enrollment, if the grant overpayment is greater than \$50. (Note: If the student cannot repay the grant overpayment in full, the student must make satisfactory arrangements with the U.S. Department of Education to repay any outstanding grant balances. The Student Financial Aid Department will be available to advise the student in the event that a student repayment obligation exists. The individual will be ineligible to receive additional student financial assistance in the future if the financial obligation(s) is not satisfied).

The School must return the Title IV funds for which it is responsible in the following order:

- 1. Unsubsidized Direct Stafford loans (other than PLUS loans)
- 2. Subsidized Direct Stafford loans
- 3. Federal Perkins loans
- 4. Direct PLUS loans
- 5. Federal Pell Grants for which a return of funds is required
- 6. Academic Competitiveness Grants for which a return of funds is required
- 7. National Smart Grants for which a return of funds is required
- 8. Federal Supplemental Educational Opportunity Grants (FSEOG) for which a return of funds is required

If a student withdraws after the 60% point-in-time, the student has earned all Title IV funds that he/she was scheduled to receive during the period and, thus, has no unearned funds; however, The School must still perform a Return calculation. If the student earned more aid than was disbursed to him/her, the institution would owe the student a post-withdrawal disbursement, which must be paid within 180 days of the DOD. If a student earned less aid than was disbursed, The School would be required to return a portion of the funds, and the student would be required to return a portion of the funds. Any outstanding student loans that remain are to be repaid by the student according to the terms of the student's promissory notes.

#### TITLE IV CREDIT BALANCES

After a Return calculation has been made and a state/institutional refund policy, if applicable, has been applied, any resulting credit balance (i.e. earned Title IV funds exceed institutional charges) must be paid within 14 days from the date that The School performs the Return calculation and will be paid in one of the following manners:

- 1. Pay authorized charges at the institution;
- 2. With the student's permission, reduce the student's Title IV loan debt (not limited to the student's loan debt for the period of enrollment);
- 3. Return to the student.

#### **EFFECT OF LEAVES OF ABSENCE ON RETURNS**

If a student does not return from an approved leave of absence on the date indicated on the written request, the withdrawal date is the student's last day of attendance. For more information, see the Leave of Absence section in this catalog.

# TIME FRAME WITHIN WHICH INSTITUTION IS TO RETURN UNEARNED TITLE IV FUNDS

The School must return the amount of unearned Title IV funds for which it is responsible within 45 days after the DOD.

## **REFUND POLICIES**

# INSTITUTIONAL PRO RATA REFUND CALCULATION AND POLICY

When a student withdraws, The School must determine how much of the tuition and fees it is eligible to retain. The Pro Rata Refund Calculation and Policy is an institutional policy and is different from the Federal Financial Aid Return Policy and Return calculation; therefore, after both calculations are applied, a student may owe a debit balance (i.e. the student incurred more charges than he/she earned in Title IV funds) to The School.

The School will perform the Pro Rata Refund Calculation for students who terminate their training before completing the period of enrollment. Under the Pro Rata Refund Calculation, The School is entitled to retain only the percentage of charges (tuition, fees, room, board, etc.) proportional to the period of enrollment completed by the student. The period of enrollment completed by the student is calculated by dividing the total number of calendar days

in the period of enrollment into the calendar days in the period as of the student's last date of attendance. The period of enrollment for students enrolled in modular programs is the academic year. The period of enrollment for students enrolled in quarter-based programs is the quarter. The refund is calculated using the following steps:

- 1. Determine the total charges for the period of enrollment.
- 2. Divide this figure by the total number of calendar days in the period of enrollment.
- 3. The answer to the calculation in step 2 is the daily charge for instruction.
- 4. The amount owed by the student for the purposes of calculating a refund is derived by multiplying the total calendar days in the period as of the student's last date of attendance by the daily charge for instruction and adding in any book or equipment charges.
- 5. The refund shall be any amount in excess of the figure derived in step 4 that was paid by the student.

#### WASHINGTON CANCELLATION AND REFUND POLICY

- a) The School must refund all money paid if the applicant is not accepted. This includes instances where a starting class is canceled by The School;
- b) The School must refund all money paid if the applicant cancels within five business days (excluding Sundays and holidays) after the day the contract is signed or an initial payment is made, as long as the applicant has not begun training;
- c) The School may retain an established registration fee equal to ten percent of the total tuition cost, or one hundred dollars, whichever is less, if the applicant cancels after the fifth business day after signing the contract or making an initial payment. A "registration fee" is any fee charged by a school to process student applications and establish a student records system.

#### TEXTBOOK AND EQUIPMENT RETURN/REFUND POLICY

A student who was charged for and paid for textbooks, uniforms, or equipment may return the unmarked textbooks, unworn uniforms, or new equipment within 30 days following the date of the student's cancellation, termination, or withdrawal. The School shall then refund the charges paid by the student. Uniforms that have been worn cannot be returned because of health and sanitary reasons. If the student fails to return unmarked textbooks, unworn uniforms or new equipment within 30 days, The School may retain the cost of the items that has been paid by the student. The student may then retain the equipment without further financial obligation to The School.

#### EFFECT OF LEAVES OF ABSENCE ON REFUNDS

If a student does not return from an approved leave of absence (when applicable) on the date indicated on the written request, monies will be refunded. The refund calculation will be based on the student's last date of attendance. The DOD is the date the student was scheduled to return.

#### TIME FRAME WITHIN WHICH INSTITUTION IS TO ISSUE REFUNDS

Refunds will be issued within 30 days of either the date of determination or from the date that the applicant was not accepted by The School, whichever is applicable.

#### STUDENTS CALLED TO ACTIVE MILITARY DUTY

#### **CONTINUING STUDENTS**

Continuing students called to active military duty are entitled to the following:

• If tuition and fees are collected in advance of the withdrawal, a strict institutional pro rata refund of any tuition, fees, or other charges paid by the student for the program and a cancellation of any unpaid tuition, fees, or other charges owed by the student for the portion of the program the student does not complete following withdrawal for active military service ("WZ").

#### CONTINUING MODULAR DIPLOMA STUDENTS

Continuing modular diploma students who have completed 50% or less of their program are entitled to a full refund of tuition, fees, and other charges paid. Such students who have completed more than 50% of their program are entitled to a strict pro rata refund.

# STUDENT FINANCING OPTIONS

The school offers a variety of student financing options to help students finance their educational costs. Detailed information regarding financing options available and the Financial Aid process can be obtained from the school's Student Financial Planning Brochure. Information regarding other sources of financial assistance such as benefits available through the Bureau of Indian Affairs, Division of Vocational Rehabilitation, Veterans Assistance and State Programs can be obtained through those agencies.

#### FINANCIAL ASSISTANCE

Financial assistance (aid) in the form of grants and loans is available to eligible applicants who have the ability and desire to benefit from the specialized program/training offered at the school.

#### STUDENT ELIGIBILITY

To receive financial assistance, you must have the following:

- 1. Usually, have financial need
- 2. Be a U.S. citizen or eligible noncitizen
- 3. Have a social security number
- 4. If male, be registered with the Selective Service
- 5. If currently attending school, be making satisfactory academic progress
- 6. Be enrolled as a regular student in any of the school's eligible programs
- 7. Not be in default on any federally-guaranteed loan

#### **FEDERAL FINANCIAL AID PROGRAMS**

The following is a description of the Federal Financial Aid Programs available at the school. Additional information regarding these programs, eligibility requirements, the financial aid process and disbursement of aid can be obtained through the school's Student Financial Planning Brochure, the school's Student Finance Office, and the U.S. Department of Education's Guide to Federal Student Aid, which provides a detailed description of these programs. The guide is available online at:

#### http://studentaid.ed.gov/students/publications/student\_guide/index.html

- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)
- Federal Work Study (FWS)
- Federal Direct Stafford Loans (FSL)
- Federal Direct Parent Loan for Undergraduate Students (PLUS)

#### **ALTERNATIVE LOAN PROGRAMS**

If your primary financing option does not fully cover your program costs, alternative financing options can help bridge that financial gap. Private loan programs are convenient, affordable and easy to use.

- There are alternative loans provided by private lenders.
- . The rate may be variable and the loan approved and origination fees may be based on credit.
- · Repayment terms may vary based on lender programs.
- Student may apply on their own or with a co-borrower.

Please see one of the Student Finance Planners for further information.

#### **GRANTS AND SCHOLARSHIPS**

# WORKFORCE SCHOLARSHIPS AND GRANTS, INCLUDING YOUTH, ADULT AND DISPLACED WORKERS

This campus is recognized by many public and non-profit organizations as an approved institution to support state and local workforce education and employment initiatives. As educational benefit programs become available, the campuses seek eligibility with the funding organizations. Therefore, if you are unemployed, under employed, or otherwise eligible youth or adult, you may qualify for various workforce educational benefit programs. Eligibility criteria for workforce educational assistance and benefits available vary by state, community and school, so check with the funding organization to see whether you qualify.

# "CAREERS THAT WORK" SCHOLARSHIP PROGRAM

Everest participates, as a member, in the scholarship program "Careers That Work!" offered through the Northwest Career Colleges Federation. Each high school is provided three \$1000 tuition scholarships to be awarded by the high school and to be used at any private career school participating in the *Careers That Work!* program. The program is designed to promote the vocational opportunities available to a high school graduate at a private career school.

#### WASHINGTON AWARD FOR VOCATIONAL EXCELLENCE (WAVE)

Washington Award for Vocational Excellence (WAVE) - The Washington Award for Vocational Excellence honors three vocational students from each of the 49 state legislative districts for outstanding achievement in vocational/technical education. High schools, skills centers, and community and technical schools nominate students based on occupational proficiency, leadership, community activities, work experience, and other qualities. A committee, representing business, labor, education, the Legislature and citizens, makes the final selection. Students can use the grants at public two-year and four-year school and universities and accredited private schools, universities and vocational schools in Washington. To be eligible, you must meet the following criteria:

 Be enrolled in a Washington State high school, skills center, or public community or technical school at the time of application;

- Graduate from high school with a minimum of 360 hours in a single, approved vocational program or be
  enrolled in a public community or technical school and have completed at least one year in an approved
  vocational program by June 30 of the award year; and
- Not have received a previous WAVE scholarship;
- Not be pursuing a degree in theology.

Students receive grants equal to up to two years of undergraduate resident tuition and fees. Maximum award for private vocational schools is \$5,506.

# NORTHWEST CAREER COLLEGES FEDERATION (NWCCF) VETERANS APPRECIATION SCHOLARSHIP PROGRAM

The potential student is eligible if he or she is active duty military or has separated from the U.S. Armed Services as confirmed by a DD 214 (honorable discharge) form after 9/11.

The potential student completes an online application that channels to the NWCCF; that application is forwarded to the selected participating member school. The potential student will need to complete the admissions process and start their program before the award is made. Schools will have the option of granting a \$500 or \$1,000 award (see participation guidelines). Check with your admissions representative for participation information.

#### DREAM AWARD PROGRAM AND SCHOLARSHIPS

Graduates of any Corinthian Colleges, Inc. (CCi) school may be nominated for the CCi-sponsored Dream Award program. Scholarship awards must be used within two years of the award and they are not transferrable nor can they be exchanged for cash.

Campus Dream Award: Each campus will nominate one recent graduate from the campus to represent the campus in the award competition. Nominations are accepted from April 1 to June 30 each year. Selection of the nominee is based on a review of recent graduates within the past three years by the Campus Selection Committee. The selected nominee should be a graduate whose life story could have gone in any direction, but whose decision to attend a CCi school was a turning point for them. The selected nominee should be an inspiration and motivation to other students. Each Campus Dream Award recipient will receive:

- A scholarship worth \$2,500 that may be used at any CCi campus for training that is more advanced than the one from which the nominee has graduated, and
- A trophy.

Corinthian Dream Award: Following the close of the nomination period for the Campus Dream Award, the Corinthian Dream Award recipient will be selected from the campus nominees by the Corinthian Colleges Selection Committee, composed of the Executive Management Team of CCI. The award will be given to the nominee with the most compelling story and highest level of achievement. The award will be announced to the winner by the end of August and will be presented at the Fall CCi Presidents' Meeting. The award will include:

- 1. A full scholarship that may be used at any CCi campus for training that is more advanced than the program from which the recipient has graduated,
- 2. An all expenses paid trip to the Fall Presidents' Meeting,
- 3. A trophy,
- 4. A letter of recognition from the CCi CEO and COO, and
- 5. A nomination to the Association of Private Sector Colleges and Universities (APSCU) Great Award.

Additional information regarding this award and scholarship program may be requested from the Campus President.

#### **IMAGINE AMERICA SCHOLARSHIP**

This institution participates in the Imagine America scholarship program operated by the Career Training Foundation of Washington D.C. Under this scholarship program three \$1,000 Imagine America scholarships are available at each participating high school and can be awarded to three graduating high school seniors from that school.

Scholarship certificates are sent directly to the high school from the Career Training Foundation of Washington D.C. The high school guidance counselor and the high school principal select the students of their choice to receive the award. Certificates have to be signed by the counselor and principal to be valid. The chosen high school seniors can each only receive one Imagine America scholarship.

Imagine America scholarship certificates are to be given to the Student Finance Office prior to class commencement, are non-transferable and cannot be exchanged for cash. Scholarship certificates will be accepted until October 31, of the year in which they are awarded. The scholarship cannot be used in conjunction with any of the other two types of scholarships offered by the campus.

#### **MILITARY SCHOLARSHIPS**

As a sign of appreciation to our friends in uniform and their families, the following are eligible to apply for the Military Scholarship: military personnel serving in the Armed Forces, which include the U.S. Army, Navy, Marines, Air Force, Activated Guard/Reserve and U.S. Coast Guard, military spouses of active military personnel serving in the Armed Forces, veterans using Veterans Affairs ("VA") education benefits, and spouses or other dependents using VA education benefits.

The Scholarship includes a quarterly tuition stipend applied as a credit to the student's account and no cash payments will be awarded to the student. Scholarship funds are set at the beginning of each fiscal year and are awarded on a continuing basis until funds for the fiscal year are depleted. Scholarship awards may not exceed 50% of tuition charged for the term. The scholarship is non-transferrable and non-substitutable and cannot be combined with any other program. The scholarship or program with the greatest benefit to the student will be applied. Applications may be requested from the Admissions Office.

**Eligibility:** Applicants must meet entrance requirements for their program of study. Applicants must meet the eligibility requirements listed above and provide proof of eligibility by submitting a copy of official military documentation with their application. Proof of eligibility includes valid military identification card, Leave and Earnings Statement, DD214, Certificate of Eligibility. The scholarship may be renewed from quarter-to-quarter so long as the recipient continues to meet the eligibility requirements, remains enrolled, maintains satisfactory academic progress, and maintains a 2.50 cumulative grade point average.

#### Payment Schedule:

Member Status	Military Scholarship Amount
U.S. Military Service Member – Army, Navy, Air Force, Marines, Coast Guard, Activated National Guard or Activated Reservist	50% of tuition
Veteran – veteran using VA or other military education benefits	10% of tuition
Military Spouse – spouse of active-duty military personnel serving in the Armed Forces	10% of tuition
Military spouse or dependent – spouse or dependent using military education benefits	10% of tuition
Other – service member, veteran or family member not listed above and using military education benefits	10% of tuition

# **ADMINISTRATIVE POLICIES**

#### STATEMENT OF NON-DISCRIMINATION

Everest does not discriminate on the basis of race, color, religion, age, disability, sex, sexual orientation, national origin, citizenship status, gender identity or status, veteran or marital status in the administration of its educational and admissions policies, scholarship and loan programs, or other school-administered programs. In compliance with the Americans with Disabilities Act of 1990, as amended and Section 504, Everest provides qualified applicants and students who have disabilities with reasonable accommodations that do not impose undue hardship.

#### DISABILITY

Everest complies with federal laws including Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, as amended. The Campus President has been designated the Section 504 Coordinator and will coordinate the efforts of Everest to comply with all relevant disability laws. Inquiries should be directed to this person at 2156 Pacific Avenue, Tacoma, WA 98402, (253) 207-4000.

#### **DISABILITY ACCOMMODATION PROCEDURE**

Everest's disability accommodation procedure is a collaborative and interactive process between the student and the Section 504 Coordinator. The student will meet with the Section 504 Coordinator on campus to request and submit an Accommodation Request form and discuss disability related needs. The Section 504 Coordinator is available to the student to assist with questions and provide assistance in filling out the Accommodations Request form. The student will provide a completed Accommodations Request form and documentation of their medical condition to the Section 504 Coordinator for review. The documentation of a medical condition may be from a licensed medical doctor, psychologist, audiologist, speech pathologist, registered nurse, licensed clinical social worker, marriage and family therapist, rehabilitation counselor, physical therapist, learning disability specialist, or other appropriate health professional. This documentation should verify the medical condition and suggest appropriate accommodations for the student. If the accommodation is denied, the student is informed of their right to appeal the decision and the necessary step to file a grievance.

#### **DISABILITY GRIEVANCE PROCEDURES**

A student initiates the Disability Grievance Procedure by contacting the Section 504 Coordinator. The Section 504 Coordinator will explain the complaint procedures and assist the complainant in filing a complaint. The complaint need only be a written letter containing allegations that specifically identify the discriminatory conduct, the person(s) who did it, and all witnesses the complainant believes can support the allegations. A complaint should be made as soon as the complainant believes he/she has been discriminated against, but no later than within 180 days of the date the alleged discrimination occurred, or the date on which the complainant could reasonably have learned of the discrimination.

When a complaint is filed, the Section 504 Coordinator begins an investigation within 14 days. The complainant, the accused, and any witnesses they identify are interviewed. Any relevant documents identified by these persons are reviewed. Within 45 days of the complaint, the Section 504 Coordinator informs the complainant and accused in writing that there was sufficient or insufficient evidence to confirm complainant's allegations, states the key facts and reasons why that conclusion was reached, and outlines any proposed resolution or corrective action if applicable. The complainant is also notified of the right to appeal the investigation conclusion. An appeal must be made in writing to the CCi Director of Academic Services, who may be reached at the Student Help Line number or email address below within 15 days of receiving notice about the investigation conclusion. Within 15 days of receiving the appeal, the CCi Director of Academic Services reviews the matter and provides a decision in writing.

Complaints are investigated in a manner that protects the privacy and confidentiality of the parties to the extent possible. No employee or agent of the school may intimidate, threaten, coerce or otherwise discriminate or retaliate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If a student believes any such retaliation has occurred, a complaint of retaliation should be filed according to the procedure described above.

If the 504/ADA Coordinator is the subject of the grievance, the student would be instructed to contact the Student Help Line at (800) 874-0255 or via email at <a href="mailto:StudentServices@cci.edu">StudentServices@cci.edu</a>. The Student Helpline in consultation with the appropriate Academic Services team member(s) will provide guidance to the student for initiating and submitting their grievance in writing to <a href="mailto:StudentServices@cci.edu">StudentServices@cci.edu</a>.

#### CODE OF STUDENT CONDUCT

The Code of Student Conduct applies at all times to all students. As used in this Code, a student is any individual who has been accepted or is enrolled in school. Student status lasts until an individual graduates, is withdrawn, or is otherwise not in attendance for more than 180 consecutive calendar days.

Everest seeks to create an environment that promotes integrity, academic achievement, and personal responsibility. All schools should be free from violence, threats and intimidation, and the rights, opportunities, and welfare of students must be protected at all times.

To this end, the following Code of Student Conduct sets forth the standards of behavior expected of students as well as the process that must be followed when a student is accused of violating those standards. Reasonable deviations from the procedures contained herein will not invalidate a decision or proceeding unless, in the sole discretion of the school, the deviation(s) significantly prejudice the student. The Campus President (or designee) is responsible for appropriately recording and enforcing the outcome of all disciplinary matters.

#### CONDUCT AFFECTING THE SAFETY OF THE CAMPUS COMMUNITY

Everest reserves the right to take all necessary and appropriate action to protect the safety and well-being of the campus community. The Campus President (or designee) may immediately suspend any student whose conduct threatens the health and/or safety of any person(s) or property. The suspension shall remain in effect until the matter is resolved through the disciplinary process. Such conduct includes, but is not limited to:

- Possessing alcohol or other intoxicants, drugs, firearms, explosives, weapons, dangerous devices, or dangerous chemicals on school premises
- Theft
- · Vandalism or misuse of school, or another's property
- Harassment or intimidation of others
- Endangerment, assault, or infliction of physical harm

#### OTHER PROHIBITED CONDUCT

Additionally, disciplinary action may be initiated against any student(s) based upon reasonable suspicion of attempting to commit, or assisting in the commission of any of the following prohibited forms of conduct:

- Cheating, plagiarism, or other forms of academic dishonesty
- Forgery, falsification, alteration or misuse of documents, funds, or property
- Any disruptive or obstructive actions, including:
  - The use of cell phones or other electronic devices for voice or text communication in the classroom, unless permitted by the instructor
  - The inappropriate use of electronic or other devices to make an audio, video, or photographic record
    of any person while on school premises without his/her prior knowledge or effective consent
- Failure to comply with school policies or directives
- Any other action(s) that interfere with the learning environment or the rights of others
- Violations of local, state, provincial, or federal law

**Note:** This list is not exhaustive, but rather offers examples of unacceptable behavior which may result in disciplinary action.

#### LIMITATIONS ON STUDENTS WITH PENDING DISCIPLINARY MATTERS

Any student with a pending disciplinary matter shall not be allowed to:

- Enroll or attend classes at another Corinthian Colleges Inc. (CCI) school;
- Graduate or participate in graduation ceremonies; or
- Engage in any other activities proscribed by the Campus President.

Additionally, if a student withdraws from school at any point during the disciplinary process, the student is not eligible for readmission to any CCi school prior to resolving the outstanding disciplinary issue.

#### INQUIRY BY THE CAMPUS PRESIDENT

If the Campus President (or designee), in his or her sole discretion, has reason to believe that a student has violated the Code of Student Conduct, the Campus President (or designee) shall conduct a reasonable inquiry and determine an appropriate course of action. If the Campus President (or designee) determines that a violation has not occurred, no further action shall be taken.

#### CONDUCT WHICH DOES NOT WARRANT A SUSPENSION OR DISMISSAL

If the Campus President (or designee), in his or her sole discretion, determines that the student's behavior may have violated this Code but does not warrant a suspension or dismissal, the Campus President (or designee) shall promptly provide the student with a written warning. Multiple written warnings may result in a suspension or dismissal.

# CONDUCT WHICH WARRANTS A SUSPENSION OR DISMISSAL

If the Campus President (or designee), in his or her sole discretion, determines that the student's behavior warrants a suspension or dismissal, the Campus President (or designee) shall promptly provide the student with a written notice of the following:

- · The conduct for which the sanction is being imposed;
- · The specific sanction being imposed; and
- The right to appeal if a written request is filed by the student within (5) calendar days of the date of the written notice.

#### ALCOHOL AND SUBSTANCE ABUSE STATEMENT

Everest does not permit or condone the use or possession of marijuana, alcohol, or any other illegal drug, narcotic, or controlled substance by students. Possession of these substances on campus is cause for dismissal.

# STUDENT USE OF INFORMATION TECHNOLOGY RESOURCES POLICY

IT resources may only be used for legitimate purposes, and may not be used for any other purpose which is illegal, unethical, dishonest, damaging to the reputation of the school, or likely to subject the school to liability. Impermissible uses include, but are not limited to:

- Harassment;
- Libel or slander:
- Fraud or misrepresentation;
- · Any use that violates local, state/provincial, or federal law and regulation;
- Disruption or unauthorized monitoring of electronic communications;
- Disruption or unauthorized changes to the configuration of antivirus software or any other security monitoring software;
- Unauthorized copying, downloading, file sharing, or transmission of copyright-protected material, including music:
- Violations of licensing agreements;
- Accessing another person's account without permission;
- Introducing computer viruses, worms, Trojan Horses, or other programs that are harmful to computer systems, computers, or software;
- The use of restricted access computer resources or electronic information without or beyond a user's level of authorization:
- Providing information about or lists of CCi users or students to parties outside CCi without expressed written permission;
- Downloading or storing company or student private information on portable computers or mobile storage devices:
- Making computing resources available to any person or entity not affiliated with the school;
- Posting, downloading, viewing, or sending obscene, pornographic, sexually explicit, hate related, or other offensive material;
- · Academic dishonesty as defined in the Code of Student Code;
- Use of CCi logos, trademarks, or copyrights without prior approval;
- Use for private business or commercial purposes.

#### **COPYRIGHT POLICY**

It is the intention of Everest to strictly enforce a policy of zero tolerance for copyright violations and to comply with all applicable laws and regulations. Any student who engages in the unauthorized distribution of copyrighted material, including unauthorized peer-to-peer file sharing, is subject to sanctions under the Code of Student Conduct. Additionally, a person found to have committed a copyright violation may be liable for up to \$150,000 for each separate act of infringement, and may be subject to criminal prosecution. A person may be held liable even if he or she was unaware that they were violating the law.

#### SEXUAL HARASSMENT POLICY

Everest strives to provide and maintain an environment free of all forms of harassment. Behavior toward any student by a member of the staff, faculty, or student body that constitutes unwelcome sexual advances will be dealt with quickly and vigorously and will result in disciplinary action up to and including dismissal. Any student who believes that he or she is a victim of sexual harassment should immediately notify the office of the Campus President. The Campus President will conduct an investigation of all allegations. Information surrounding all complaints will be documented and kept strictly confidential.

# **SANCTIONS**

Sanctions should be commensurate with the nature of the student's conduct. All sanctions imposed should be designed to discourage the student from engaging in future misconduct and whenever possible should draw upon educational resources to bring about a lasting and reasoned change in behavior.

**Suspension** – A sanction by which the student is not allowed to attend class for a specific period of time. Satisfactory completion of certain conditions may be required prior to the student's return at the end of the suspension period. During a period of suspension, a student shall not be admitted to any other CCi school.

**Note:** Student absences resulting from a suspension shall remain in the attendance record regardless of the outcome of any disciplinary investigation or the decision of the Student Conduct Committee.

**Dismissal** – A sanction by which the student is withdrawn from school. Such students may only reapply for admission with the approval of the Campus President. Students dismissed from the school remain responsible for any outstanding balance owed to the school.

#### **APPEAL PROCESS**

Students are entitled to appeal any sanction which results in suspension or dismissal. The appeal must be in writing and filed within five (5) calendar days of the date of the written notice. If the student files a timely appeal, the Campus President (or designee) shall convene a Student Conduct Committee to conduct the hearing. The Committee shall generally include the Campus President, the Academic Dean/Director of Education, a Program or Department Chair, the Student Services Coordinator, or a faculty member. The members of the Committee shall select a Chair. If the alleged violation involves allegations of sexual misconduct committed against faculty or staff, the Committee must include a representative from Corporate or Division Human Resources.

The Committee Chair shall timely schedule a hearing date, and provide written notice to the student. The notice must be mailed or otherwise delivered to the student at least two (2) calendar days prior to the scheduled hearing date, and include notice that the student may:

- Appear in person, but is not required to appear
- Submit a written statement
- Respond to evidence and question the statements of others
- Invite relevant witnesses to testify on his/her behalf
- Submit written statements signed by relevant witnesses

Attendance at the hearing is limited to those directly involved or those requested to appear. Hearings are not open to the public and are not recorded.

The Student Conduct Committee shall:

- Provide the student a full and reasonable opportunity to explain his/her conduct
- Invite relevant witnesses to testify or submit signed statements
- Reach a decision based upon the information submitted prior to the hearing and the testimony and information
  of the student and witnesses at the hearing
- If the student does not appear, or elects not to appear, the Committee may proceed in the student's absence and the decision will have the same force and effect as if the student had been present

The Student Conduct Committee shall issue a written decision to the student within five (5) calendar days of the date of the hearing which may:

- Affirm the finding and sanction imposed by the Campus President (or designee)
- Affirm the finding and modify the sanction. Sanctions may only be reduced if found to be grossly disproportionate to the offense
- Disagree with the previous finding and sanction and dismiss the matter. A matter may be dismissed only if the original finding is found to be arbitrary and capricious

The decision of the Student Conduct Committee is final, and no further appeal is permitted.

# **RECORD OF DISCIPLINARY MATTER**

All disciplinary files shall be kept separate from the student academic files until resolved. Disciplinary files for students who have violated the Code of Student Conduct shall be retained as part of the student's academic file and considered "education records" as appropriate, pursuant to the Family Educational Rights and Privacy Act (FERPA). Disciplinary records shall be retained in the student's academic file permanently and a note shall be included in the official student information system indicating the date of the disciplinary decision and the sanction imposed.

When circumstances warrant, disciplinary matters shall be referred to the appropriate law enforcement authorities. Additionally, disciplinary records shall be reported to third parties as applicable (e.g. Veteran's Administration).

#### STUDENT COMPLAINT PROCEDURE

Complaints are defined as any student concern regarding school programs, services, or staff not addressed by other school policies. Students have the right to file a complaint with the school at any time. Students are encouraged to first attempt to informally resolve their complaint with the instructor or staff member in the department most directly connected with their complaint. Students who are unable to resolve their complaint informally should submit their complaint in writing to the School President. The President will meet with the student to discuss the complaint and provide the student with a written response within seven (7) calendar days of the meeting. Students who are not satisfied with the response of the President may contact the Student Help Line at (800) 874-0255 or email at studentservices@cci.edu.

If a student feels that the School has not adequately addressed a complaint or concern, the student may consider contacting the Accrediting Council for Independent Colleges and Schools. All complaints considered by the Commission must be in written form, with permission from the complainant(s) for the Commission to forward a copy of the complaint to the School for a response. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the Commission. A copy of the Commission's Complaint Form is available at the School and may be obtained by contacting the School President. Please direct all inquiries to:

Accrediting Council for Independent Colleges and School 750 1<sup>st</sup> Street NE, Suite 980
Washington, DC 20002
(202) 336-6780, (202) 842-2593 (fax)

Students may also contact and file a complaint with the state's agency and the state's Attorney General's office at the following mailing addresses.

Higher Education Coordinating Board 917 Lakeridge Way P.O. Box 43430 Olympia, WA 98504-3430 (360) 753-7800 Email:

info@hecb.wa.gov Web: www.hecb.wa.gov State of Washington
Workforce Training and Education
Coordinating Board
128 10th Avenue, SW
P.O. Box 43105
Olympia, WA 98504-3105
(360) 753-5662

Attorney General 800 5<sup>th</sup> Ave., Suite 2000 Seattle, WA 98104 (360) 753-6200 Consumer Line: (800) 551-4636

attorney.general@state.co.us
Website: http://www.atg.wa.gov

#### **DRESS CODE**

Students must adhere to the campus dress code standards provided to them. Students are expected to dress in a manner that would not be construed as detrimental to the student body, the educational process or wear any clothing that has expressed or implied offensive symbols or language. Students should always be aware of the first impression of proper dress code and grooming, and note that Everest promotes a business atmosphere where instructors and guests are professionals and potential employers. In addition, students may be required to wear uniforms that present a professional appearance.

#### **NOTIFICATION OF RIGHTS UNDER FERPA**

The Family Educational Rights and Privacy Act (FERPA) affords students certain rights with respect to their education records\*. These rights include:

 The right to inspect and review the student's education records within 45 days of the day the institution receives a request for access.

A student should submit to the Registrar's Office a written request that identifies the record(s) the student wishes to inspect. The Registrar will make arrangements for access and will notify the student of the time and place where the records may be inspected. If the records are not maintained by the Registrar, the Registrar shall advise the student of the correct official to whom the request should be addressed.

2. The right to request the amendment of the student's education records that the student believes are inaccurate, misleading or otherwise in violation of the student's privacy rights under FERPA.

A student who wishes to ask the institution to amend a record should write to the Registrar, clearly identify the part of the record the student wants changed, and specify why it should be changed.

If the institution decides not to amend the record as requested, the institution will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

The right to provide written consent before the institution discloses personally identifiable information from the student's education records, except to the extent that FERPA authorizes disclosure without consent. The institution discloses education records without a student's prior written consent under the FERPA exception for disclosure to school officials with legitimate educational interests. A school official is a person employed by the institution in an administrative, supervisory, academic or research, or support staff position; a person or company with whom the institution has contracted as its agent to provide a service instead of using institution employees or officials (such as an attorney, auditor, collection agent, campus security personnel and a health provider); a person serving the institution in an advisory capacity; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks, or an accreditor or an official of the state's department of education. Please note that in certain circumstances, such as with an infectious disease health threat or security threat, the School may disclose individually identifiable information without notice.

A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities for the institution.

Upon request, the institution also discloses education records without consent to officials of another school in which a student seeks or intends to enroll.

From time to time the institution publishes communications, such as graduation and honor roll lists, that include students' names and programs of study. A student who wishes not to be included should put that request in writing to the Registrar.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by the institution to comply with the requirements of FERPA. The name and address of the office that administers FERPA is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW, Washington, D.C. 20202

Note: The school does not publish a directory of education records.

#### STUDENT RECORDS

All student academic records are retained, secured, and disposed of in accordance with local, state, and federal regulations. Everest maintains complete records for each student, including grades, attendance, prior education and training, placement, financial aid and awards received. Student records should be maintained on campus for five years.

#### TRANSCRIPT AND DIPLOMA RELEASE

Student academic transcripts are available upon written request by the student. Student records may be released only to the student or his/her designee as directed by the Family Educational Rights and Privacy Act of 1974.

Transcript and diploma requests must be made in writing to the Office of the Registrar. Official transcripts will be released to students who are current with their financial obligation to the school. Diplomas will be released to students who are current with their financial obligation upon completion of their school program.

#### CAMPUS SECURITY AND CRIME AWARENESS POLICIES

As required by Public Law 101-542, as amended by Public Law 102-325, Title II, Crime Awareness and Campus Security Act of 1990, Section 294, Policy and Statistical Disclosures, Everest has established policies regarding campus security.

Everest strives to provide its students with a secure and safe environment. Classrooms and laboratories comply with the requirements of the various federal, state and local building codes, with the Board of Health and Fire Marshal regulations. Most campuses are equipped with alarm systems to prevent unauthorized entry. Facilities are opened each morning and closed each evening by administrative personnel.

In emergency situations, students should call 911 for an immediate response from the local law enforcement agency. Thereafter, the crime should be reported to the Campus President (or designee). In non-emergency situations, the crime should be reported as soon as possible to the Campus President (or designee) and the local law enforcement agency. All students are encouraged to report all crimes and public safety incidents to the Campus President (or designee) in a timely manner. The Campus President (or designee) shall document each incident reported and determine an appropriate response based on the nature of the incident. All victims of crime that occur on campus shall be provided with the opportunity to report the incidents to the local law enforcement authority.

Students are responsible for their own security and safety both on-campus and off-campus and must be considerate of the security and safety of others. The school has no responsibility or obligation for any personal belongings that are lost, stolen or damaged, whether on or off school premises or during any school activities.

On May 17, 1996, the President of the United States signed Megan's Law into federal law. As a result, local law enforcement agencies in all 50 states must notify schools, day care centers, and parents about the presence of dangerous offenders in their area. Students are advised that the best source of information on the registered sex offenders in the community is the local sheriff's office or police department. The following link will provide you with a list of the most recent updated online information regarding registered sex offenders by state and county: <a href="http://www.fbi.gov/hg/cid/cac/registry.htm">http://www.fbi.gov/hg/cid/cac/registry.htm</a>.

#### **DRUG-FREE SCHOOLS POLICY**

The Drug-Free Schools and Communities Act of 1989, Public Law 101-226, requires institutions receiving financial assistance to implement and enforce drug prevention programs and policies. Students shall receive a copy of the Drug-Free Schools/Drug-Free Workplace Annual Disclosure upon enrollment, and thereafter no later than January 31<sup>st</sup> of each calendar year they are enrolled. The information and referral line that directs callers to treatment centers in the local community is available through Student Services.

Everest prohibits the manufacture and unlawful possession, use or distribution of illicit drugs or alcohol by students on its property and at any school activity. If students suspect someone to be under the influence of any drug or alcohol, they should immediately bring this concern to the attention of the Academic Dean/Director of Education or Campus President. Students who violate the school's prohibitions against alcohol, controlled substances, and drugs are subject to disciplinary action up to and including dismissal from the school. Information on the disciplinary process may be found in the school catalog. When circumstances warrant, a violation of this policy may also be referred to the appropriate law enforcement authorities.

In certain cases, students may be referred to counseling sources or substance abuse centers. If such a referral is made, continued enrollment is subject to successful completion of any prescribed counseling or treatment program.

#### STATISTICAL INFORMATION

Everest is required to report to students the occurrence of various criminal offenses on an annual basis. On or before October 1<sup>st</sup> of each year, the school will distribute a security report to students containing the required statistical information on campus crimes committed during the previous three years. A copy of this report is available to prospective students upon request.

#### **CAMPUS COMPLETION RATE REPORTS**

Under the Student Right to Know Act (20 U.S.C. § 1092(a)), Everest is required to annually prepare completion or graduation rate data respecting the institution's first-time, full-time undergraduate students (34 CFR 668.45(a)(1)). Everest is required to make this completion or graduation rate data readily available to students approximately 12 months after the 150% point for program completion or graduation for a particular cohort of students. This completion rate report is available to students and prospective students upon request.

#### **WEATHER EMERGENCIES**

In the event of inclement weather the school will notify students via the website <a href="www.schoolreport.org">www.schoolreport.org</a>. Students will need to check the website or any television station for the status of school closures or delays. If no delay or closure is posted, school will be held and on time. The campus president reserves the right to schedule make up hours and/or assignments for hours missed due to school closures during inclement weather. The students will be notified of these make up hours and be required to attend or be marked absent.

# STUDENT SERVICES

#### **ORIENTATION**

New students participate in an orientation program prior to beginning classes. This program is designed to acquaint students with the policies of the school and introduce them to staff and faculty members who will play an important part in the students' academic progress.

#### **HEALTH SERVICES**

Everest does not provide health services.

#### **HOUSING**

Everest does not provide on-campus housing.

#### STUDENT ADVISING

Academic advising is coordinated by the Academic Dean/Director of Education and includes satisfactory academic progress and attendance. The Registrar and Academic Program Directors serve as advisors and assist students in course selection and registration, dropping and adding courses, change of major, and meeting graduation requirements.

#### **EVEREST CARE PROGRAM**

The Everest CARE Student Assistance program is a free personal-support program for our students and their families. This program provides enrolled students direct and confidential access to professional counseling. For more information, please visit the website <a href="http://www.everestcares.com">http://www.everestcares.com</a> or call (888) 852-6238.

#### PLACEMENT ASSISTANCE

Everest maintains an active Career Services Office to assist graduates in locating entry-level, educationally related career opportunities. The Career Services Office works directly with business, industry, and advisory board members to assist all students with access to the marketplace. Everest does not, in any way, guarantee employment. It is the

goal of the Career Services Office to help all students realize a high degree of personal and professional development and successful employment. Specific information on job opportunities and basic criteria applicable to all students and graduates utilizing placement services is available in the Career Services Offices.

# **PROGRAMS OFFERED**

PROGRAM	CREDENTIAL	
Dental Assistant	Diploma	
Medical Administrative Assistant	Diploma	
Medical Assistant	Diploma	
Medical Insurance Billing and Coding	Diploma	
Pharmacy Technician	Diploma	
Business	Associate of Applied Science Degree	
Criminal Justice	Associate of Applied Science Degree	

# **DIPLOMA PROGRAMS**



#### **DENTAL ASSISTANT**

Diploma Program
33 weeks – 760 hours – 48 credit units

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Dental assistants have become indispensable to the dental care field, and dentists have become more reliant upon the dental assistant to perform a wide range of patient procedures. And, as the need for their services continues to grow, the role and responsibilities of the dental assistant also continue to expand.

The goal of the Dental Assistant Program is to provide graduates with the skills and knowledge that will enable them to qualify for entry-level positions as dental assistants. Since they are trained in clinical and radiographic procedures, their services are also sought by general dentists, and dental offices and facilities specializing in pediatrics, orthodontics, endodontics and other specialties, dental schools, dental supply manufacturers, hospital dental departments, dental laboratories and insurance companies.

The objective of the Dental Assistant program is to provide the student with the appropriate didactic theory and handson skills required and necessary to prepare them for entry-level positions as dental assistants in today's modern health and dental care offices, dental clinics, and facilities. Students will study diagnostic and procedural terminology as it relates to the accurate completion of dental examinations, procedures, and daily tasks.

The combination of introduced skills taught in this program, will prepare students for the ever-changing field of dentistry and orthodontics. Students study dental radiography, dental sciences, operatory dentistry, laboratory procedures, dental anatomy and orthodontics, and dental health.

This training program is divided into eight learning units called modules. Students must complete modules A through G first, starting with any module and continuing in any sequence until all seven modules are completed. Modules A through G stand alone as units of study and are not dependent upon previous training. If students do not complete any portion of one of these modules, the entire module must be repeated. Upon successful completion of modules A through G, students participate in a 200-clock-hour externship

Completion of the Dental Assistant Program, including the classroom training and externship, is acknowledged by the awarding of a diploma.

Module	The state of the s	Total Contact Hours	Quarter Credit Units
MODULE A	Dental Office Emergencies and Compliance	80	6.0
MODULE B	Dental Radiography	80	6.0
MODULE C	Dental Specialties	80	6.0
MODULE D	Operatory Dentistry	80	6.0
MODULE E	Laboratory Procedures	80	6.0
MODULE F	Dental Anatomy and Orthodontics	80	6,0
MODULE G	Dental Health	80	6.0
MODULE X	Dental Assistant Externship	200	6.0
	Program Totals:	760	48.0

#### **Major Equipment**

Amalgamators, Model Trimmers, Autoclave, Model Vibrators, Automatic and Manual Processing Equipment, Oral Evacuation Equipment, Dental Unit and Chairs, Personal Computers, DXTTR and Typodont Manikins, Ultrasonic Units, Handpieces, X-Ray Units

#### Module A - Dental Office Emergencies and Compliance

#### 6.0 Quarter Credit Units

In this module, students are introduced to Occupational Safety and Health Administration (OSHA) Standards for infection control and hazard communication. Topics include microbiology, contagious diseases concerning the dental team, universal precautions, barrier techniques and handling hazardous chemicals. Students practice step-by-step instrument decontamination using approved sterilization agents and methods. Students learn operatory disinfection using approved agents and methods. Methods for taking and recording vital signs and blood pressure are introduced. Students also learn about CPR for the Healthcare Provider and how to management emergencies that may occur in the dental office. Related dental terminology is studied. Basic concepts of psychology and communication are discussed with emphasis on helping dental patients overcome anxieties related to dental treatment. Special considerations for the medically and physically compromised patients are presented. Career development skills are also taught. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

#### Module B - Dental Radiography

#### 6.0 Quarter Credit Units

Module B introduces students to the basic anatomy of the head and teeth in order to familiarize students with the anatomical structures involved in dental radiographs. Radiation protection and the hazards of X-ray radiation are studied. Emphasis is placed on maintaining radiation safety while obtaining the best possible diagnostic quality on dental radiographs. Students are also introduced to digital radiography. Theory, laboratory skills and clinical practice meet state guidelines for a Radiation Safety Certificate and comply with federal regulations for certifying radiographic operators. Students practice techniques of film exposure and mounting in equipped dental operatories with industry-

approved structural and monitoring devices. Exposure techniques include bitewing, bisecting and parallel techniques and are performed on a patient simulator manikin. Upon successful completion of practice, students produce radiographs on site for clinical patients as prescribed by a licensed dentist. Students process film using a fully equipped darkroom or automatic processor. Students are also required to mount processed radiographs and to evaluate the diagnostic quality according to established criteria. Students retake non-diagnostic films. Professional responsibilities regarding the state radiation safety certificate are introduced as well as quality assurance and infection control. Related dental terminology is also taught. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

#### Module C - Dental Specialties

6.0 Quarter Credit Units

In this module, student study cranial anatomy as it relates to anesthesia administration and pain control. Methods for taking and recording vital signs and blood pressure are introduced. Skills performed by the dental assistant in the specialty areas of Oral Surgery and Endodontics (root canals) are presented, including procedures for the administration of topical and local anesthetics. Students practice acquired skills on training manikins (Typodonts), placing instruments and materials. Children's dentistry (Pediatric Dentistry) as a specialty is presented. Related dental terminology is studied. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

#### Module D - Operatory Dentistry

6.0 Quarter Credit Units

This module introduces students to chair-side assisting duties and techniques practiced in general dentistry with emphasis on sit-down, four-handed dentistry. Students learn how to handle and transfer dental instruments and place materials on models. Properties and manipulation of common dental materials, including amalgam, composites, glass ionomers and sealants, are presented. Students practice required RDA procedures such as placement, wedging and removal of matrices, placement of cement bases and liners, and placement of temporary sedative dressing on Typodont manikins. Basic concepts of psychology and communication are discussed with emphasis on helping dental patients overcome anxieties related to dental treatment. Students also study related dental terminology. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

#### Module E - Laboratory Procedures

6.0 Quarter Credit Units

In this module, students receive hands-on training in taking impressions and constructing study and master casts. Students are exposed to a variety of impression and gypsum materials and procedures for their use. The casts are then used to practice dental procedures such as the fabrication of custom trays and temporary crowns. Prosthodontics as a specialty is presented with instruction in crown and bridge procedures and full and partial dentures. Students are introduced to dental implants and the various types of mouth guards such as night-guards, sports guards and bleaching trays. Laboratory safety and infection control are presented. Related dental terminology is studied. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

#### Module F - Dental Anatomy and Orthodontics

6.0 Quarter Credit Units

This module focuses on orthodontics as a specialty. Students receive hands-on training in practicing orthodontic measurements, placement of separators, sizing bands and placement and ligation of arch wires. Theory on orthodontic assistant duties, office routine and malocclusion classifications are presented. In addition, students learn to chart the oral conditions of patients in compliance with state guidelines for mouth mirror inspection. Introduction of tooth morphology, oral structures, and oral pathology are presented. Related spelling and terminology is studied throughout the module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

#### Module G - Dental Health

6.0 Quarter Credit Units

Specialty areas of oral pathology and periodontics are studied. Placement of periodontal surgical dressings is demonstrated and practiced on manikins according to RDA criteria. Preventive dentistry is emphasized. Related areas of nutrition and fluorides are presented. Students also study related dental terminology. Coronal polish theory and procedures are taught and practiced on manikins and then on clinical patients under the direct supervision of a licensed dentist. Completion of coronal polish requirements will permit the assistant to perform the procedure after obtaining the Registered Dental Assistant license (California programs only). Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

# Module X - Dental Assistant Externship

6.0 Quarter Credit Units

This module is 200 hours of unpaid, supervised, practical in-service in a dental office or clinic in which the student practices direct application of all administrative and clinical functions of Dental Assistant. Prerequisite: Completion of Modules A-G. Lecture Hours: 0.0 Lab Hours: 0.0 Other Hours: 200.0.



# **MEDICAL ADMINISTRATIVE ASSISTANT**

Diploma program
33 weeks – 760 hours – 48 credit units

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The objective of the Medical Administrative Assistant Program is to prepare students for entry-level positions as medical administrative assistants in a variety of health care settings. Students study various administrative procedures related to the medical office. Students will learn accounting functions essential to a medical environment, set up patient records and maintain all filing and record keeping, basics of coding with CPT and ICD-9 codes, preparation and processing insurance claims, dictation and transcription, correspondence and mail processing and computerized practice management.

The Medical Administrative Assistant Program is designed to prepare students for entry-level positions as medical administrative assistants in a variety of health care settings. Students study various administrative procedures related to the medical office, including patient processing and assessment, processing medical insurance claims, bill collections, and general office procedures utilized in various medical offices. In addition to acquiring manual and hands-on administrative skills, the program is designed to teach students computer and keyboarding skills which enables them to become familiar with the computerized technology that is becoming more visible in the twenty-first century medical office environment.

Module	Module Title	Total Clock Hours	Quarter Credit Units
Module A	Office Finance	80	6.0
Module B	Patient Processing and Assisting	80	6.0
Module C	Medical Insurance	80	6.0
Module D	Insurance Plans and Collections	80	6.0
Module E	Office Procedures	80	6.0
Module F	Patient Care and Computerized Practice Management	80	6.0
Module G	Dental Administrative Procedures	80	6.0
Module X	Medical Administrative Assistant Externship	200	6.0
	Program Total:	760	48.0

Major Equipment: Autoclave, Calculators, Personal Computers, Patient Examination Table, Stethoscopes, Sphygmomanometer, Transcription Machine

#### Module A: Office Finance

#### 6.0 Quarter Credit Units

Module A introduces accounting functions essential to a medical environment. Students learn basic bookkeeping procedures and apply them to a bookkeeping project and accounting system. Students will also complete assignments writing payroll checks and keeping check registers. Patient billing is an integral portion of the module, including tracing delinquent claims and insurance problem solving. Students study essential medical terminology, build on keyboarding and word processing skills, and identify self –directed job search process by learning how to cultivate the right on-the-job attitude, assembling a working wardrobe and identifying the strategies it takes to become the best in your new job so that you can advance in your career. They also learn essential medical terminology. Lecture Hours: 40.0 Lab Hours: 40.0

# Module B: Patient Processing and Assisting

# 6.0 Quarter Credit Units

In Module B, students learn to set up patient records and maintain and organize them manually and electronically. Students locate records management systems and develop skills in alphabetic filing and indexing, and appointment scheduling. The basics of health insurance are introduced, as well the basic of coding with CPT and ICD-9 codes. Students are trained in vital signs, and a cardiopulmonary resuscitation (CPR) course is taught. Students study essential medical terminology, build on keyboarding and word processing skills, and learn self-directed job search process by identifying their personal career objective. Lecture Hours: 40.0 Lab Hours: 40.0

## Module C: Medical Insurance

#### 6.0 Quarter Credit Units

Module C develops student proficiency in preparing and processing insurance claims. Students study insurance programs, including HMOs, PPOs, and worker's compensation plans. National coding systems used for claims processing are studied. Students learn to obtain information from patient charts and ledgers to complete insurance forms accurately. Students are given hypothetical insurance billing situations and select appropriate forms, codes, and procedures to process insurance claims for optimal reimbursement. Office & insurance collection strategies are also included. Students study essential medical terminology, build on keyboarding and word processing skills, and learn the self-directed job search process by developing career networking techniques that will assist you in being successful in the medical field. Lecture Hours: 40.0 Lab Hours: 40.0

# Module D: Insurance Plans and Collections

#### 6.0 Quarter Credit Units

Module D develops student proficiency in preparing and processing insurance claims. The Medicaid, Medicare, TRICARE, and CHAMPVA programs are discussed. Students learn to obtain information from patient charts and

ledgers to complete insurance forms accurately. They also focus on important aspects of the collection process including collection letters, telephone calls, and collection servicing agencies. They will also learn about Occupational Safety and Health Administration (OSHA) standards and the use of universal precautions in the medical office. Medical ethics and law are also included. Students study essential medical terminology, build on keyboarding and word processing skills, and learn self-directed job search process by identifying and demonstrating what a successful job interview contains and how to answer common interview questions accurately. Lecture Hours: 40.0 Lab Hours: 40.0

#### Module E: Office Procedures

6.0 Quarter Credit Units

In Module E, students are introduced to dictation and transcription. Emphasis is also placed on correspondence and mail processing, health information management and the medical facility environment. Students will identify disability income insurance and legal issues affecting insurance claims. In addition, students learn about the Health Insurance Accountability and Portability Act (HIPAA). Students study essential medical terminology, build on keyboarding and word processing skills, and learn the self-directed job search by learning how to set their own career goals. Lecture Hours: 40.0 Lab Hours: 40.0

### Module F: Patient Care and Computerized Practice Management

6.0 Quarter Credit Units

Module F emphasizes computerized practice management, including file maintenance, patient records, bookkeeping and insurance. Students will learn the health insurance claim form and managed care systems. Hospital billing is introduced this module. Students will also learn about the history of the healthcare industry and the Medical Assisting Profession. In addition, students learn basic techniques for taking patients vital signs. They learn OSHA standards and the use of universal precautions in the medical office. Students study essential medical terminology, build on keyboarding and word processing skills, and learn self-directed job search process by learning all about how to become and learn from mentoring.Lecture Hours: 40.0 Lab Hours: 40.0

#### Module G: Dental Administrative Procedures

6.0 Quarter Credit Units

Module G focuses on basic administrative procedures performed in the dental office. Students learn about the dental health team with emphasis on the tasks performed by the administrative support staff. Specialized procedures including appointment scheduling, bookkeeping, dental charting, processing patients, insurance billing and coding, and law and ethics are presented. Students learn basic dental anatomy and common dental procedures practiced in today's modern dental offices. Students will do vital signs. They discuss interpersonal skills and human relations, telephone techniques, and patient reception techniques. Students build on keyboarding and word processing skills, and learn essential dental terminology, and the self-directed job search process by learning how to dress for success. Lecture Hours: 40.0 Lab Hours: 40.0

### Module X: Medical Administrative Assistant Externship

6.0 Quarter Credit Units

Upon successful completion of modules A through G, students participate in a 200-hour externship at an approved facility. This course is 200 hours of supervised, practical, in-service experience in a medical office or clinic in which the student practices direct application of all administrative functions of the medical administrative assistant. Lecture Hours: 0.0 Lab Hours: 0.0 Other Hours: 200

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The Medical Assistant diploma program is designed to prepare students for entry-level positions as medical assistants in a variety of health care settings. Students learn the structure and function of the major body systems in conjunction with medical terminology, diagnostic and therapeutic procedures, computer skills, administrative processes, bookkeeping and accounting practices, and the processing of medical insurance forms and claims. In recent years, the medical assisting profession has become indispensable to the health care field. Physicians have become more reliant on medical assistants for their front and back office skills. Medical offices and ambulatory care providers, clinics, urgent care centers and insurance providers are seeking their services. The goal of the Medical Assistant diploma program is to prepare competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains required and necessary to prepare them for entry level positions such as clinical or administrative assistant and medical receptionist.

**Note:** Medical Assistant graduates are immediately eligible to sit for the RMA (Registered Medical Assistant) Examination and the CMA (Certified Medical Assistant) Examination. Candidates who pass the exam are considered Registered Medical Assistants or Certified Medical Assistants (AAMA) depending on which certification exam they take.

Course Number	Course Title	Clock Hours	Quarter Credit Units
Module MAINTRO	Introduction to Medical Assisting	080	6.0
Module A	Integumentary, Sensory, and Nervous Systems, Patient Care and Communication	080	6.0
Module B	Muscular System, Infection Control, Minor Office Surgery, and Pharmacology	080	6.0
Module C	Digestive System, Nutrition, Financial Management, and First Aid	080	6.0
Module D	Cardiopulmonary Systems, Vital Signs, Electrocardiography, and CPR	080	6.0
Module E	Urinary, Blood, Lymphatic, and Immune Systems and Laboratory Procedures	080	6.0
Module F	Endocrine, Skeletal, and Reproductive Systems, Pediatrics, and Geriatrics	080	6.0
Module G	Medical Law and Ethics, Psychology, and Therapeutic Procedures	080	6.0
Module H	Health Insurance Basics, Claims Processing, and Computerized Billing	080	6.0
Module X	Medical Assistant Diploma Program Externship	200	6.0
	Program Total:	920	60.0

Major Equipment: Autoclave, Microscopes, Calculators, Personal Computers, Electrocardiography Machine, Sphygmomanometers, Examination Tables, Stethoscopes, Hematology Testing Equipment, Surgical Instruments, Mayo Stands, Training Manikins

### **MODULE MAINTRO - Introduction to Medical Assisting**

#### 6.0 Quarter Credit Units

Module MAINTRO introduces students to the medical assisting profession, medical terminology, interpersonal skills, study techniques, and basic clinical skills. Students are introduced to the rules needed to build, spell, and pronounce health care terms, basic prefixes, suffixes, word roots, combining forms, and terms associated with body structure and directional terminology. Students study the professional qualities and professional personal appearance of a medical assistant. They learn about the administrative and clinical duties performed by a medical assistant. Additionally, students study the purpose of accreditation and the significance of becoming credentialed professional. Students also study the importance of interpersonal skills and the application of these skills with patients and fellow employees. Students will gain knowledge of basic medical insurance billing, coding concepts, and the use of coding reference books. Students are introduced to the basic clinical skills of obtaining vital signs, drawing and processing blood samples, and preparing and administering injections—procedures that they will continue to practice throughout the remaining modules. Students learn how to use knowledge of multiple intelligences to enhance studying and learning and how to make their personality type work for them. Successful note-taking and listening skills are reviewed, as well as techniques for remembering. Students also gain knowledge of test-taking strategies, including methods that can be used for reducing test anxiety. Lecture: 40 Hrs Lab: 40 Hrs Prerequisite: None

#### MODULE A - Integumentary, Sensory, and Nervous Systems, Patient Care and Communication

6.0 Quarter Credit Units

Module A emphasizes patient care, including physical examinations and procedures related to the eyes and ears, the nervous system, and the integumentary system. Students will have an opportunity to work with and review patient charts and perform front office skills related to records management, appointment scheduling, and bookkeeping. Students gain skills in communication (verbal and nonverbal) when working with patients both on the phone and in person. Students develop working knowledge of basic anatomy and physiology of the special senses (eyes and ears), nervous and integumentary system, common diseases and disorders, and medical terminology related to these systems. Students check vital signs, obtain blood samples, and prepare and administer injections. Also introduced are strategies for dealing with change, setting goals, and getting motivated. Students learn how to prepare an attractive business letter, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab) Prerequisite: MAINTRO

## MODULE B - Muscular System, Infection Control, Minor Office Surgery, and Pharmacology

6.0 Quarter Credit Units

Module B stresses the importance of asepsis and sterile technique in today's health care environment, along with the proper use of personal protective equipment. Students learn about basic bacteriology and its relationship to infection and disease control. Students identify the purpose and expectations of the Occupational Health and Safety Administration (OSHA) and the Clinical Laboratory Improvement Amendments (CLIA) regarding disease transmission in the medical facility. Students study basic math concepts to prepare for medication dosage calculations. Students learn the principles and various methods of administering medication. Basic pharmacology and the uses, inventory, classification, and effects of therapeutic drugs are included. Students participate in the positioning and draping of patients for various examinations and prepare for assisting with minor office surgical procedures. Students gain knowledge of basic anatomy and physiology of the muscular system, common diseases and disorders, and medical terminology related to this system. Students check vital signs, obtain blood samples, and prepare and administer injections. Also introduced are strategies for setting and accomplishing personal goals, along with how to succeed in accomplishing these goals. Students describe how to handle numbers, symbols, and abbreviations in transcribed material and demonstrate increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab) Prerequisite: MAINTRO

MODULE C - Digestive System, Nutrition, Financial Management, and First Aid

Module C introduces students to the health care environment, office emergencies, and first aid, with an emphasis on bandaging techniques for wounds and injuries. Students will discuss types of disasters and the medical assistant's role in emergency preparedness and assisting during and after a disaster. Students learn bookkeeping procedures, accounts receivable and payable, financial management, banking, and check-writing procedures essential to the successful operation of the medical office. Students study the administrative and clinical uses of the electronic health record. Students develop working knowledge of good health, nutrition, weight control, and strategies in promoting good health in patients. They acquire knowledge of basic anatomy and physiology, common diseases and disorders, and medical terminology of the digestive system. Students check vital signs, obtain blood samples, and prepare and administer injections. They are introduced to strategies for building active reading and comprehension skills, along with techniques for managing time. Students practice transcribing accurate medical record notes and correcting erroneous entries, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s).

Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab)

Prerequisite: MAINTRO

MODULE D - Cardiopulmonary Systems, Vital Signs, Electrocardiography, and CPR

Module D examines the circulatory and respiratory systems, including the structure and function of the heart and lungs, along with diseases, disorders, diagnostic tests, anatomy and physiology, and medical terminology associated with these systems. Students apply knowledge of the electrical pathways of the heart muscle in preparation for applying electrocardiography leads and recording a 12-lead electrocardiogram (ECG). Students receive instruction in cardiopulmonary resuscitation (CPR) and the use of an automated external defibrillator (AED), which enables them to respond to cardiac emergencies. Students check vital signs and differentiate between normal values for pediatric and adult patients. Students obtain blood samples and prepare and administer injections. Students will discuss how to apply critical and creative thinking skills to analyzing and problem solving in the workplace and everyday life. Students study the preparation of a History and Physical examination report, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab) Prerequisite: MAINTRO

## MODULE E - Urinary, Blood, Lymphatic, and Immune Systems and Laboratory Procedures

6.0 Quarter Credit Units

Module E introduces microbiology and laboratory procedures commonly performed in a physician's office or medical clinic. Students learn specimen identification, collection, handling and transportation procedures and practice venipuncture and routine diagnostic hematology. Maintenance and care of laboratory equipment and supplies are discussed. Students gain working knowledge of radiology and nuclear medicine, in addition to various radiological examinations and patient preparation for these exams. Anatomy and physiology of the urinary system and the body's immunity, including the structure and functions, as well as common diagnostic exams and disorders related to these systems, is presented. Students perform common laboratory tests, check vital signs, and perform selected invasive procedures. Students learn essential medical terminology related to the body systems and topics introduced in the module. Students learn the skills involved in organizing and writing a paper. Students transcribe miscellaneous medical reports, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab) Prerequisite: MAINTRO

## MODULE F - Endocrine, Skeletal, and Reproductive Systems, Pediatrics, and Geriatrics

6.0 Quarter Credit Units

Module F covers general anatomy and physiology, including an overview of the study of biology and the various body structures and systems. This module also examines the anatomy, physiology, and functions of the skeletal, endocrine, and reproductive systems, along with medical terminology associated with these systems. Students learn about child growth and development. They develop working knowledge of the skills necessary to assist in a pediatrician's office and learn the important differences that are specific to the pediatric field. Some of the skills students learn in this area are height and weight measurements and restraining techniques used for infants and children. They check vital signs, assist with diagnostic examinations and laboratory tests, and instruct patients regarding health promotion practices. Students gain knowledge of signs and symptoms of possible child abuse or neglect. Students also become familiar with human development across the life span. They will discuss normal and abnormal changes that are part of the aging process and the medical assistant's responsibilities related to the older person. Students check vital signs, obtain blood samples, and prepare and administer injections. Students discuss the importance of the ability to compose business documents and reports and practice composing business documents and e-mails. Students demonstrate increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab) Prerequisite:

MODULE G - Medical Law, and Ethics, Psychology, and Therapeutic Procedures

6.0 Quarter Credit Units

Module G covers the history and science of the medical field, as well as the medical assisting profession. Students gain working knowledge of concepts related to patient reception in the medical office and preparing for the day. They discuss the importance of professional behavior in the workplace. Students learn what it takes to become an office manager and the responsibilities an office manager has to the office, the staff, and the physician. Students are introduced to medical office safety, security, and emergency provisions. They study how to maintain equipment and inventory. The functions of computers in the medical office are discussed. Students also talk about the role ergonomics plays in the health of the staff and patients. Students learn how to provide mobility assistance and support to patients with special physical and emotional needs, and various physical therapy modalities are discussed. Also introduced are the basic principles of psychology, psychological disorders, diseases, available treatments, and medical terminology related to mental and behavioral health. Medical law and ethics in relation to health care are discussed. Skills and attitudes necessary for success in the workforce are introduced, along with how to create a résumé, and follow through with the job search. Students check vital signs, obtain blood samples, and prepare and administer injections. Students demonstrate increasing speed and accuracy on the computer keyboard and build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab) Prerequisite: MAINTRO

## MODULE H - Health Insurance Basics, Claims Processing, and Computerized Insurance Billing

6.0 Quarter Credit Units

Module H introduces students to insurance billing and provides an in-depth exposure to diagnostic and procedural coding. Students gain working knowledge of the major medical insurances and claims form processing. They are introduced to types and sources of insurance, health insurance basics, traditional insurance plans, managed care, Medicare, Medicard, military carriers, and Worker's Compensation and Disability insurance. This module covers the format of the ICD-9-CM manual, the CPT-4 and HCPCS manuals, and their relationship to the process of insurance claims submission. Patient expectations of the medical practice in regard to billing and collections and patient confidentiality are covered. Students gain knowledge of how to enter patient information and schedule appointments electronically, along with processing insurance claims both manually and electronically. Students continue to develop basic clinical skills by taking vital signs, obtaining blood samples, and preparing and administering injections. Lecture: 40 Hrs (20 in Theory/10 in Clinical Lab/10 in Computer) Lab: 40 Hrs (30 in Clinical Lab/10 in Computer Lab) Prerequisite: MAINTRO

## MODULE X - Medical Assistant Diploma Program Externship

6.0 Quarter Credit Units

Upon successful completion of all modules, medical assistant students participate in a 200-hour externship at an approved facility. The externship provides the student an opportunity to apply principles and practices learned in the program and utilize entry-level medical assisting skills in working with patients. Medical Assistant diploma program externs work under the direct supervision of qualified personnel at the participating externship sites, and under general supervision of the school staff. Supervisory personnel at the site evaluate externs at 100 and 200-hour intervals. Completed evaluation forms are placed in the students' permanent records. Students must successfully complete their externship experience in order to fulfill requirements for graduation. Lecture: 00 Hrs Lab: 00 Hrs Extern 200 Prerequisite: MAINTRO, Modules A-H



## MEDICAL INSURANCE BILLING AND CODING

Diploma program
33 weeks – 760 hours – 48 credit units

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Medical Insurance Billing and Coding professionals perform a variety of administrative health information functions, including those associated with organizing, analyzing, and technically evaluating health insurance claim forms and coding diseases, surgeries, medical procedures, and other therapies for billing and collection.

The objective of the Medical Insurance Billing and Coding Program is to provide the student with the appropriate didactic theory and hands-on skills necessary to prepare them for entry-level positions as medical insurance billers and coders in today's health care offices, clinics, and facilities. Students will study diagnostic and procedural terminology as it relates to the accurate completion of medical insurance claims. Utilizing a format of medical specialties, relevant terms will also be introduced and studied.

The Medical Insurance Billing and Coding Program is a 760 clock hour/48.0 credit unit course of study, consisting of seven individual learning units, called modules. Students are required to complete all modules, starting with Module MEDINTRO and continuing in any sequence until all seven modules have been completed. After the MEDINTRO Introductory Module is completed, the remaining six modules stand alone as units of study. If students do not complete any portion of one of these modules, the entire module must be repeated. Upon successful completion all modules, students participate in an externship. This consists of 200 clock hours of hands-on experience working either in a tutorial classroom setting called a practicum or in an outside facility in the field of medical insurance billing and coding.

Course Number	Course Title	Clock Hours	Credit Units
MEDINTRO	Introduction to Medical Terminology, Keyboarding, Word Processing, Basic Math, Insurance Coding, and Administrative Duties of Medical Personnel		6.0
MIBCL	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Cardiovascular and Lymphatic Systems	80	6.0
MIBGU	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Genitourinary System	80	6.0
MIBIE	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Integumentary and Endocrine Systems, and Pathology		6.0
MIBMS	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Musculoskeletal System		6.0
MIBRG	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Respiratory and Gastrointestinal Systems	80	6.0
MIBSN	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Sensory and Nervous Systems, and Psychology	80	6.0
MIBPC	Practicum <b>-OR</b> -		
MIBXT	Externship	200	6.0
	Program Total:	760	48.0

Module MEDINTRO - Introduction to Medical Terminology, Keyboarding, Word Processing, Basic Math, Insurance Coding, and Administrative Duties of Medical Personnel 6.0 Quarter Credit Units

This module presents basic prefixes, suffixes, word roots, combining forms, special endings, plural forms, abbreviations, and symbols. Also covered is medical jurisprudence and medical ethics. Legal aspects of office procedure are covered, including a discussion of various medical/ethical issues in today's medical environment. Students will learn basic computer skills and acquire knowledge of basic medical insurance billing and coding. Students are provided exposure to computer software applications used in the health care environment including basic keyboarding, Word and Excel. In addition, basic guldelines and coding conventions in ICD-9 and CPT are covered with focus on the professional (outpatient) guidelines, as well as an introduction to the use of the coding reference books. Basic math is introduced. Career skills and development of proper study and homework habits are introduced as well as professionalism needed in the healthcare environment. Prerequisite: None. Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0

Module MIBCL – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Cardiovascular and Lymphatic Systems 6.0 Quarter Credit Units

This module presents a study of basic medical terminology focused on the cardiovascular system and the lymphatic system. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment, is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment, including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0

Module MIBGU – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Genitourinary System 6.0 Quarter Credit Units

This module presents a study of basic medical terminology focused on the genitourinary system. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment, is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment, including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0

Module MIBIE – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Integumentary and Endocrine Systems, and Pathology 6.0 Quarter Credit Units

This module presents a study of basic medical terminology focused on the integumentary system, the endocrine system, and pathology. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment, is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment, including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0

# Module MIBMS – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Musculoskeletal System 6.0 Quarter Credit Units

This module presents a study of basic medical terminology focused on the musculoskeletal system. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment, is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment, including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0

# Module MIBRG – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Respiratory and Gastrointestinal Systems 6.0 Quarter Credit Units

This module presents a study of basic medical terminology focused on the respiratory system and the gastrointestinal system. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment, is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment, including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0

# Module MIBSN – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Sensory and Nervous Systems, and Psychology 6.0 Quarter Credit Units

This module presents a study of basic medical terminology focused on the sensory system, the nervous system, and psychology. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment, is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment, including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Once a student has completed all modules, he or she will be placed in their final module of training, as chosen by the school administration, in an on-campus practicum experience or out in the field in an approved externship facility.

## Module MIBPC - Practicum

### 6.0 Quarter Credit Units

Upon successful completion of Modules MEDINTRO. MIBCL, MIBGU, MIBIE, MIBMS, MIBRG, and MIBSN, Medical Insurance Billing and Coding students participate in a 200 hour practicum on-campus. The practicum provides the student an opportunity to apply principles and practices learned in the program and utilize entry-level skills in working with insurance companies and processing claims. Medical insurance billing and coding students work under the direct supervision of the school staff. Students are evaluated by an instructor or Department Chair at 100 and 200 hour intervals. Completed evaluation forms are placed in the students permanent records. Students must successfully complete their practicum experience in order to fulfill requirements for graduation. Prerequisite: Successful completion of Modules MEDINTRO, MIBCL, MIBGU, MIBIE, MIBMS, MIBRG, and MIBSN. Lec Hrs: 0 Lab Hrs: 0 Other Hrs; 200

### Module MIBXT - Externship

#### 6.0 Quarter Credit Units

Upon successful completion of Modules MEDINTRO. MIBCL, MIBGU, MIBIE, MIBMS, MIBRG, and MIBSN, medical insurance billing/coding students participate in a 200-hour unpaid externship. Students are expected to work a full-time (40 hours per week) schedule if possible. Serving in an externship at an approved facility gives externs an opportunity to work with the principles and practices learned in the classroom. Externs work under the direct supervision of qualified personnel in participating institutions and under general supervision of the school staff. Supervisory personnel will evaluate externs at 100 and 200-hour intervals. Completed evaluation forms are placed in the students' permanent records. Students must successfully complete their externship training in order to fulfill requirements for graduation. Prerequisite: Successful completion of Modules MEDINTRO, MIBCL, MIBGU, MIBIE, MIBMS, MIBRG, and MIBSN. Lec Hrs: 0 Lab Hrs: 0 Other Hrs; 200

## **PHARMACY TECHNICIAN**



Diploma program
33 weeks – 760 hours – 48 credit units

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The Pharmacy Technician diploma program provides both technical and practical training that will enable the technician, upon certification, licensure or registration, to function as a competent entry-level pharmacy technician to the licensed pharmacist. The program provides the student with the basic knowledge of and practice in pharmacy calculations, drug distribution systems, and preparation of sterile dosage forms. Computer skills necessary in pharmacy practice will be utilized, and both pharmaceutical and medical terminology and anatomy and physiology are also covered. The program emphasizes theory, as well as hands-on practice, followed by an externship that prepares the student for the actual work setting. Upon completion of this program, the graduate will be fully prepared to take the national pharmacy technician certification exam offered by the Pharmacy Technician Certification Board (PTCB).

Pharmacy services have expanded and grown at an accelerated rate. Pharmacy Technicians play a major role in pharmacy operations and in the overall healthcare work force. As pharmacy services continue to grow, with new services being offered, new drugs entering the market, and as comprehensive drug information becomes a necessity, the need for highly-trained pharmacy technicians increases.

Many of the traditional pharmacy functions, once performed by pharmacists, are now being performed by pharmacy technicians. Today's pharmacy technician has assumed a position which supports and enhances the progressive direction taken by pharmacy. The technician has also become the key person in assuring the smooth uninterrupted functioning of traditional pharmacy services.

Pharmacy is a dynamic field requiring an ongoing learning process. Graduates from this training program will become active participants in this growing field by exhibiting competence through knowledge and skills learned through the college.

Module Number	Module Title	Clock Hours	Quarter Credit Units
Module A	Administration of Medications and Pharmacology of the Endocrine/Lymphatic Systems	80	6.0
Module B	Aspects of Retail Pharmacy and Pharmacology of the Nervous System	80	6.0
Module C	History and Ethics of Pharmacy and Pharmacology of the Respiratory System & Nuclear Oncology Pharmacy Practice	80	6.0
Module D	Infection Control, Medication Errors and Alternative Medicine and Pharmacology of the Integumentary System and Senses	80	6.0
Module E	Administrative Aspects of the Pharmacy Technician & Pharmacology of the G.I. and Muscular System	80	6.0
Module F	Aspects of Hospital Pharmacy and Pharmacology of the Urinary and Reproductive System	80	6.0
Module G Home Health Care, Pharmacy Operations and Pharmacology of the Cardiovascular, Circulatory and Skeletal System		80	6.0
Module X	Clinical Externship	200	6.0
	Program Total:	760	48.0

## Module A - Administration of Medications and Pharmacology of the Endocrine and Lymphatic Systems

6.0 Quarter Credit Units

This module is designed to provide the student with an overall understanding of medication administration, safety and quality assurance. Included in this course is an overview and historical development of pharmacy. Body systems are covered in this module which includes the Endocrine and Lymphatic systems, and medications used to treat conditions of the endocrine system. Repackaging and compounding will be discussed and performed. Included in this course is use of policy and procedure manuals, materials management of pharmaceuticals, the pharmacy formulary system, computer applications in drug-use control, receiving and processing medication orders. Preparation and utilization of patient profiles, handling medications, storage and delivery of drug products, records management and inventory control, and compensation and methods of payment for pharmacy services are discussed. Conversions and calculations used by pharmacy technicians will be discussed along with drug dosages in units and working with compounds, admixtures, and parenteral and IV medications. Hands-on skills in the laboratory practice setting are performed. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0

Module B - Aspects of Retail Pharmacy and Pharmacology of the Nervous System

6.0 Quarter Credit Units
This module is designed to provide the student with responsibilities of a technician filling prescriptions, including the information required to fill prescription and typing the prescription label. This module also covers how to read a drug label. Medications for the Respiratory and Nervous system are covered including a study of medications for neurological conditions, mental disorders and a discussion on muscle relaxants. This module will include C.P.R. certification. Handson skills in the laboratory practice setting are performed. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0

# Module C - History and Ethics of Pharmacy and Pharmacology of the Respiratory System & Nuclear and Oncology Pharmacy Practice 6.0 Quarter Credit Units

This module is designed to introduce the student to the professional aspects of working in pharmacy technology. Subjects covered include a history of and changing roles of pharmacists and pharmacy technicians. This module covers the Law and Ethics of Pharmacy which includes the Food and Drug Act, the 1970 Comprehensive Drug Abuse Prevention and Control Act, and other modern-day drug legislation. The respiratory system is discussed along with medications for respiratory tract disorders. Oncology agents are covered in this module along with HIV/AIDS. Calculations and dimensional analysis of drug dosages are covered. Hands-on skills in the laboratory practice setting are performed. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0

# Module D - Infection Control, Medication Errors and Alternative Medicine and Pharmacology of the Integumentary System and Senses 6.0 Quarter Credit Units

This module covers pharmacy technician registration and certification, including professionalism and communication in the pharmacy setting. Over-the-Counter medications, vitamins and skin care products are discussed in this module. Medications for the Integumentary system are covered along with a discussion on medication calculations for the elderly. Also covered in this module are medications used for disorders of the eyes and ears. Students learn the most common medication errors, alternative medication and food & drug interactions. Hands-on skills in the laboratory practice setting are performed. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0

# Module E - Administrative Aspects of the Pharmacy Technician & Pharmacology of the G.I. and Muscular System 6.0 Quarter Credit Units

In this module, emphasis is placed on the role and responsibilities of the pharmacy technician regarding parenteral dosages, including using proportion in calculating drug dosages for pediatrics. This module is designed to provide the student with an overall understanding of the administrative aspects and hands-on applications involved in working in a pharmacy. Medications for the G.I. and Musculoskeletal System are covered along with medications for disorders of the musculoskeletal system, as well as a study of general operations of pharmacies at different settings. Subjects covered include safety in the workplace, using computers in the pharmacy, communications and interpersonal relations within the pharmacy. Students will learn about migraine headaches, analgesics and drugs for NSAID. Uses of computers in the pharmacy practice setting are covered. Hands-on skills in the laboratory practice setting are performed. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0

# Module F - Aspects of Hospital Pharmacy and Pharmacology of the Urinary and Reproductive System

6.0 Quarter Credit Units

This module is designed to provide the student with an overall understanding of anatomy and physiology as it relates to the Urinary and Reproductive Systems. Students will learn common tasks performed by pharmacy technicians in the hospital practice setting, including policies and procedures, responsibilities of the inpatient pharmacy technician, and specific State requirements regulating the use of pharmacy technicians in various States. Students will familiarize themselves with intravenous flow rates of large volume and small volume IV, infusion of IV Piggybacks, and the use of a Heparin lock. Critical Care flow rates and automated medication dispensing systems are discussed and calculated. Hands-on skills in the laboratory practice setting are performed. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0

# Module G - Home Health Care, Pharmacy Operations and Pharmacology of the Cardiovascular, Circulatory and Skeletal System 6.0 Quarter Credit Units

This module is designed to familiarize the student with all aspects of home health care, mail order pharmacy/E-Pharmacy, and long term care pharmacy. Also covered in this module is drug distribution systems utilized in the pharmacy to include pharmacy stocking and billing, inventory and purchasing. This module will provide students with the understanding of the cardiovascular, circulatory and skeletal system and discuss medications for circulatory disorders and medications for the skeletal system. Hands-on skills in the laboratory practice setting are performed. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0

## Module X - Clinical Externship

6.0 Quarter Credit Units

This 200-hour module is designed to provide the student with supervised, practical hands-on and observational experiences in the working pharmacy. Students will be expected to gain experiences in either a hospital pharmacy or a community (retail) pharmacy. Students will gain exposure to "on-the-job" experiences and training in the pharmacy setting and practice of skills, gaining experiences in all aspects of drug preparation, and distribution utilized by participating sites. Prerequisite: Completion of Didactic Program. Lecture Hours: 0.0 Lab Hours: 0.0 Other Hours: 200.0.

### QUARTER-BASED PROGRAMS



**BUSINESS** 

Associate of Applied Science Degree 24 months – 96 credit units

V2

The Associate of Applied Science Business program is offered for those students whose career goals require a broad knowledge of the functional areas of business. All students will take coursework in the areas of accounting, general business, management, marketing, human resources, computer applications, and business law. In addition, students will choose an area of concentration that will comprise the balance of the courses in the major. The following describes each area of concentration.

#### **Business Administration**

The Business Administration concentration focuses on the structure, function, and procedures of standard business operations. The program prepares students for a variety of entry-level positions in areas such as sales, office supervision, and small business management.

#### Management

The Management concentration focuses on the fundamental business management principles utilized by today's businesses. The graduate of this program will be prepared for entry-level positions in supervisory roles in business, industry, and government.

#### Marketing

The concentration in Marketing is designed to provide students with a basic marketing background to prepare for entry-level positions in business, industry, and government.

Course (		Course	Associate Quarter C	's Degree redit Hrs.
	CORE RE	QUIREMENTS		
SLS	1105	Strategies for Success	4.0	
CGS	2167C	Computer Applications	4.0	
SLS	1321	Career Skills and Portfolio Development (formerly known as Career Skills)	2.0	
OST	2335	Business Communications	4.0	
Choose	appropriat	e 8 credits from the following list:		
OST	1141L	Keyboarding	2.0	
LIS	2004	Introduction to Internet Research	2.0	
CGS	2501	Applied Word Processing	4.0	
CGS	2510C	Applied Spreadsheets	4.0	
MTB	1103	Business Math	4.0	
		TOTAL SCHOOL CORE CREDIT HOURS		22.0
MAJOR	CORE REC	QUIREMENTS: ALL CONCENTRATIONS		
MAN 1030 Introduction to Business (formerly known as Introductio		Introduction to Business (formerly known as Introduction to Business	4.0	
•		Enterprise)		
MAN	2021	Principles of Management	4.0	
BUL	2131	Applied Business Law	4.0	
MAN	2300	Introduction to Human Resources	4.0	
MAR	1011	Introduction to Marketing	4.0	
APA	2111	Principles of Accounting I	4.0	
APA	2121	Principles of Accounting II	4.0	
MANP	2501	Senior Capstone Experience	4.0	
	of the foll	lowing 4 concentrations:		
BUSINE	SS ADMIN	ISTRATION CONCENTRATION ADDITIONAL MAJOR CORE REQUIR	EMENTS	
FIN	1103	Introduction to Finance	4.0	
MAR	2305	Customer Relations and Servicing	4.0	
		llowing courses:		
ACG.	2178	Financial Statement Analysis	4.0	
ACG	2021	Introduction to Corporate Accounting	4.0	
SBM	2000	Small Business Management	4.0	
<del></del>	1 2000	TOTAL MAJOR CORE CREDIT HOURS		48
OR				
	EMENT CO	DNCENTRATION ADDITIONAL MAJOR CORE REQUIREMENTS		
MAR	2305	Customer Relations and Servicing	4.0	
VIAK	2300	Customer relations and Servicing	1.0	

FIN	1103	Introduction to Finance	4.0	T
SBM	2000	Small Business Management	4.0	
MAN	2604	Introduction to International Management 4.0		
		TOTAL MAJOR CORE CREDIT HOURS	48	
OR				<u> </u>
MARKE	TING CON	CENTRATION ADDITIONAL MAJOR CORE REQUIREMENTS		
MAR	2320	Advertising	4.0	
MAR	2141	Introduction to International Marketing	4.0	
MAR	2720	Marketing on the Internet	4.0	
SBM	2000	Small Business Management	4.0	
		TOTAL MAJOR CORE CREDIT HOURS	48	
ENC	1101	TION REQUIREMENTS Composition I	4.0	
		<u> </u>	40	
ENC	1102	Composition II	4.0	
SLS	1505	Basic Critical Thinking	2.0	
MAT	1033	College Algebra	4.0	
PSY	2012	General Psychology	4.0	
SPC	2017	Oral Communications	4.0	
EVS	1001	Environmental Science	4.0	
		General Education Requirements		
		Must include at least one course from each of the following subject		
		areas: communications/Humanities, Math/Science, Social Science.		
		TOTAL QUARTER CREDIT HOURS		26
TOTAL C	UARTER	CREDIT HOURS REQUIRED FOR GRADUATION		96

# CRIMINAL JUSTICE



Associate of Applied Science Degree 24 months – 96 credit units

The Criminal Justice program includes a comprehensive study of the national criminal justice system, correctional organizations, and law enforcement agencies. Students learn the nature and extent of crime and delinquency and the cause and explanation of criminal behavior. Additional areas of study include rules of evidence, basic investigative techniques and the philosophy of criminal law. The Criminal Justice program is designed to prepare graduates for entry-level career opportunities in probation, corrections, law enforcement and/or security.

Course Number		Course Title		Degree Quarter Credit Hours	
COLLE	GE CORE	REQUIREMENTS			
SLS	1105	Strategies for Success	4.0		
SLS	1321	Career Skills & Portfolio Development (formerly known as Career Skills)	2.0		
CGS	2167C	Computer Applications	4.0		
		TOTAL QUARTER CREDIT HOURS	10.0		
MAJO	CORE R	EQUIREMENTS			
BUL	2131	Applied Business Law	4.0		
CCJ	1017	Criminology	4.0		
CCJ	1020	Introduction to Criminal Justice	4.0		
CJL	2130	Criminal Evidence	4.0		
CJL	2134	Criminal Procedure and the Constitution	4.0		
CJE	1600	Criminal Investigations	4.0		
CCJ	2358	Criminal Justice Communications	4.0		
CJC	2000	Introduction to Corrections	4.0		
CJE	2580	Introduction to Interviews and Interrogations	4.0		
DSC	2002	Introduction to Terrorism	4.0		
		TOTAL QUARTER CREDIT HOURS		40.0	
The st	udents wi	Il take 12.0 credits from following courses:			
CCJ	2501	Juvenile Justice	4.0		
CJE	2100	Policing in America	4.0		
CCJ	2288	Spanish for the Criminal Justice Professional	4.0		
CCJ	2679	Introduction to Victims Advocacy	4.0		
CCJ	2943	Current Issues in Criminal Justice	4.0		
CJE	2670	Introduction to Forensics	4.0		
CCJ	1910	Career Choices in Criminal Justice	4.0		
		TOTAL QUARTER CREDIT HOURS		12.0	
GENE	RAL EDUC	CATION CORE REQUIREMENTS			
ENC	1101	Composition I	4.0		
ENC	1102	Composition II	4.0		
SPC	2017	Oral Communications	4.0		
SYG	2000	Principles of Sociology	4.0		
MAT	1033	College Algebra	4.0		
PSY	2012	General Psychology	4.0		
SLS	1505	Basic Critical Thinking	2.0		
AML	2000	Introduction to American Literature	4.0		
EVS	1001	Environmental Science	4.0		
****		TOTAL QUARTER CREDIT HOURS		34.0	
TOTAL	QUARTE	R CREDIT HOURS REQUIRED FOR GRADUATION		96.0	

## COURSE DESCRIPTIONS

#### **COURSE NUMBERING SYSTEM**

This institution uses the following course numbering system:

- 000-099 Preparatory courses
- 100-2999 Lower division (first and second year) courses

Students enrolled in Associate Degree programs take courses in the lower division. The letters that accompany the numbering system normally refer to the course subject manner, such as MAN = management. The numbers that follow the course prefix increase in sequence to indicate a more in-depth and complex level of the particular subject area.

The following course descriptions are for all courses offered by the College. Each course is periodically reviewed to assure relevance and inclusion of current business practices. All courses are offered at least once per academic year ensuring their availability for students so that they may complete their programs and achieve their planned graduation date. Students who fail or withdraw from classes will have to complete required courses when next offered.

## ACG 2021 Introduction to Corporate Accounting

**4 Quarter Credit Units** 

This course defines financial accounting objectives and their relationship to business. Students are introduced to the fundamental principles of accounting and the accounting cycle as it applies to corporations. Prerequisite APA 2121 Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## ACG 2178 Financial Statement Analysis

4 Quarter Credit Units

The basics of financial statement analysis in directing stakeholders' business and investment decisions are are covered in this course. Students will gain an understanding of how funds are acquired in financial markets and the criteria used by investors in deciding where to place their funds. Prerequisite: ACG 2021. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## AML 2000 Introduction to American Literature

4 Quarter Credit Units

This course concentrates on the major writers of Modern American literature. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

### APA 2111 Principles of Accounting I

**4 Quarter Credit Units** 

Accrual accounting based upon generally accepted accounting principles is stressed in this course. Analysis of income statement procedures, computerized accounting applications, and the accounting cycle are highlighted. Prerequisite: None. Lec Hrs 040 Lab Hrs 000 Other Hrs 000

## APA 2121 Principles of Accounting II

4 Quarter Credit Units

This course emphasizes accounting theory and applications as they apply to the accounting cycle. Various aspects are explored in depth including cash analysis, bad debt, accounts receivable, notes receivable, accounts payable and payroll, notes payable, inventory coast flow methods and fixed asset allocations, intangible assets, and natural resources. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## **BUL 2131 Applied Business Law**

**4 Quarter Credit Units** 

This course is designed to provide the student with information on the essentials of the nature of law and the functions of the judicial system in the business environment. An overview of legal characteristics of a sole proprietorship, partnerships and corporations are discussed. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

## **CCJ 1017 Criminology**

**4 Quarter Credit Units** 

The study of crime and causes of crime, the types of crime, and crime prevention strategies and society's response to crime. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

## **CCJ 1020 Introduction to Criminal Justice**

4 Quarter Credit Units

This course provides an overview and introduction to criminal justice. Focus on the nature of crime, law and criminal justice, the Police and Law Enforcement, the makeup of the courts, the adjudication system, the issues facing police, corrections, and a review of the nature and history of the juvenile justice system. Prerequisite: None. Lec Hrs: 0 040, Lab Hrs: 000, Other Hrs: 000

### CCJ 1910 Career Choices in Criminal Justice

4 Quarter Credit Units

This course provides an overview of employment in the criminal justice field. Topics include careers in criminal justice, the economy and job market, professional skills required to work in the criminal justice field, the culture of law enforcement, and the political nature of the criminal justice system. Prerequisite: CCJ 1020. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## CCJ 2288 Spanish for the Criminal Justice Professional

4 Quarter Credit Units

This course provides criminal justice professionals with a fundamental communication skill set in the Spanish language. Students will address Spanish phrases and terms that will enhance the ability to respond to emergencies and function in other justice related environments. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## **CCJ 2358 Criminal Justice Communications**

4 Quarter Credit Units

This course will introduce the students to proper communication techniques within the community and the law enforcement environment. Interviewing techniques; written communication, report writing; and testimony will be a part of this course. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## **CCJ 2501 Juvenile Justice**

4 Quarter Credit Units

Examination of the historical development of concepts of delinquency and modern juvenile justice system. Theories of delinquency, juvenile court processes, intake services, remedial procedures and the effects of the system are included in this course. Prerequisite: CCJ 1020. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJ 2679 Introduction to Victims Advocacy**

4 Quarter Credit Units

This course examines criminal victimization in the United States. The topics include the historical treatment of victims of crime, the character and extent of modern criminal victimization, the nature of victimization experience, victim treatment at the hands of the criminal justice system. Prerequisite: CCJ 1020 (None for HS Major). Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## CCJ 2943 Current Issues in Criminal Justice

4 Quarter Credit Units

This course presents an analysis of significant issues confronting modern day criminal justice practitioners. Critical concepts concerning law enforcement, the courts, corrections and juvenile justice will be addressed. Prerequisite: CCJ 1020. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

#### **CGS 2167C Computer Applications**

**4 Quarter Credit Units** 

This course introduces the essential concepts necessary to make effective use of the computer. Students achieve an understanding of what a computer can do, how it works, and how it can be used to create documents using word processing and spreadsheet applications for personal and business use. Prerequisite: None. Lec Hrs 030 Lab Hrs 020 Other Hrs 000

### **CGS 2501 Applied Word Processing**

**4 Quarter Credit Units** 

This course covers the various techniques used in intermediate to advanced word processing. Emphasis will be placed on using and creating templates, developing multi-page documents, building forms, and working with charts and diagrams. In addition, students will learn document collaboration techniques and customization with macros. Prerequisite: CGS 2167C. Lec. Hrs 030 Lab Hrs 020 Other Hrs. 000.

## **CGS 2510C Applied Spreadsheets**

**4 Quarter Credit Units** 

This course covers the various techniques used in developing spreadsheet applications for business information tracking and analysis. Course topics include using formulas, employing creative formatting, and using charts. Additional skills coverage includes use of graphics, developing pivot tables, and managing lists. Prerequisite: CGS 2167C. Lecture Hrs: 030. Lab Hrs: 020. Other Hrs: 000.

#### **CJC 2000 Introduction to Corrections**

**4 Quarter Credit Units** 

This course will examine an overview of the history of corrections and punishment in America with a review of the correctional process including: probation, intermediate sanctions, restorative justice, imprisonment and the death penalty. The organization, management and operation of correctional facilities, inmate life and environment will be examined, including the legal foundation of prisoners' rights. Prerequisite: None. Lec Hrs: 040, Lab Hrs: 000, Other Hrs: 000

## CJE 1600 Criminal Investigations

**4 Quarter Credit Units** 

Basic investigative techniques, taking witness statements, interviews and reports are covered. An overview of police procedures is also included. Prerequisite: None. Lec Hrs: 040, Lab Hrs: 000, Other Hrs: 000

### CJE 2580 Introduction to Interviews and Interrogations

4 Quarter Credit Units

Interviews and interrogation focuses on techniques and philosophies of conducting human communication in a criminal justice or legal environment in which the goal is to obtain accurate information. Students will learn and apply specialized techniques and approaches to interviews and interrogations as well as legal implications based on a variety of situations. Obtaining eyewitness information in an investigative environment is also discussed. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## CJE 2100 Policing in America

**4 Quarter Credit Units** 

This course provides a solid foundation by tracking the historical development of policing in America from its English roots to the first organized municipal police departments in the 1830s. It describes various federal law enforcement organizations and how they relate to state and local police. There is examination of the police subculture, explanation of the manner in which police agencies are organized and managed, community policing and problem solving, patrol and criminal investigations, impact of technology on police and discussion of the future. Prerequisite: CCJ 1020. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### CJE 2670 Introduction to Forensics

4 Quarter Credit Units

This course will explore and explain the application of applied science to those criminal and civil matters that are investigated by various agencies. Prerequisite: CCJ 1020. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CJL 2130 Criminal Evidence**

4 Quarter Credit Hours

This course focuses on the nature of evidence as it relates to the pretrial and trail process, including: witnesses, hearsay, admissions and confessions, and the exclusionary rule. Emphasis is placed on specific types of evidence: circumstantial, documentary, physical, and recorded. Prerequisite: CCJ 1020. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

#### CJL 2134 Criminal Procedure and the Constitution

**4 Quarter Credit Units** 

There will be a discussion of the Constitutional aspects of criminal procedure. The student will learn procedural aspects of the criminal system from arrest or summons through pretrial motions, trail, post-conviction and appellate processes. A study of the Constitution at work in the court system with current applications. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## **DSC 2002 Introduction to Terrorism**

4 Quarter Credit Units

Students in this course gain a valuable overview of terrorism: its history, current activities, and projected future. Topics include: domestic and international terrorism, terrorist training, weapons of mass destruction, defenses against terrorism, legal aspects, and the impact of the media. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## ENC 1101 Composition I

4 Quarter Credit Units

This course provides instruction and practice in expository writing and emphasizes grammatical and mechanical accuracy and proper essay form. Emphasis is placed on clarity, logical organization, unity, and coherence of central idea and supporting material. Prerequisite: None. Lecture Hrs: 040 Lab Hrs: 000 Other Hrs: 000

### ENC 1102 Composition II

4 Quarter Credit Units

This course builds on the foundation of the written communication skills developed in English Composition I. It further develops the students' skills in composing essays and other written communication, including the documented research paper. Prerequisite: ENC 1101. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

#### **EVS 1001 Environmental Science**

**4 Quarter Credit Units** 

This non-laboratory course introduces students to environmental issues through an understanding of the interrelationships of humans and their planet. Attention is focused on ecosystems, pollution, energy, and improvement or prevention of problems. Environmental concerns are explored through readings, research, and discussion. Prerequisite: None. Lec Hrs 040 Lab Hrs 000 Other Hrs 000

## FIN 1103 Introduction to Finance

**4 Quarter Credit Units** 

This course is a survey of the financial considerations encountered during life, including purchases, credit, banking, taxes, insurance, investments, retirement and estate planning. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

#### LIS 2004 Introduction to Internet Research

2 Quarter Credit Units

This course provides instruction on the basic use of the Internet and the use of search engines. Students will have hands-on access to the Internet. Prerequisite: None. Lecture Hrs: 010 Lab Hrs: 020 Other Hrs: 000

## MAN 1030 Introduction to Business (formerly known as Introduction to the Business Enterprise)

**4 Quarter Credit Units** 

This course is an introduction to the terminology, functions, and procedures related to the organization and operation of a business enterprise as an institution in an economic society. Particular emphasis is given to accounting, ownership, human resources, marketing, and managerial functions within the business enterprise. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000

## MAN 2021 Principles of Management

4 Quarter Credit Units

This course covers an analysis of fundamental management principles integrated with concepts of the behavioral sciences. Management processes, resources, and organizational structure are introduced. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

## MAN 2300 Introduction to Human Resources

4 Quarter Credit Units

This course is an introduction to the workings of the human resources aspect of a business operation. It includes a discussion of wage and salary considerations, performance evaluations, benefits, employee hiring and firing, and policy and procedure implementation. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

## MAN 2604 Introduction to International Management

4 Quarter Credit Units

A comparative study of international management thoughts and practices with special attention to the transferability of these practices across border lines. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

### MANP 2501 Senior Capstone Experience

4 Quarter Credit Units

This course, to be taken within the student's last 24 credits, utilizes a portfolio approach to help document their academic achievements and knowledge acquired from their other business and management courses. This capstone course is a culminating experience in which students, through the development of a professional development portfolio, demonstrate attainment of core business competencies, and connect theory and application in preparation for entry into their chosen career. Lec Hrs: 40.0 Lab Hrs: 000 Other Hrs 000

## MAR 1011 Introduction to Marketing

**4 Quarter Credit Units** 

The course deals with the distribution of goods from producer to consumer and covers such topics as characteristics of markets for consumer goods, marketing functions and the organizations that perform them, marketing methods and techniques, price policies, and the cost of marketing. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

## MAR 2141 Introduction to International Marketing

4 Quarter Credit Units

This course examines the basic principles of marketing as an international environment. Major areas of the cultural, political and economic environments affecting multinational marketing management are reviewed for analysis of international marketing problems. Prerequisite: MAR 1011. Lec Hrs: 040 Lab Hrs 000 Other Hrs 000

## MAR 2305 Customer Relations and Servicing

**4 Quarter Credit Units** 

This course explores the basic functions relating to customers on a one-on-one basis. It teaches the people skills needed to work with others to enhance the company, its public image, and satisfy the client or customer. Prerequisite: None. Lec Hrs 040 Lab Hrs 000 Other Hrs 000

## MAR 2320 Advertising

**4 Quarter Credit Units** 

A study of the principles and institutions involved in mass selling techniques. The student is introduced to the role of advertising as a sales and communications tool for business. Prerequisite: None, Lec Hrs 030 Lab Hrs 020 Other Hrs 000

## MAR 2720 Marketing On The Internet

**4 Quarter Credit Units** 

A study of the use of the Internet as a marketing and advertising medium. A study of the types of businesses and services utilizing the medium, as well as the advantages and disadvantages of doing business on the Internet. Prerequisite: MAR 1011. Lec Hrs: 040 Lab Hrs 000 Other Hrs 000

### MAT 1033 College Algebra

4 Quarter Credit Units

The algebra of linear and quadratic equations, graphing, functions, inequalities, rational expressions, radicals, and system of equations. The course emphasizes critical thinking and problem-solving skills. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

#### MTB 1103 Business Math

4 Quarter Credit Units

This course presents a comprehensive review of computational skills as they apply to the business world. Topics include fractions, decimals, banking and credit card transaction, equations, percents, discounting process (trade and cash), markups and markdowns, simple and compound interest, and payroll functions. Prerequisite: None. Lecture Hrs: 040. Lab Hrs: 000. Other Hrs: 000

## OST 1141L Keyboarding

2 Quarter Credit Units

This course is designed to familiarize the student with basic keyboarding and develop minimum keyboarding typing skills. Prerequisite: None. Lecture Hrs 000. Lab Hrs. 040. Other Hrs. 000

#### **OST 2335 Business Communications**

**4 Quarter Credit Units** 

Practical written communication skills for business are studied in this advanced course. This course includes the mechanics and principles of effective letter writing and methods of researching and compiling reports. Focus is on a better understanding of writing styles appropriate to the business world, including successful use of e-mail, instant messaging, and blogging. Prerequisite: ENC 1102 Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

### **PSY 2012 General Psychology**

**4 Quarter Credit Units** 

This course is designed to provide students with a general understanding of the general principles of psychology and theories underlying modern psychology. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

## SBM 2000 Small Business Management

4 Quarter Credit Units

This course acquaints the student with principles of small business management. It introduces tools needed for effective planning, organizing, directing and controlling of small business ownership. The course helps to prepare the student for management and/or ownership of a small business. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000.

## SLS 1105 Strategies for Success

**4 Quarter Credits Units** 

This course is designed to equip students for transitions in their education and life. The course includes an introduction to the school and its resources, study skills, and personal resource management skills. Students will be actively involved in learning and integrating practical applications to promote success. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

## SLS 1321 Career Skills & Portfolio Development (formerly known as Career Skills)

2 Quarter Credit Units

A course designed to assist students with personal and professional development for successful employment with a concentration on developing a positive self-image, assessing competitiveness strengths, career expectations, learning job search techniques, in addition to written skills and current resume preparation. Prerequisite: None. Lecture Hrs 020. Lab Hrs. 000. Other Hrs. 000

## SLS 1505 Basic Critical Thinking

2 Quarter Credit Units

This course introduces the students to the concepts of critical thinking. Topics covered include self critique and understanding, fair-minded thinking, the levels of thinking, the parts and standards for thinking, and developing ethical and strategic thinking. Students will examine effective ways to think more critically, and will apply these tools in course assignments. Prerequisite: None. Lec. Hrs. 020 Lab Hrs. 000 Other Hrs. 000

## SPC 2017 Oral Communications

4 Quarter Credit Units

This course is designed to develop the student's ability to communicate effectively. Emphasis is placed upon the basic elements of communication in order to strengthen the student's interpersonal and professional speaking skills. Prerequisite: None. Lecture Hrs: 040 Lab Hrs 000 Other Hrs 000

#### SYG 2000 Principles of Sociology

4 Quarter Credit Units

A study of cultural heritage, of the cultural influence of human nature and personality, and of social interaction. Prerequisite; None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

## CORINTHIAN COLLEGES, INC.

#### The following schools in the United States are owned by Corinthian Colleges, Inc.: **Everest College** Decatur, GA (branch of Everest Institute, Cross Lanes, WV) Alhambra, CA (main campus) Detroit, MI (branch of Everest Institute, Southfield, MI) Anaheim, CA (main campus) Eagan, MN (branch of Everest Institute, Cross Lanes, WV) Arlington, TX (additional location of Everest Institute, Rochester, NY) Fort Lauderdale, FL (additional location of Everest Institute, Kendall, Arlington, VA (additional location of Everest College, Thornton, CO) Aurora, CO (additional location of Everest College, Thornton, CO) Gahanna, OH (branch of Everest College, Ontario, CA) Atlanta West, GA (branch of Everest College, Reseda, CA) Grand Rapids, MI (main campus) Bedford Park, IL (branch of Everest College, Alhambra, CA) Hialeah, FL (additional location of Everest Institute, Miami, FL) Bremerton, WA (main campus) Houston (Bissonnet), TX (branch of Everest College, Renton, WA) Burr Ridge, IL (branch of Everest College, Skokie, IL) Houston (Greenspoint), TX (branch of Everest Institute, San Antonio, Chesapeake, VA (additional location of Everest College, Newport Houston (Hobby), TX (branch of Everest Institute, San Antonio, TX) Chicago, IL (branch of Everest College, San Francisco, CA) Jonesboro, GA (branch of Everest College, Ontario, CA) City of Industry, CA (branch of WyoTech, Long Beach, CA) Kalamazoo, MI (branch of Everest Institute, Grand Rapids, MI) Colorado Springs, CO (main campus) Marietta, GA (branch of Everest College, Reseda, CA) Miami (Kendall), FL (main campus) Dallas, TX (additional location of Everest College, Portland, OR) Everett, WA (additional location of Everest College, Bremerton, WA) Miami, FL (main campus) Fort Worth, TX (additional location of Everest College, Salt Lake Norcross, GA (branch of Everest College, Gardena, CA) City, UT) Pittsburgh, PA (main campus) Fort Worth South, TX (additional location of Everest College, Portland (Tigard), OR (additional location of Everest College, Seattle, Colorado Springs, CO) WA) Gardena, CA (main campus) Rochester, NY (main campus) Hayward, CA (main campus) San Antonio, TX (main campus) Henderson, NV (main campus) Southfield, MI (main campus) Kansas City, MO (additional location of Everest University, Pompano South Plainfield, NJ (branch of Everest Institute, Southfield, MI) Beach) Silver Spring, MD (additional location of Everest College, Portland, Los Angeles (Wilshire), CA (main campus) McLean, VA (additional location of Everest College, Colorado **Everest University** Springs, CO) Tampa (Brandon), FL (additional location of Everest University Tampa, Melrose Park, IL (branch of Everest College, Skokie, IL) Merrillville, IN (branch of Everest Institute, Grand Rapids, MI) Jacksonville, FL (additional location of Everest University, Largo, FL) Merrionette Park, IL (additional location of Everest University, Lakeland, FL (additional location of Everest University, Largo, FL) Pompano Beach, FL) Largo, FL (main campus) Milwaukee, WI (additional location of Everest University, Tampa, FL) Melbourne, Ft. (additional location of Everest University, North Newport News, VA (main campus) Orlando, FL) North Aurora, IL (branch of Everest Institute, Brighton, MA) North Orlando, FL (main campus) Ontario, CA (main campus) Orange Park, FL (additional location of Everest University, Tampa, FL) Ontario (Metro), CA (additional location of Everest College, Pompano Beach, FL (main campus) Springfield, MO) South Orlando, FL (additional location of Everest University, North Portland, OR (main campus) Orlando, FL) Renton, WA (main campus) Tampa, FL (main campus) Reseda, CA (main campus) WyoTech Salt Lake City, UT (main campus) Blairsville, PA (branch of WyoTech, Laramie, WY) San Bernardino, CA (main campus) Daytona Beach, FL (main campus) San Francisco, CA (main campus) Fremont, CA (main campus) San Jose, CA (main campus) Laramie, WY (main campus) Santa Ana, CA (additional location of Everest College, Colorado Long Beach, CA (main campus) Springs, CO) Sacramento, CA (branch of WyoTech, Laramie, WY) Seattle, WA (main campus) **Heald College** Skokie, IL (main campus) Concord, CA (main campus) Springfield, MO (main campus) Fresno, CA (main campus) St. Louis (Earth City), MO (additional location of Everest College, Hayward, CA (main campus) Bremerton, WA) Honolulu, HI (branch of Heald College, San Francisco) Tacoma, WA (additional location of Everest College, Bremerton, Modesto, CA (branch of Heald College, Hayward) WA) Portland, OR (branch of Heald College, San Francisco) Thornton, CO (main campus) Rancho Cordova, CA (main campus) Torrance, CA (main campus) Roseville, CA (main campus) Vancouver, WA (additional location of Everest College, Portland, Salinas, CA (main campus) San Francisco, CA (main campus) Vancouver, WA (additional location of Everest College, Seattle, WA) San Jose, CA (Milpitas) (main campus) West Los Angeles, CA (main campus) Stockton, CA (main campus) Everest College Phoenix Phoenix, AZ (main campus) Mesa, AZ (branch of Everest College Phoenix, AZ) Everest Institute Austin, TX (branch of Everest Institute, Southfield, MI) Bensalem, PA (additional location of Everest College, Seattle, WA) Brighton, MA (main campus) Chelsea, MA (branch of Everest College, Alhambra, CA) Cross Lanes, WV (main campus) Dearborn, MI (branch of Everest Institute, Southfield, MI)

The following schools in Canac	la are owned by Corinthian Colleges, Inc.:
Everest College of Business, Technology, and Healthcare	Nepean, Ontario
All Canadian locations listed below are branches of Everest	New Market, Ontario
College Canada, Inc.	North York, Ontario
Barrie, Ontario	Ottawa-East, Ontario
Brampton, Ontario	Scarborough, Ontario
Hamilton City Centre, Ontario	Sudbury, Ontario
Hamilton Mountain, Ontario	Thunder Bay, Ontario
Kitchener, Ontario	Toronto College Park (South), Ontario
London, Ontario	Windsor, Ontario
Mississauga, Ontario	

## STATEMENT OF OWNERSHIP

This campus is owned and operated by Rhodes College, Inc., a Delaware corporation, which is a wholly owned subsidiary of Corinthian Colleges, Inc., a Delaware corporation. Corporate offices are located at 6 Hutton Centre Drive, Suite 400, Santa Ana, CA 92707.

DIRECTORS	OFFICERS	TITLE
Jack D. Massimino	Jack D. Massimino	Chairman and Chief Executive Officer
Terry O. Hartshorn	Kenneth S. Ord	Executive Vice President and Chief Administrative Officer
Paul R. St. Pierre	Robert Bosic	Executive Vice President, Operations
Linda Arey Skladany	Beth A. Wilson	Executive Vice President
Hank Adler	Mark L. Pelesh	Executive Vice President, Legislative and Regulatory Affairs
Alice T. Kane	William Buchanan	Executive Vice President, Marketing
Robert Lee	Stan Mortensen	Executive Vice President, General Counsel and Corporate Secretary
Tim Sullivan	Robert Owen	Executive Vice President and Chief Financial Officer
John Dionisio	Anna Marie Dunlap	Senior Vice President, Investor and Public Relations
Sharon Robinson	Carmella Cassetta	Senior Vice President and Chief Information Officer
	Jim Wade	Senior Vice President, Human Resources
	Richard Simpson	Senior Vice President and Chief Academic Officer
	Roger Van Duinen	Senior Vice President, Marketing
	Kim Dean	Senior Vice President, Student Financial Services
	Melissa Flores	Division President, Everest East
	David Poldolan	Division President, CCi Online
	Mark Ferguson	Division President, Everest Central
	Nikee Carnagey	Division President, Everest West
	Eeva Deshon	Division President, Heald
	Rupert Altschuler	Division President, Everest Canada
	Michael Stiglich	Division President, WyoTech
RHODES COLLEGE, IN	<u>C.</u>	
DIRECTORS	OFFICERS	TITLE
Jack D. Massimino	Jack D. Massimino	Chairman of the Board, President and Chief Executive Officer
Kenneth S. Ord	Kenneth S. Ord	Executive Vice President and Chief Administrative Officer
Beth A. Wilson	Beth A. Wilson	Executive Vice President
	Stan A. Mortensen	Executive Vice President, General Counsel and Corporate Secretary
	Robert C. Owen	Executive Vice President, Chief Financial Officer, Treasurer and
		Assistant Secretary

# **ADMINISTRATION**

ADMINISTRATION		
Lorine Hill	Campus President	
Michelle Anderson	Director of Admissions	
Open	Director of Education	
Danielle Zimmerman	Director of Student Finance	
Stefanie Hopkins Director of Career Services		
Krista Mercer	Librarian	

# **CATALOG SUPPLEMENT**

See the catalog supplement for current information related to the faculty listing.

## **TUITION AND FEE**

Diploma Programs	Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
Dental Assistant	33 Weeks	48	\$15,750	\$930
Medical Assistant	41 Weeks	60	\$17,646	\$1,635
Medical Administrative Assistant	33 Weeks	48	\$15,667	\$1,526
Medical Insurance Billing and Coding	33 Weeks	48	\$13,500	\$2022
Pharmacy Technician	33 Weeks	48	\$16,300	\$934
Effective for programs starting April 1, 2012 a	nd after	, , , , , , , , , , , , , , , , , , , ,		

Degree Programs	No. of Credits	Cost per Credit	Total Program	Cost of Books per Quarter* (based on class load of 12 credits)
Business	96	\$326	\$31,296	\$768.75
Criminal Justice	96	\$326	\$31,296	\$447.67

Effective for programs starting April 1, 2011 and after

Tuition will be charged on a quarterly basis.

Additional fees not included in the above costs may be assessed.

There is no additional charge to out-of-state students.

Estimated monthly transportation costs are \$76-\$400, depending on the means of transportation utilized and the student's distance from school.

# **ACADEMIC CALENDARS**

## **MODULAR PROGRAMS**

Dental Assistant, Medical Insurance Billing and Coding, Pharmacy Technician Mod All Shifts 2012				
Start Date	End Date			
4/23/12	5/18/12			
5/21/12	6/18/12			
6/20/12	7/19/12			
7/23/12	8/17/12			
8/20/12	9/17/12			
9/19/12	10/16/12			
10/17/12	11/14/12			
11/15/12	12/14/12			
12/17/12	1/23/13			

Medical Assistant Schedule 2 Mod All Shifts 2012			
Start Date	End Date		
4/25/12	5/22/12		
5/23/12	6/20/12		
6/21/12	7/20/12		
7/23/12	8/17/12		
8/20/12	9/17/12		
9/19/12	10/16/12		
10/17/12	11/14/12		
11/15/12	12/14/12		
12/17/12	1/23/13		

Medical Administrative Assistant Mod All Shifts 2012				
Start Dates	End Dates			
4/2/12	4/27/12			
4/30/12	5/25/12			
5/29/12	6/25/12			
6/27/12	7/26/12			
7/30/12	8/24/12			
8/27/12	9/24/12			
9/25/12	10/22/12			
10/24/12	11/21/12			
11/26/12	12/21/12			

Dental Assistant, Medical Assistant, Pharmacy Technician, & Medical Insurance Billing and Coding. Mod All Shifts 2013			
Start Dates	End Dates		
3/28/2013	4/24/2013		
4/25/2013	5/22/2013		
5/28/2013	6/24/2013		
6/25/2013	7/24/2013		
7/25/2013	8/21/2013		
8/22/2013	9/19/2013		
9/23/2013	10/18/2013		
10/21/2013	11/15/2013		
11/18/2013	12/17/2013		

Weekend	Assistant Schedule 012
Start Dates	End Dates
3/31/12	5/6/12
5/19/12	6/24/12
6/30/12	8/5/12
8/11/12	9/16/12
9/29/12	10/28/12
11/3/12	12/9/12

Medical Administrative Assistant Mod All Shifts 2013			
Start Dates	End Dates		
4/1/13	4/26/13		
4/29/13	5/24/13		
5/28/13	6/24/13		
6/25/13	7/24/13		
7/25/13	8/21/13		
8/22/13	9/19/13		
9/23/13	10/18/13		
10/21/13	11/15/13		
11/18/13	12/17/13		

Holiday Break 2012 - 2013				
Holiday/Student Break	Start Date	End Date		
Memorial Day	5/28/12	5/28/12		
Independence Day	7/4/12	7/5/12		
Labor Day	9/3/12	9/3/12		
Veteran's Day	11/12/12	11/12/12		
Thanksgiving	11/22/12	11/23/12		
Christmas & New Years	12/24/12	1/1/13		
Martin Luther King Day	1/21/13	1/21/13		
Presidents Day	2/18/13	2/18/13		
Memorial Day	5/27/13	5/27/13		
Independence Day	7/4/13	7/5/13		
Labor Day	9/2/13	9/2/13		
Thanksgiving Holiday	11/28/13	11/29/13		
Christmas & New Years	12/21/13	1/1/14		

Weekend Student Break 2012				
Holiday/Student Break	Start Date	End Date		
Student Break	4/21/12	4/22/12		
Student Break	6/16/12	6/17/12		
Student Break	7/7/12	7/8/12		
Student Break	7/28/12	7/29/12		
Student Break	8/18/12	8/19/12		
Student Break	9/22/12	9/23/12		
Student Break	10/13/12	10/14/12		

## **QUARTER-BASED PROGRAMS**

FY 2011 – 2012	Acaden	nic Calendar		
Summer Term Starts	110440	July	18	2011
Summer Term Drop/Add				
Deadline		July	31	2011
Mini-Term Starts		August	29	2011
Mini-Term Drop/Add Deadline		September	4	2011
Labor Day Holiday		September	5	2011
Micro-Term Starts		September	19	2011
Summer Term Ends		October	9	2011
			<del>-</del>	
Fall Break	From:	October	10	2011
	То:	October	16	2011
· · · · · · · · · · · · · · · · · · ·				
Fall Term Start		October	17	2011
Fall Term Drop/Add Deadline		October	30	2011
Thanksgiving Day Holiday	From:	November	24	2011
	To:	November	25	2011
Mini-Term Starts	10.	November	28	2011
Mini-Term Drop/Add Deadline		December	4	2011
Micro-Term Starts		December	19	2011
Winter Holiday	From:	December	23	2011
TTIRCOT Floriday	To:	January	2	2012
Classes Resume	10.	January	3	2012
Fall Term Ends		January	15	2012
ras ram Ends		January	13	2012
M.L. King Jr. Birthday Holiday		January	16	2012
Winter Term Starts		January	17	2012
Winter Term Drop/Add		Caridary		2012
Deadline		January	30	
Presidents' Day		February	20	2012
Mini-Term Starts		February	27	2012
Mini Term Drop/Add Deadline		March	4	2012
Micro-Term Starts		March	19	2012
Winter Term Ends		April	8	2012
Spring Vacation	From:	April	9	2012
	То:	April	15	2012
Spring Term Starts		April	16	2012
Spring Term Drop/Add				2012
Deadline		April	29	
Memorial Day Holiday		May	28	2012
Mini-Term Starts		May	29	2012
Mini Term Drop/Add Deadline		June	4	2012
Micro-Term Starts		June	18	2012
Independence Day Holiday		July	4	2012
Spring Term Ends		July	8.	2012
Summer Vacation	From:	July	9	2012
	To:	July	15	2012

FY 2013 Ac	ademic	Calendar		1. 4.145.1
Summer Term Starts	T	July	16	2012
Summer Term Drop/Add	<del>                                     </del>	July	,,,	2012
Deadline		July	29	2012
Mini-Term Starts		August	27	2012
Mini-Term Drop/Add Deadline		September	2	2012
Labor Day Holiday		September	3	2012
Micro-Term Starts		September	17	2012
Summer Term Ends		October	7	2012
Fall Break	From:	October	8	2012
	To:	October	14	2012
	1			
Fall Term Start		October	15	2012
Fall Term Drop/Add Deadline		October	28	2012
Thanksgiving Day Holiday	From:	November	22	2012
	To:	November	23	2012
Mini-Term Starts		November	26	2012
Mini-Term Drop/Add Deadline		December	2	2012
Micro-Term Starts		December	17	2012
Winter Holiday	From:	December	22	2012
	To:	January	1	2013
Classes Resume		January	2	2013
Fall Term Ends		January	13	2013
Winter Term Starts		January	14	2013
M.L. King Jr. Birthday Holiday Winter Term Drop/Add		January	21	2013
				2013
Deadline		January	28	
Presidents' Day		February	18	2013
Mini-Term Starts		February	25	2013
Mini Term Drop/Add Deadline		March	3	2013
Micro-Term Starts		March	18	2013
Winter Term Ends		April	7	2013
Spring Vacation	From:	April	8	2013
	To:	April	14	2013
Carrier Torre Ct.	<u> </u>	A51	4.5	0046
Spring Term Starts Spring Term Drop/Add	<b></b>	April	15	2013 2013
Deadline		April	28	2013
Memorial Day Holiday	<b>†</b>	May	27	2013
Mini-Term Starts		May	28	2013
Mini Term Drop/Add Deadline	<b></b>	June	3	2013
Micro-Term Starts		June	17	2013
Independence Day Holiday		July	4	2013
Spring Term Ends		July	7	2013
Summer Vacation	From:	July	8	2013
		July		2013

FY 2014 Academic Calendar					
Summer Term Starts		July	15	2013	
Summer Term Drop/Add				1	
Deadline		July	28	2013	
Mini-Term Starts		August	26	2013	
Mini-Term Drop/Add Deadline		September	1	2013	
Labor Day Holiday		September	2	2013	
Micro-Term Starts		September	16	2013	
Summer Term Ends		October	6	2013	
Fall Break	From:	October	7	2013	
	To:	October	13	2013	
Fall Term Start		October	14	2013	
Fall Term Drop/Add Deadline		October	27	2013	
Mini-Term Starts		November	25	2013	
Thanksgiving Day Holiday	From:	November	28	2013	
	To:	November	29	2013	
Mini-Term Drop/Add Deadline		December	3	2013	
Micro-Term Starts		December	16	2013	
Winter Holiday	From:	December	23	2013	
	To:	January	1	2014	
Classes Resume		January	2	2014	
Fall Term Ends		January	12	2014	
Winter Term Starts		January	13	2014	
M.L. King Jr. Birthday Holiday		January	20	2014	
Winter Term Drop/Add				2014	
Deadline		January	27		
Presidents' Day		February	17	2014	
Mini-Term Starts		February	24	2014	
Mini Term Drop/Add Deadline		March	2	2014	
Micro-Term Starts		March	17	2014	
Winter Term Ends		April	6	2014	
Spring Vacation	From:	April	7	2014	
	То:	April	13	2014	
Spring Term Starts		April	14	2014	
Spring Term Drop/Add				2014	
Deadline		April	28		
Memorial Day Holiday		May	26	2014	
Mini-Term Starts		May	27	2014	
Mini Term Drop/Add Deadline		June	2	2014	
Micro-Term Starts		June	16	2014	
Independence Day Holiday		July	4	2014	
Spring Term Ends		July	6	2014	
Summer Vacation	From:	July	7	2014	
	To:	July	13	2014	

FY 2015 Ac		Automateur errorre	nervine su su escu	construint heatesterne
Summer Term Starts	auemic	T	14	2014
Summer Term Drop/Add	<del></del>	July	'4	2014
Deadline		July	27	2014
Mini-Term Starts		August	25	2014
Mini-Term Drop/Add Deadline	<del> </del>	August	31	2014
Labor Day Holiday		September	1	2014
Micro-Term Starts	<u></u>	September	15	2014
Summer Term Ends	<u> </u>	October	5	2014
Callinor Tour Ends	<b></b>	COLOBOL	<u> </u>	2011
Fall Break	From:	October	6	2014
	To:	October	12	2014
	1.41		<u> </u>	
Fall Term Start	<del>                                     </del>	October	13	2014
Fall Term Drop/Add Deadline		October	26	2014
Mini-Term Starts		November	24	2014
Thanksgiving Day Holiday	From:	November	27	2014
	To:	November	28	2014
Mini-Term Drop/Add Deadline		December	2	2014
Micro-Term Starts		December	15	2014
Winter Holiday	From:	December	23	2014
	To:	January	2	2015
Classes Resume		January	3	2015
Fall Term Ends		January	11	2015
		•		
Winter Term Starts		January	12	2015
M.L. King Jr. Birthday Holiday		January	19	2015
Winter Term Drop/Add				2015
Deadline		January	26	
Presidents' Day		February	16	2015
Mini-Term Starts		February	23	2015
Mini Term Drop/Add Deadline		March	1	2015
Micro-Term Starts		March	16	2015
Winter Term Ends		April	5	2015
Spring Vacation	From:	April	6	2015
	То:	April	12	2015
Spring Term Starts	ļ	April	13	2015
Spring Term Drop/Add				2015
Deadline		April	26	2015
Memorial Day Holiday		May	25	2015
Mini-Term Starts		May	26	2015
Mini Term Drop/Add Deadline		June	1	2015
Micro-Term Starts	ļ	June	15	2015
Independence Day Holiday	From:	July	3	2015
C-: T	То:	July	4	2015
Spring Term Ends Summer Vacation	 	July	5	2015 2015
Summer vacation	From:	July	6	
1	To:	July	12	2015

# **OPERATING HOURS**

Administration Hours Offices	
Monday-Thursday 8:00 a.m. to 8:00 p.m.	í
Friday 8:00 a.m. to 5:00 p.m.	
Saturday 9:00 a.m. to 2:00 p.m.	Ü

Class Hours					
	4 Week Programs	Days Of The Week			
Early Morning	6:00 am – 10:00 am	Mon Fri.			
Morning	8:00 am - 12:00 pm 10:00 am – 2:00 pm	Mon. – Fri.			
Afternoon	2:00 pm - 6:00 pm	Mon. – Fri.			
Evening	6:00 pm – 11:00 pm & 6:00 pm – 10:00 pm	Mon. – Thurs./Fri.			
Weekend	7:00 am – 5:00 pm	Sat. – Sun.			

■ ADDENDUM, effective January 1, 2016: Textbooks and equipment costs for modular programs have been updated to the catalog.

Diploma Programs	Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
Dental Assistant	33 Weeks	48	\$13,356	\$966
Medical Assistant	41 Weeks	60	\$14,964	\$2,180
Medical Administrative Assistant	33 Weeks	48	\$13,035	\$2,070
Medical Insurance Billing and Coding	33 Weeks	48	\$11,448	\$2,193
Pharmacy Technician	33 Weeks	48	\$13,562	\$1,087
Book Prices by Program	Total Estimated Cost**	Average Cost per Quarter**		er Quarter**
Business Associate*	\$3,440		\$430.0	10
Criminal Justice Associate*	\$3,440	\$430.00		

Book Price effective January 1, 2016

There is no additional charge to out-of-state students.

\*Note: For new and re-entering students who are enrolling in school at the mini-term, tuition is \$2,400. Thereafter, students are subject to the tiered quarterly tuition rate.

\*\*Textbook prices are estimated. The cost of books may vary due to publisher's costs.

- ADDENDUM, effective September 23, 2015: The effective date of the school catalog is extended to December 31, 2015 unless republished prior to the extended date.
- ADDENDUM, Effective September 18, 2015: The following scholarship has been added to the catalog:

## Zenith American Dream Scholarship

The Zenith American Dream Scholarship is a multimillion-dollar institutional scholarship program for students who attend an Everest or WyoTech institution. New students who first enroll in an Everest or WyoTech institution on or after August 24, 2015 and were referred by a leader in the local community are eligible to apply for the Zenith American Dream Scholarship of \$5,000 per academic year.

### To be eligible a student must:

- Obtain a written reference from a leader in the student's community
- Complete an essay or video answering the question "How will Everest (or WyoTech) Help Me Fulfill My American Dream" – see guidelines
- Meet application guidelines and deadlines

The Zenith American Dream Scholarship may be used in order to cover the direct cost of attendance for the program in which the student is enrolled (tuition, books and fees).

#### Scholarship winners

The Zenith American Dream Scholarship winners will be selected based on quality of the recommendation, originality, creativity, adherence to the theme and overall quality of the essay submission as noted below. Scholarships will be awarded based on selection criteria outlined in the guidelines on a monthly basis. Student scholarship winners will be notified within 45 days of the scholarship application submission date by the Campus President or other campus official.

## Selection criteria will include:

- Written reference from a leader in the community
  - Examples of leaders of the community include but are not limited to: coaches, teachers, principals, counselors, advisors, pastors, doctors, employers, support service professionals, law enforcement officer etc.
- Review of the Written or Video Essay submitted
  - Logical interpretation of the subject and adherence to topic
  - o Originality, Innovation and Creativity
  - Adherence to overall guidelines and deadlines applicable

### Obtaining scholarship funds

The scholarship will be credited on a student's account upon award of the scholarship. The scholarship is non-transferable and cannot be exchanged for cash. The scholarship can only be used to reduce the institutional direct cost of the program (tuition, books and fees) and cannot be utilized for indirect costs or living expenses.

#### Renewing the scholarship

Students may be eligible to retain the scholarship award in subsequent academic years. In order to remain eligible the student must maintain satisfactory progress and a grade point average of 2.0 or above.

■ ADDENDUM, Effective September 18, 2015: The following scholarship language has been added to the catalog.

## **Zenith Student Grant**

The Zenith Student Grant is a multimillion-dollar institutional grant program awarded on an annual basis to students of Everest and WyoTech schools owned by Zenith Education Group who demonstrate financial need. This institutional grant is available for new and continuing students enrolled on or after February 2, 2015 for current and future academic periods. The amount and source of the grant, which can be up to \$10,000 per academic year, may vary by student based on:

- The Expected Family Contribution (EFC) as calculated by the Free Application for Federal Student Aid (FAFSA) and reported to the student via the Student Aid Report (SAR)
- The demonstrated financial assistance needed
- Institutional grant funding availability

The grant may be used to cover any confirmed unmet financial need in excess of the student's EFC once Title IV and all other available funding sources have been exhausted up to the direct cost of attendance for the program in which the student is enrolled.

#### Eligibility

To be eligible, the student must:

- Apply each academic year
- · Meet all application deadlines
- Maintain satisfactory academic progress throughout his/her course of study

#### Obtaining grant funds

The grant will automatically be credited to your account upon completion of the financial aid application processes and award confirmation. The grant is non-transferable and cannot be exchanged for cash.

#### Renewing the grant

Students must reapply each academic year by the institutional deadline and meet eligibility requirements in order to be considered for the Zenith Education Grant. The grant amount may change each year based on the student's:

- Determined financial need
- Enrollment
- · Timeliness of his/her financial aid application
- Institutional grant funding availability

# ■ ADDENDUM, Effective September 18, 2015: The following scholarship language has been added to the catalog.

## Zenith Graduation Scholarship

The Zenith Graduation Scholarship is a multimillion-dollar, non-need-based institutional scholarship program awarded to students who graduate from Everest schools owned by Zenith Education Group and were actively enrolled in their current course of study prior to February 2, 2015. The amount of the scholarship, which could be up to \$10,000 per current and future academic period, may vary by student based on the number of modules, courses or credits remaining in order for the student to complete his/her program of study, and the time frame of application submission.

The scholarship provides a 20 percent tuition reduction, prorated for the student's remaining time in the program in which he/she was actively enrolled as of February 2, 2015 through his/her expected graduation date at the time he/she applies for the scholarship. For students who apply on or before May 2, 2015, the tuition reduction effective

date is February 2, 2015. For students who apply after May 2, 2015, the tuition reduction effective date is the date the application is submitted.

Students who withdrew prior to February 2, 2015, but reenter prior to August 2, 2015, may also apply upon reentry and be eligible upon graduation for a supplemental graduation scholarship of up to \$5,000 for the purpose of covering any prior academic year balances incurred for the program that they reenter.

#### Eligibility

To be eligible, the student must:

- · Apply for the scholarship
- Meet all application deadlines
- Maintain satisfactory academic progress throughout the remainder of his/her program
- · Graduate from the program for which he/she is enrolled at the time of applying for the scholarship

#### Obtaining scholarship funds

The scholarship amount will be applied to the student's account as a non-cash payment at the time of graduation to cover any outstanding tuition or fee expenses, and any credit balance that results will be resolved by:

- A payment to the government as reimbursement for payments received by Everest from the student's federal student loans to reduce his/her loan obligation.
- A payment to the lender as reimbursement for the payments from a private student loan that the lender directly disbursed to Everest.
- A payment to the student for any tuition he/she previously paid directly to Everest.

The scholarship is non-transferable

- ADDENDUM, Effective August 7, 2015: The statement effective July 14, 2015 has been rescinded.
- ADDENDUM, Effective August 4, 2015: The following statement has been added to the Veterans Education Benefits section on page 12 of the catalog.

#### **Veterans Benefits Approval**

Everett does not and will not provide any commission, bonus, or other incentive payment based directly or indirectly on success in securing enrollment or financial aid to any persons or entities engaged in any student recruiting or admissions activities or in making decisions regarding the award of student financial assistance.

- ADDENDUM, Effective July 14, 2015: As of November 2014, the campus is no longer enrolling students in the following program:
  - Associate of Applied Science in Paralegal
- ADDENDUM, effective July 1, 2015: Textbooks and equipment costs for modular programs have been updated to the catalog.

Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)	
33 Weeks	48	\$13,356	\$964	
41 Weeks	60	\$14,964	\$2,180	
33 Weeks	48	\$13,035	\$2,037	
33 Weeks	48	\$11,448	\$1,925	
33 Weeks	48	\$13,562	\$1,048	
Total Estimated Cost**	Average Cost per Quarter**		er Quarter**	
\$3,440		\$430.00		
\$3,440	\$430.00			
	Length  33 Weeks  41 Weeks  33 Weeks  33 Weeks  33 Weeks  Total Estimated Cost**  \$3,440	Length Units   33 Weeks   48   41 Weeks   60   33 Weeks   48   33 Weeks   48   33 Weeks   48   Total   Estimated   Ave   Cost**   \$3,440	Length         Units         Tuition           33 Weeks         48         \$13,356           41 Weeks         60         \$14,964           33 Weeks         48         \$13,035           33 Weeks         48         \$11,448           33 Weeks         48         \$13,562           Total           Estimated         Average Cost per C	

Book Price effective July 1, 2015

There is no additional charge to out-of-state students.

\*Note: For new and re-entering students who are enrolling in school at the mini-term, tuition is \$2,400. Thereafter, students are subject to the tiered quarterly tuition rate.

\*\*Textbook prices are estimated. The cost of books may vary due to publisher's costs.

■ ADDENDUM, effective June 5, 2015: The following language has been updated on page 33 of the catalog.



#### MEDICAL ASSISTANT

Diploma program 41 weeks – 920 hours – 60 credit units

V2

The Medical Assistant diploma program is designed to prepare students for entry-level positions as medical assistants in a variety of health care settings. Students learn the structure and function of the major body systems in conjunction with medical terminology, diagnostic and therapeutic procedures, computer skills, administrative processes, bookkeeping and accounting practices, and the processing of medical insurance forms and claims. In recent years, the medical assisting profession has become indispensable to the health care field. Physicians have become more reliant on medical assistants for their front and back office skills. Medical offices and ambulatory care providers, clinics, urgent care centers and insurance providers are seeking their services. The goal of the Medical Assistant diploma program is to prepare competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains required and necessary to prepare them for entry level positions such as clinical or administrative assistant and medical receptionist.

## Program Goals

The goal of the Medical Assisting program is to prepare competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains.

### **Program Objectives**

- 1. Master administrative and clinical procedures performed in an ambulatory (out-patient) care setting
- 2. Ascertain patient needs and respond by providing appropriate care per physician's orders
- 3. Exhibit compliance to scope of legal and regulatory boundaries
- 4. Conduct self in ethical and professional manner while functioning as an integral member of the healthcare team
- 5. Prepare to take professional credentialing exam and demonstrate a commitment to life-long learning through professional development to ensure up-to-date knowledge

**Note**: Medical Assistant graduates are immediately eligible to sit for the NCCT (National Center for Competency Testing), RMA (Registered Medical Assistant) Examination and the CMA (Certified Medical Assistant) Examination. Candidates who pass the exam are considered Registered Medical Assistants or Certified Medical Assistants (AAMA) depending on which certification exam they take.

- **\* ADDENDUM, effective April 15, 2015:** The effective date of the school catalog is extended to July 31, 2015 unless republished prior to the extended date.
- ADDENDUM, effective April 1, 2015: Textbook and equipment costs for modular programs have been updated to the catalog.

Diploma Programs	Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
Dental Assistant	33 Weeks	48	\$13,356	\$1,019
Medical Assistant	41 Weeks	60	\$14,964	\$2,075
Medical Administrative Assistant	33 Weeks	48	\$13,035	\$2,000
Medical Insurance Billing and Coding	33 Weeks	48	\$11,448	\$2,021
Pharmacy Technician	33 Weeks	48	\$13,562	\$1,042
Book Prices by Program	Total Estimated Cost**	Ave	rage Cost pe	r Quarter**
Business Associate*	\$3,440		\$430.0	0
Criminal Justice Associate*	\$3,440		\$430.0	0
Tuition effective February 2, 2015 Book Price effective April 1, 2015 There is no additional charge to out-of-state students.				

\*Note: For new and re-entering students who are enrolling in school at the mini-term, tuition is \$2,400. Thereafter, students are subject to the tiered quarterly tuition rate.

\*\*Textbook prices are estimated. The cost of books may vary due to publisher's costs.

- ADDENDUM, Effective April 1, 2015: The campus is no longer offering the following programs.
  - Business Accounting
  - Business Sales and Customer Service
- ADDENDUM, effective February 6, 2015: The effective date of the school catalog is extended to March 31, 2015 unless republished prior to the extended date.
- ADDENDUM, Effective February 2, 2015: The language to remove copyright and reference to Corinthian Colleges is as follows:

The catalog copyright "Copyright © 2012 by Corinthian Colleges, Inc." has been removed. All other references to Corinthian Colleges (CCi) have either been removed or have been replaced with Zenith Education Group.

■ ADDENDUM, Effective February 2, 2015: The following tuition tables have been updated:

## These modular and Quarter Based tuition tier flat-rate tuition tables only apply to:

- 1. **New enrolling students.** A new student is defined as: a student who has never attended a Zenith Education Group school or has been withdrawn for more than one (1) year or has graduated and enrolled in a new program;
- 2. A re-entering student who has withdrawn and is re-entering greater than 180 days from their withdrawal date.

**Note**: Students re-entering the same program version within 180 days from their NSLDS withdrawal date, will be charged tuition at the cost per credit/quarter reflected on their most recent enrollment agreement. The withdrawn time period is calculated from the student's withdrawal date to the module or term start date.

#### Students re-entering within 180 days:

Same Program (Same / New Program Version):

Will be charged tuition at the original tuition rate reflected on the original enrollment agreement less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Same Program (New Program Version of Different Credits / Length of Program):

Will be charged tuition at the current catalog rate for the program of enrollment less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Different / New Program (Program Change)

Will be charged tuition at the current catalog rate for the program of enrollment. A tuition credit will be determined for the student's prior period of enrollment.

#### Students re-entering greater than 180 days less than 365 days:

Same Program (Same / New Program Version)

Will be charged tuition at the current catalog rate for the program of enrollment less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Same Program (New Program Version of Different Credits / Length of Program)

Will be charged tuition at the current catalog rate for the program of enrollment less the tuition credit from the prior period of enrollment. Determine which re-entry credit for the prior period of enrollment is in the student's best interest by referring to the Enrollment Agreement Guidelines.

### Different / New Program (Program Change)

Will be charged tuition at the current catalog rate for the program of enrollment. A tuition credit will be determined for the student's prior period of enrollment.

	Program		Textbooks and Equi	
Diploma Programs				

	Length	Units		(estimated)
Business Accounting	36 weeks	72	\$13,200	\$2,067
Business Sales and Customer Service	36 weeks	72	\$13,200	\$2,044
Dental Assistant	33 Weeks	48	\$13,356	\$952
Medical Assistant	41 Weeks	60	\$14.964	\$2,036
Medical Administrative Assistant	33 Weeks	48	\$13,035	\$1,765
Medical Insurance Billing and Coding	33 Weeks	48	\$11,448	\$1,894
Pharmacy Technician	33 Weeks	48	\$13,562	\$989
Effective February 2, 2015	············		<u> </u>	
here is no additional charge to out-of-state	students.			

Students enrolled in 8+ credit hours will be charged a flat-term rate as set forth below. Students enrolled in less than 8 credit hours will be charged per credit and total tuition for a given quarter is determined by multiplying the number of credit hours for which the student is registered for and attends within the term by the then current tuition rate.

Number of Credits Enrolled In	Credit Load	Cost Per Credit	Cost Per Quarter
	20	\$240.00	\$4,800.00
	19	\$252.63	\$4,800.00
	18	\$266.67	\$4,800.00
16 and more	17	\$282.35	\$4,800.00
	16	\$300.00	\$4,800.00
	15	\$240.00	\$3,600.00
	14	\$257.14	\$3,600.00
12 - 15	13	\$276.92	\$3,600.00
	12	\$300.00	\$3,600.00
į	11	\$312.73	\$3,440.00
	10	\$344.00	\$3,440.00
8 - 11	9	\$382.22	\$3,440.00
	8	\$430.00	\$3,440.00
a constant	7	\$480.00	\$3,360.00
	6	\$480.00	\$2,880.00
_	5	\$480.00	\$2,400.00
	4	\$480.00	\$1,920.00
Less than 8	3	\$480.00	\$1,440.00
	2	\$480.00	\$960.00
	1	\$480.00	\$480.00
Book Prices by Progr	am	Total Estimated Cost*	Average Cost per Quarter*
Business Associate	•	\$3,440	\$430.00
Criminal Justice Associate		\$3,440	\$430.00
Effective February 2, 2015			

Effective February 2, 2015

Note: For new and re-entering students who are enrolling in school at the mini-term, tuition is \$2,400. Thereafter, students are subject to the tiered quarterly tuition rate.

\*Textbook prices are estimated. The cost of books may vary due to publisher's costs.

# ■ ADDENDUM, Effective February 2, 2015: The language to update the Statement of Ownership is as follows:

### Statement of Ownership

This campus is owned and operated by Zenith Education Group, Inc. (Zenith), a Delaware nonprofit corporation. Zenith's sole member is ECMC Group, Inc., a Delaware nonprofit corporation. Corporate offices for Zenith and ECMC Group are located at:

1 Imation Place Building 2 Oakdale, MN 55128

ECMC Group	
Directors	Officers
John DePodesta, Chair	David Hawn, President and CEO
Gary Cook	Greg Van Guilder, Chief Financial Officer and Treasurer
Roberta Cooper Ramo	Dan Fisher, General Counsel and Corporate Secretary

David Hawn	
I. King Jordan	
James McKeon	
Jack O'Connell	
Maurice Salter	
Zenith Education Group	
Directors	Officers
John DePodesta, Chair	David Hawn, President
Gary Cook	Greg Van Guilder, Treasurer
I. King Jordan	Dan Fisher, Secretary
James McKeon	
Jack O'Connell	

■ ADDENDUM, Effective February 2, 2015: The language to update the School Ownership table is as follows:

ZENITH EDUCATION GROUP						
ZENTI II LDC	The following schools are owned by Zenith Education Group:					
	Detroit MI (branch of Everest Institute, Southfield, MI)					
Everest College Arlington (Mid Cities), TX (additional location of Everest College, Springfield, MO) Aurora, CO (additional location of Everest College, Thornton, CO) Atlanta West, GA (branch of Everest Institute, Southfield, MI) Bedford Park, IL (branch of Everest Institute, Southfield, MI) Bremerton, WA (main campus) Burr Ridge, IL (branch of Everest College, Skokie, IL) Chesapeake, VA (additional location of Everest College, Newport News, VA) Colorado Springs, CO (main campus) Dallas, TX (additional location of Everest College, Portland, OR) Everett, WA (additional location of Everest College, Bremerton, WA) Fort Worth North, TX (additional location of Everest College, Salt Lake City, UT) Fort Worth South, TX (additional location of Everest College, Colorado Springs, CO) Henderson, NV (main campus) Kansas City, MO (additional location of Everest University, Pompano Beach) Melrose Park, IL (branch of Everest College, Skokie, IL) Merrillville, IN (additional location of Everest University, Pompano Beach, FL) Merrionette Park, IL (additional location of Everest University, Pompano Beach, FL) Newport News, VA (main campus) Portland, OR (main campus) Renton, WA (main campus) Salt Lake City, UT (main campus)	Detroit, MI (branch of Everest Institute, Southfield, MI) Eagan, MN (additional location of Everest Institute, Cross Lanes, WV) Gahanna, OH (branch of Everest Institute, Southfield, MI) Grand Rapids, MI (main campus) Houston (Bissonnet), TX (branch of Everest College, Renton, WA) Houston (Greenspoint), TX (branch of Everest Institute, San Antonio, TX) Houston (Hobby), TX (branch of Everest Institute, San Antonio, TX) Houston (Hobby), TX (branch of Everest Institute, San Antonio, TX) Monesboro, GA (branch of Everest Institute, Southfield, MI) Kalamazoo, MI (additional location of Everest Institute, Grand Rapids, MI) Marietta, GA (branch of Everest Institute, Southfield, MI) Norcross, GA (branch of Everest Institute, Southfield, MI) Pittsburgh, PA (main campus) Portland (Tigard), OR (additional location of Everest College, Seattle, WA) San Antonio, TX (main campus) Silver Spring, MD (additional location of Everest College, Portland, OR) Southfield, MI (main campus) South Plainfield, NJ (branch of Everest Institute, Southfield, MI)  Everest University Tampa (Brandon), FL (additional location of Everest University North Orlando, FL) Jacksonville, FL (additional location of Everest University, North Orlando, FL) Lateland, FL (additional location of Everest University, North Orlando, FL) Largo, FL (additional location of Everest University, North Orlando, FL) Melbourne, FL (additional location of Everest University, North Orlando, FL) Melbourne, FL (additional location of Everest University, North Orlando, FL) Melbourne, FL (additional location of Everest University, North Orlando, FL) Melbourne, FL (additional location of Everest University, North Orlando, FL) Melbourne, FL (additional location of Everest University, North					
Renton, WA (main campus)	FL)					

Everest Institute
Austin, TX (branch of Everest Institute, Southfield, MI)
Bensalem, PA (additional location of Everest College, Seattle,
WA)
Chelsea, MA (additional location of Everest Institute,
Southfield, MI)
Cross Lanes, WV (main campus)

Dearborn, MI (branch of Everest Institute, Southfield, MI)

■ ADDENDUM, Effective January 1, 2015: The following highlighted textbooks and equipment cost has been updated to the Tuition and Fees table.

Program Length	Credit Units	Tuition	Equipment (estimated)
36 weeks	72	\$16,500	\$2,067
36 weeks	72		\$2,044
33 Weeks	48		\$952
41 Weeks	60		\$2,036
33 Weeks	48		\$1,765
33 Weeks	48		\$1,894
33 Weeks	48		\$989
		<b>V.0,002</b>	4000
	36 weeks 36 weeks 33 Weeks 41 Weeks 33 Weeks	36 weeks     72       36 weeks     72       33 Weeks     48       41 Weeks     60       33 Weeks     48       33 Weeks     48       33 Weeks     48       33 Weeks     48	36 weeks       72       \$16,500         36 weeks       72       \$16,500         33 Weeks       48       \$16,695         41 Weeks       60       \$18,705         33 Weeks       48       \$16,294         33 Weeks       48       \$14,310         33 Weeks       48       \$16,952

■ ADDENDUM, effective November 10, 2014: The following Academic Progress Plan language has been updated in the catalog.

## Academic Progress Plan (APP)

If at the end of any SAP evaluation period on the plan (APP) the student does not meet the plan's requirement(s), the student will receive a dismissal letter and will be dismissed from the program. Additionally, a student is deemed to have not met the plan's requirements by earning a failing grade ("F") in any course while on the APP.

■ ADDENDUM, Effective November 1, 2014: The following highlighted textbooks and equipment cost have been updated to the table.

Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
36 weeks	72	\$16,500	\$2,067
36 weeks	72	\$16,500	\$2,044
33 Weeks	48	\$16,695	\$973
41 Weeks	60		\$2,030
33 Weeks	48	\$16,294	\$1,757
33 Weeks	48		\$1,875
33 Weeks	48		\$992
	7-7-11.	<b>4.3,004</b>	<del>-</del>
	Program Length 36 weeks 36 weeks 33 Weeks 41 Weeks 33 Weeks 33 Weeks	Program         Credit Units           36 weeks         72           36 weeks         72           33 Weeks         48           41 Weeks         60           33 Weeks         48           33 Weeks         48           33 Weeks         48	Program         Credit Units         Tuition           36 weeks         72         \$16,500           36 weeks         72         \$16,500           33 Weeks         48         \$16,695           41 Weeks         60         \$18,705           33 Weeks         48         \$16,294           33 Weeks         48         \$14,310

- ADDENDUM, effective October 30, 2014: The effective date of the school catalog is extended to January 31, 2015 unless republished prior to the extended date.
- ADDENDUM, Effective October 29, 2014: The following calendar tables have been added to the catalog.

Dontal Accie	tent Medical	Administrativ	
Delitai Assis	tanı, meulcai	Autiminstrativ	e Assisiani,
Medical Ass	istant, Pharm	nacy Technicia	ın, Medical
i in	surance Billir	ng and Coding	
Mod Early M	lornina Morn	ing, Afternoor	and Night
	2015 -		Land Main
Start	Date	End I	Date

	Student Breaks 115 - 2016	
Holiday/Student Break	Start Date	End Date
Labor Day	9/7/2015	9/7/2015
Thanksgiving Holiday	11/26/2015	11/29/2015
Christmas Break	12/23/2015	12/27/2015

7/29/2015	8/25/2015
8/27/2015	9/24/2015
9/28/2015	10/23/2015
10/26/2015	11/20/2015
11/23/2015	12/22/2015
12/28/2015	1/27/2016
1/28/2016	2/25/2016
2/26/2016	3/24/2016
3/29/2016	4/25/2016
4/27/2016	5/24/2016
5/26/2016	6/23/2016
6/28/2016	7/26/2016
7/28/2016	8/24/2016
8/26/2016	9/23/2016
9/27/2016	10/24/2016
10/26/2016	11/22/2016
11/28/2016	12/23/2016
12/28/2016	1/26/2017

New Year's Eve	12/31/2015	12/31/2015
New Year's Day	1/1/2016	1/1/2016
Martin Luther King Day	1/18/2016	1/18/2016
Presidents Day	2/15/2016	2/15/2016
Memorial Day	5/30/2016	5/30/2016
Independence Day	7/4/2016	7/4/2016
Labor Day	9/5/2016	9/5/2016
Thanksgiving Holiday	11/23/2016	11/27/2016
Christmas Break	12/24/2016	12/27/2016
New Year's Day	1/2/2017	1/2/2017
Martin Luther King Day	1/16/2017	1/16/2017

- ADDENDUM, effective October 2, 2014: The Dream Award Program and Scholarships language has been removed from page 19 of the catalog.
- ADDENDUM, effective August 27, 2014: The effective date of the school catalog is extended to October 31, 2014 unless republished prior to the extended date.
- ADDENDUM, Effective August 6, 2014: The following language has been updated to page 24 of the catalog. If a student feels that the School has not adequately addressed a complaint or concern, the student may consider contacting the Accrediting Commission. All complaints considered by the Commission must be in written form, include as much detail as possible, supporting documentation, if available, and the complainant's name and contact information. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the Commission. Please direct all inquiries to:

Accrediting Council for Independent Colleges and Schools 750 First Street, N.E., Suite 980 Washington, DC 20002-4223 202-336-6780

■ ADDENDUM, Effective July 30, 2014: The following linear calendar has been updated to the catalog.

Acaden	nic Year 2	2014 - 2015		
Summer Term Starts		July	14	2014
Summer Term		1. dia	27	
Drop/Add Deadline	1	July		2014
Mini-Term Starts		August	25	2014
Mini-Term Drop/Add		August	31	2014
Deadline			31	2014
Labor Day Holiday		September	1	2014
Summer Term Ends		October	5	2014
Fall Break	From:	October	6	2014
	To:	October	12	2014
Fall Term Start	<u> </u>	October	13	2014
Fall Term Drop/Add Deadline		October	26	2014
Mini-Term Starts		November	24	2014
Thanksgiving Day Holiday	From:	November	27	2014
	To:	November	28	2014
Mini-Term Drop/Add Deadline		December	2	2014
Winter Holiday	From:	December	23	2014
vviiter i foliday	To:	January	4	2015
Classes Resume	10.	January	5	2015
Fall Term Ends		January	11	2015
Tan Tomi Lingo		- Curreury		
Winter Term Starts		January	12	2015
M.L. King Jr. Birthday Holiday		January	19	2015
Winter Term		January	26	2015
Drop/Add Deadline		1		
Presidents' Day	ļ	February	16	2015
Mini-Term Starts		February	23	2015
Mini Term Drop/Add Deadline		March	1	2015
Winter Term Ends		April	5	2015
Spring Vacation	From:	April	6	2015
	To:	April	12	2015
	<u> </u>	<u> </u>	<u> </u>	
Spring Term Starts		April	13	2015
Spring Term Drop/Add Deadline		April	26	2015
Memorial Day Holiday		Мау	25	2015
Mini-Term Starts		May	26	2015
Mini Term Drop/Add Deadline		June	1	2015
Independence Day Holiday	From:	July	3	2015
Tioliuay	To:	July	4	2015
Spring Term Ends	10,	July	5	2015
Summer Vacation	From:	July	6	2015
	i i i Ulli.			. ~~ : ~

■ ADDENDUM, effective June 24, 2014: The following grant has been added to the catalog:

# **EVEREST OPPORTUNITY GRANT**

The Everest Opportunity Grant is a need based institutional grant awarded on an annual basis to students who demonstrate financial need. The Opportunity Grant program is available for students who first enroll as of June 24, 2014. The amount and source of funding may vary by student based on demonstrated financial needs and continued funding availability. The amount and source of funding may change each award year based on demonstrated financial needs and funding availability. Students must reapply each academic year, meet all applicable application

deadlines and maintain satisfactory academic progress. The Opportunity Grant may be utilized to cover any confirmed unmet financial need not covered by Title IV funding up to direct costs.

# **Eligibility**

The student must meet all annual application deadlines and eligibility requirements and maintain satisfactory academic progress.

# **Obtaining the Funds**

The Everest Opportunity Grant will automatically be credited to the student's account upon award confirmation.

# Renewing the Grant

The student must reapply every academic year by the institutional deadline and meet eligibility requirements in order to be considered for an Everest Opportunity Grant in future years. The award amount may change, based on the student's determined financial need, enrollment, timeliness of the student's financial aid application and funding availability.

# ■ ADDENDUM, Effective July 1, 2014: The following highlighted textbooks and equipment cost have been updated to the table.

Diploma Programs	Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
Business Accounting	36 weeks	72	\$16,500	\$2,067
Business Sales and Customer Service	36 weeks	72	\$16,500	\$2,044
Dental Assistant	33 Weeks	48	\$16,695	\$952
Medical Assistant	41 Weeks	60	\$18,705	\$2,129
Medical Administrative Assistant	33 Weeks	48	\$16,294	\$1,837
Medical Insurance Billing and Coding	33 Weeks	48	\$14,310	\$1,972
Pharmacy Technician	33 Weeks	48	\$16,952	\$1,010
Effective July 1, 2014.	<del>!</del>			
There is no additional charge to out-of-state	students.			

#### ■ ADDENDUM, Effective May 28, 2014: The following course codes have been updated to the catalog.

	Old Course	New Course		New Course Title
Program	Number	Number	Course Title	(If Any)
Business	CGS 2167C	CGS 2060C	Computer Applications	
Business	OST 1141L	OST 1149L	Keyboarding	
Business	CGS 2510C	CGS 2573C	Applied Spreadsheets	
Criminal Justice	CGS 2167C	CGS 2060C	Computer Applications	
Criminal Justice	CCJ 2288	CCJP2288	Spanish for the Criminal Justice Professional	
Criminal Justice	SYG 2000	SYG 2001	Principles of Sociology	

■ ADDENDUM, effective May 28, 2014: The following Refund language has been updated in the catalog.

### Institutional Pro Rata Refund Calculation and Policy

When a student withdraws, The School must determine how much of the tuition and fees he/she is eligible to retain. The Pro Rata Refund Calculation and Policy is an institutional policy and is different from the Federal Financial Aid Return Policy and Return calculation; therefore, after both calculations are applied, a student may owe a debit balance (i.e. the student incurred more charges than he/she earned Title IV funds) to The School.

The School will perform the Pro Rata Refund Calculation for those students who terminate their training <u>before</u> completing the period of enrollment (i.e., students who receive a final grade of "W" or "WZ"). Under the Pro Rata Refund Calculation, The School is entitled to retain only the percentage of charges (tuition, room, board, etc.) proportional to the period of enrollment completed by the student. The period of enrollment for students enrolled in modular programs is the academic year. The period of enrollment for students enrolled in quarter-based programs is the quarter. The refund is calculated using the following steps:

- 1. Determine the total charges for the period of enrollment.
- 2. Divide this figure by the total number of calendar days in the period of enrollment.
- 3. The answer to the calculation in step 2 is the daily charge for instruction.
- 4. The amount owed by the student for the purposes of calculating a refund is derived by multiplying the total calendar days in the period as of the student's last date of attendance by the daily charge for instruction and adding in any book or equipment charges.

- 5. The refund shall be any amount in excess of the figure derived in step 4 that was paid by the student.
- ADDENDUM, effective May 23, 2014: The following highlighted date has been updated on the holiday/break calendar:

Holiday/Student Breaks 2014 - 2015			
Holiday/Student Break	Start Date	End Date	
Memorial Day	5/26/2014	5/26/2014	
Independence Day	7/4/2014	7/4/2014	
Labor Day	9/1/2014	9/1/2014	
Thanksgiving Holiday	11/27/2014	11/28/2014	
Christmas Break	12/24/2014	12/28/2014	
New Year's Eve	12/31/2014	12/31/2014	
New Year's Day	1/1/2015	1/1/2015	
Martin Luther King Day	1/19/2015	1/19/2015	
Presidents Day	2/16/2015	2/16/2015	
Memorial Day	5/25/2015	5/25/2015	
Independence Day	7/3/2015	7/3/2015	

- ADDENDUM, effective April 30, 2014: The effective date of the school catalog is extended to August 30, 2014 unless republished prior to the extended date.
- ADDENDUM, Effective March 28, 2014: The following language has been updated to the Accreditations, Approvals and Memberships section on page 2 of the catalog.

Everest College – Everett is authorized by the Washington Student Achievement Council (WSAC) and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree-Granting Institutions Act. This authorization is subject to periodic review and authorizes Everest College - Everett to offer specific degree programs. The Council may be contacted for a list of currently authorized programs. Authorization by the Council does not carry with it an endorsement by the Council of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the Council at P.O. Box 43430, Olympia, WA 98504-3430.

■ ADDENDUM, Effective April 1, 2014: The following highlighted textbooks and equipment cost have been updated to the table below.

Diploma Programs	Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
Business Accounting	36 weeks	72	\$16,500	\$2,067
Business Sales and Customer Service	36 weeks	72	\$16,500	\$2,044
Dental Assistant	33 Weeks	48	\$16,695	\$1,036
Medical Assistant	41 Weeks	60	\$18,705	\$2,049
Medical Administrative Assistant	33 Weeks	48	\$16,294	\$1,876
Medical Insurance Billing and Coding	33 Weeks	48	\$14,310	\$2,147
Pharmacy Technician	33 Weeks	48	\$16,952	\$1,075
Effective April 1, 2014.			***************************************	· · · · · · · · · · · · · · · · · · ·
There is no additional charge to out-of-state	students.		***************************************	

■ ADDENDUM, effective February 28, 2014: The following language has been updated to the title page section of the catalog.

# GAINFUL EMPLOYMENT DISCLOSURES

For more information about our graduation rates, the median debt of students who completed the program and other important information, please visit our website at www.everest.edu/disclosures.

Note: All previous program disclosures have been removed from the school catalog and addenda.

■ ADDENDUM, effective February 28, 2014: The following language has been updated to the "Statement of Non-Discrimination" (under Administrative Policies) section on page 20 of the catalog.

#### ADDED:

Everest does not and will not discriminate on the basis of race, color, religion, age, disability, sex, pregnancy (including childbirth, false pregnancy, termination of pregnancy, and recovery therefrom), sexual orientation, national origin, citizenship status, gender identity or status, veteran status, actual or potential parental, family or marital status in the administration of its educational and admissions policies, scholarship and loan programs, or other school-administered programs. For information on discrimination-related grievances, please see the Discrimination Grievance Procedures section.

#### REMOVED:

Everest does not discriminate on the basis of race, color, religion, age, disability, sex, sexual orientation, national origin, citizenship status, gender identity or status, veteran or marital status in the administration of its educational and admissions policies, scholarship and loan programs, or other school-administered programs. In compliance with the Americans with Disabilities Act of 1990, as amended and Section 504, Everest provides qualified applicants and students who have disabilities with reasonable accommodations that do not impose undue hardship.

■ ADDENDUM, effective February 28, 2014: The following language has been updated under Administrative Policies section on page 20 of the catalog.

#### ADDED:

#### **DISCRIMINATION GRIEVANCE PROCEDURES**

A student initiates the Discrimination Grievance Procedure by contacting the Section 504/ADA Coordinator for disability-related complaints, or the Campus President for all other complaints alleging discrimination carried out by employees, other students, or third parties. The Section 504/ADA Coordinator and Campus President can be reached at the campus contact information located in this catalog. A student's participation in any informal resolution procedures is voluntary and he/she may pursue this formal grievance procedure at any time. The Section 504/ADA Coordinator or Campus President or his/her designee will explain the complaint procedures and assist the student in filing a complaint. The complaint need only be a written letter containing allegations that specifically identify the discriminatory conduct, the person(s) who did it, and all witnesses the student believes can support the allegations. A complaint should be made as soon as the student believes he/she has been discriminated against, but no later than within 180 days of the date that the alleged discrimination occurred, or the date on which the student could reasonably have learned of the discrimination.

When a complaint is filed, the Section 504/ADA Coordinator or Campus President or his/her designee begins an investigation within 14 days. The student, the accused, and any witnesses they identify are interviewed. Any relevant documents identified by these persons are reviewed. Within 45 days of the complaint, the Section 504/ADA Coordinator or Campus President or his/her designee will inform the student and accused in writing of sufficient or insufficient evidence to confirm the student's allegations, state the key facts, reasons why that conclusion was reached, and outline any proposed resolution or corrective action if applicable, subject to any applicable privacy constraints. The student is also notified of the right to appeal the investigation conclusion. An appeal must be made in writing to the CCi Director of Academic Services, who may be reached at the Student Help Line number or email address below within 15 days of receiving notice about the investigation conclusion. Within 15 days of receiving the appeal, the CCi Director of Academic Services will review the matter and provide a decision in writing.

Complaints are investigated in a manner that protects the privacy and confidentiality of the parties to the extent possible. No employee or agent of the School may intimidate, threaten, coerce or otherwise discriminate or retaliate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If a student believes any such retaliation has occurred, a complaint of retaliation should be filed according to the procedure described above. Everest makes every effort to prevent recurrence of any finding of discrimination and corrects any discriminatory effects on the grievant and others, if appropriate.

If the 504/ADA Coordinator or Campus President is the subject of the grievance, the student should contact the Student Services Manager at the Student Help Line at (800) 874-0255 or via email at <a href="mailto:StudentServices@cci.edu">Student Services@cci.edu</a>. The Student Helpline in consultation with the appropriate Academic Services team member(s) will provide guidance to the student for initiating and submitting their grievance in writing to <a href="mailto:StudentServices@cci.edu">StudentServices@cci.edu</a>.

# REMOVED:

# **DISABILITY GRIEVANCE PROCEDURES**

A student initiates the Disability Grievance Procedure by contacting the Section 504/ADA Coordinator. The Section 504/ADA Coordinator will explain the complaint procedures and assist the student in filing a complaint. The complaint need only be a written letter containing allegations that specifically identify the discriminatory conduct, the person(s) who did it, and all witnesses the student believes can support the allegations. A complaint should be made as soon as the student believes he/she has been discriminated against, but no later than within 180 days of the date that the alleged discrimination occurred, or the date on which the student could reasonably have learned of the discrimination.

When a complaint is filed, the Section 504/ADA Coordinator begins an investigation within 14 days. The student, the accused, and any witnesses they identify are interviewed. Any relevant documents identified by these persons are reviewed. Within 45 days of the complaint, the Section 504/ADA Coordinator informs the student and accused in writing of sufficient or insufficient evidence to confirm the student's allegations, states the key facts, reasons why that conclusion was reached, and outlines any proposed resolution or corrective action if applicable. The student is also notified of the right to appeal the investigation conclusion. An appeal must be made in writing to the CCi Director of Academic Services, who may be reached at the Student Help Line number or email address below within 15 days of receiving notice about the investigation conclusion. Within 15 days of receiving the appeal, the CCi Director of Academic Services reviews the matter and provides a decision in writing.

Complaints are investigated in a manner that protects the privacy and confidentiality of the parties to the extent possible. No employee or agent of the school may intimidate, threaten, coerce or otherwise discriminate or retaliate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If a student believes any such retaliation has occurred, a complaint of retaliation should be filed according to the procedure described above.

If the 504/ADA Coordinator is the subject of the grievance, the student should contact the Student Help Line at (800) 874-0255 or via email at <a href="mailto:StudentServices@cci.edu">StudentServices@cci.edu</a>. The Student Helpline in consultation with the appropriate Academic Services team member(s) will provide guidance to the student for initiating and submitting their grievance in writing to <a href="mailto:StudentServices@cci.edu">StudentServices@cci.edu</a>.

■ ADDENDUM, effective February 28, 2014: The following language has been updated on page 11 of the catalog.

# LEAVE OF ABSENCE POLICY (MODULAR PROGRAMS ONLY)

Everest permits students to request a leave of absence (LOA) as long as the leave does not exceed a total of 180 days during any 12-month period, starting from the first day of the first leave, and as long as there are documented, legitimate extenuating circumstances that require the students to interrupt their education, including pregnancy (including childbirth, false pregnancy, termination of pregnancy, and recovery therefrom) or temporary disability. Students requesting an LOA must submit a <u>completed</u> Leave of Absence Request Form prior to the beginning date of the leave. If unforeseen circumstances prevent the student from submitting the request in advance, the leave may still be granted, but only if:

- a) the school documents the unforeseen circumstances, and
- b) the student submits a completed Leave of Absence Request Form by the tenth (10<sup>th</sup>) calendar day of the leave

**NOTE**: Everest does not permit leaves of absence for students enrolled in quarter-based programs. Students experiencing circumstances that may make it necessary to interrupt their attendance temporarily should see the Academic Dean/Director of Education.

A student must return from a LOA on the first day of any appropriate module or prior to the expiration of his or her leave. A student who goes on leave prior to the end of a module shall receive a grade of "L" (leave) which shall remain on his or her transcript until the student returns from an LOA, retakes the entire module and earns a grade. The module with a grade of "L" shall not be included in the calculation of Rate of Progress (ROP), Maximum Time Frame (MTF) or attendance.

#### REMOVE:

# **LEAVE OF ABSENCE POLICY**

Everest permits students to request a leave of absence (LOA) as long as the leaves do not exceed a total of 180 days during any 12-month period, starting from the first day of the first leave, and as long as there are documented, legitimate extenuating circumstances that require the students to interrupt their education. In order for a student to be granted an LOA, the student must submit a completed, signed and dated Leave of Absence Request Form to the Academic Dean/Director of Education.

Note: Everest does not permit leaves of absence for students enrolled in quarter-based programs. Students experiencing circumstances that may make it necessary to interrupt their attendance temporarily should see the Academic Dean/Director of Education.

■ ADDENDUM, Effective February 5, 2014: The following calendar tables have been added to the catalog.

Dental Assistant, Medical Administrative Assistant, Medical Assistant, Pharmacy Technician, Medical Insurance Billing and Coding Mod All Shifts 2014		
Start Date	End Date	
3/28/2014	4/24/2014	
4/29/2014	5/27/2014	
5/29/2014	6/25/2014	
6/27/2014	7/25/2014	
7/30/2014	8/26/2014	
8/27/2014	9/24/2014	
9/29/2014	10/24/2014	
10/27/2014	11/21/2014	
11/24/2014	12/23/2014	
12/29/2014	1/28/2015	
1/29/2015	2/26/2015	
2/26/2015	3/25/2015	
2/27/2015	3/26/2015	
3/30/2015	4/24/2015	
4/28/2015	5/26/2015	
5/28/2015	6/24/2015	
6/29/2015	7/27/2015	

Holiday/Student Breaks 2014			
Holiday/Student Break	Start Date	End Date	
Christmas Break	12/24/2014	12/28/2014	
New Year's Eve	12/31/2014	12/31/2014	
New Year's Day	1/1/2015	1/1/2015	
Martin Luther King Day	1/19/2015	1/19/2015	
Presidents Day	2/16/2015	2/16/2015	
Memorial Day	5/25/2015	5/25/2015	
Independence Day	7/3/2015	7/3/2015	
Christmas Break	12/24/2014	12/28/2014	
New Year's Eve	12/31/2014	12/31/2014	
New Year's Day	1/1/2015	1/1/2015	

■ ADDENDUM, effective January 1, 2014: The book prices have been updated to the catalog.

Students enrolled in 8+ credit hours will be charged a flat-term rate as set forth below. Students enrolled in less than 8 credit hours will be charged per credit and total tuition for a given quarter is determined by multiplying the number of credit hours for which the student is registered for and attends within the term by the then current tuition rate.

Number of Credits Enrolled In	Credit Load	Cost Per Credit	Cost Per Quarter
	20	\$300.00	\$6,000.00
	19	\$315.79	\$6,000.00
The same of the sa	18	\$333.33	\$6,000.00
16 and more	17	\$352.94	\$6,000.00
Average	16	\$375.00	\$6,000.00
	15	\$300.00	\$4,500.00
A	14	\$321.43	\$4,500.00
12 - 15	13	\$346.15	\$4,500.00
Accessed to the contract of th	12	\$375.00	\$4,500.00
	11	\$390.91	\$4,300.00
·	10	\$430.00	\$4,300.00
8 - 11	9	\$477.78	\$4,300.00
Transcent Contract Co	8	\$537.50	\$4,300.00
	7	\$600.00	\$4,200.00
Australia	6	\$600.00	\$3,600.00
·	5	\$600.00	\$3,000.00
	4	\$600.00	\$2,400.00
Less than 8	3	\$600.00	\$1,800.00
Less tidii 0	2	\$600.00	\$1,200.00
	1	\$600.00	\$600.00
Book Prices by Prog	ram	Total Estimated Cost*	Average Cost per Quarter*
Business Associate		\$4,300	\$573.50
Criminal Justice Associate		\$4,600	\$575

Effective January 1, 2014

Note: For new and re-entering students who are enrolling in school at the mini-term, tuition is \$3,000. Thereafter, students are subject to the tiered quarterly tuition rate.

\*Textbook prices are estimated. The cost of books may vary due to publisher's costs.

■ ADDENDUM, Effective January 1, 2014: Books/Equipment prices have been updated to the Tuition and Fees table below.

	Program	Credit		Textbooks and Equipment
Diploma Programs	Length	Units	Tuition	(estimated)
Business Accounting	36 weeks	72	\$16,500	\$2,024
Business Sales and Customer Service	36 weeks	72	\$16,500	\$1,965
Dental Assistant	33 Weeks	48	\$16,695	\$1,036
Medical Assistant	41 Weeks	60	\$18,705	\$2,049
Medical Administrative Assistant	33 Weeks	48	\$16,294	\$1,876
Medical Insurance Billing and Coding	33 Weeks	48	\$14,310	\$2,147
Pharmacy Technician	33 Weeks	48	\$16,952	\$1,075
Effective January 1, 2014.		•		
There is no additional charge to out-of-state stu	udents.			

■ ADDENDUM, Effective December 11, 2013: The following admission requirements have been updated on page 2 in the catalog.

# **ADMISSION REQUIREMENTS**

# Pharmacy Technician Diploma Program

- · Applicants must reach 18 years of age on or prior to the expected date of graduation.
- Students must meet with the Program Director during their first module.
- Applicants must pass a criminal background check and complete a student disclosure form.
- · High School graduate or have a GED.
- ADDENDUM, effective October 30, 2013: The following language has been added to the catalog for the attendance policy for linear students:

# Percentage Absence Rule

For students who *have* been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

Percentage	Action Taken
25% of the total remaining hours for all courses in a term	Attendance warning letter sent
40% of the total remaining hours for all courses in a term	Withdrawn from all courses and dismissed from school

■ ADDENDUM, Effective October 23, 2013: The FIN1103 prerequisite has been removed in the catalog for the Strategic Planning for Business course (MAN2727). Additionally, the FIN 1103 course name changed from FIN 1103 Introduction to Finance to FIN 1103 Finance.

# MAN 2727 Strategic Planning for Business

4.0 Quarter Credit Hours

Designed to help students to understand how to integrate knowledge of the various business disciplines and apply that knowledge to planning and managing strategic business activities. Following an examination of policy and strategy concepts, the student will complete studies which integrate and apply what is learned. Prerequisites: MAN 1030 and APA 2121. Lecture Hrs 040 Lab Hrs 000 Other Hrs 000

# FIN 1103 Finance

**4 Quarter Credit Hours** 

This course is a survey of the financial considerations encountered during life, including purchases, credit, banking, taxes, insurance, investments, retirement and estate planning. Prerequisite: None. Lecture Hrs: 40. Lab Hrs: 0. Other Hrs; 0.

■ ADDENDUM, Effective October 2, 2013: The following modifications have been made to the Requirements and Procedures section:

#### REMOVED:

If documents required for enrollment are not available at the time of application, applicants may be accepted
for a limited period to allow time for receipt of all required documentation.

# ADDED:

- All applicants will be required to submit **one** of the following:
  - 1) Completed Attestation regarding high school graduation or equivalency or
  - 2) Proof of High School graduation (POG) (i.e. copy of diploma or transcript) or

- 3) Proof of a recognized equivalency certificate (GED) or other equivalent documentation.
- ADDENDUM, Effective October 1, 2013: The following highlighted book prices have been updated to the Tuition and Fees table below.

Diploma Programs	Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
Business Accounting	36 weeks	72	\$16,500	\$2,057
Business Sales and Customer Service	36 weeks	72	\$16,500	\$1,955
Dental Assistant	33 Weeks	48	\$16,695	\$1,012
Medical Assistant	41 Weeks	60	\$18,705	\$2,027
Medical Administrative Assistant	33 Weeks	48	\$16,294	\$1,830
Medical Insurance Billing and Coding	33 Weeks	48	\$14,310	\$2,097
Pharmacy Technician	33 Weeks	48	\$16,952	\$1,021
Effective October 1, 2013.				
There is no additional charge to out-of-state stu	dents.			

■ ADDENDUM, Effective September 2, 2013: The following scholarship has been added to the catalog.

#### President's Scholarship

Students enrolled as of September 1, 2013 in any quarter based degree program, in Everest College, Everest University or Everest Institute, who have 16 credits or less remaining to graduate as of October 7, 2013, are entitled to receive the amount of \$875 per term for a maximum of \$1,750 for the total of two terms as a non-transferrable scholarship in order to complete their program.

In order to be eligible for consideration, students must remain in good standing with Everest University, Everest Institute or Everest College. They must maintain a 2.0 GPA and must graduate no later than April 2014.

This scholarship is to be awarded for the sole purpose of tuition charges and will be awarded and applied to the student account upon the degree completion. This scholarship is non-transferrable and cannot be applied to additional degrees or diplomas.

■ ADDENDUM, effective September 2, 2013: The following quarter based tier tuition table for ground linear programs has been added to the catalog.

Students enrolled in 8+ credit hours will be charged a flat-term rate as set forth below. Students enrolled in less than 8 credit hours will be charged per credit and total tuition for a given quarter is determined by multiplying the number of credit hours for which the student is registered for and attends within the term by the then current tuition rate.

Number of Credits Enrolled In	Credit Load	Cost Per Credit	Cost Per Quarter	
	20	\$300.00	\$6,000.00	
	19	\$315.79	\$6,000.00	
Γ	. 18	\$333.33	\$6,000.00	
16 and more	17	\$352.94	\$6,000.00	
[	16	\$375.00	\$6,000.00	
	15	\$300.00	\$4,500.00	
	14	\$321.43	\$4,500.00	
12 - 15	13	\$346.15	\$4,500.00	
	12	\$375.00	\$4,500.00	
	11	\$390.91	\$4,300.00	
	10	\$430.00	\$4,300.00	
8 - 11	9	\$477.78	\$4,300.00	
	8	\$537,50	\$4,300.00	
	7	\$600.00	\$4,200.00	
	6	\$600.00	\$3,600.00	
	5	\$600.00	\$3,000.00	
	4	\$600.00	\$2,400.00	
Less than 8	3	\$600.00	\$1,800.00	
Less tian o	2	\$600.00	\$1,200.00	
	1	\$600.00	\$600.00	
Book Prices by Pro	gram	Total Estimated Cost*	Average Cost per Quarter*	
Business Associa		\$7,595.00	\$949.38	
Criminal Justice Asse	ociate's	\$4,492.00	\$561.50	

# Effective September 2, 2013

**Note:** For new and re-entering students who are enrolling in school at the mini-term, tuition is \$3,000. Thereafter, students are subject to the tiered quarterly tuition rate.

\*Textbook prices are estimated. The cost of books may vary due to publisher's costs.

■ ADDENDUM, effective September 2, 2013: The following language regarding an articulation agreement has been added to the catalog.

# **Articulation Agreement**

Everest College has an articulation agreement with the following institution: Sno-Isle Skills Center. Students should contact their Everest College Academic Dean/Director of Education for additional information on articulation agreement transfer terms and conditions.

■ ADDENDUM, Effective September 1, 2013: The following modifications have been made:

# **TUITION CHARGES FOR RE-ENTRY**

#### Students re-entering within 180 days:

Same Program (Same/New Program Version):

Will be charged tuition at the original tuition rate reflected on the original enrollment agreement less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Same Program (New Program Version of Different Credits/Length of Program):

Will be charged tuition at the current catalog rate for the program of enrollment less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Different / New Program (Program Change)

Will be charged tuition at the current catalog rate for the program of enrollment. A tuition credit will be determined for the student's prior period of enrollment.

# Students re-entering greater than 180 days less than 365 days:

Same Program (Same/New Program Version)

Will be charged tuition at the current catalog rate for the program of enrollment less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Same Program (New Program Version of Different Credits/Length of Program)

Will be charged tuition at the current catalog rate for the program of enrollment less the tuition credit from the prior period of enrollment. Determine which re-entry credit for the prior period of enrollment is in the student's best interest by referring to the Enrollment Agreement Guidelines.

Different / New Program (Program Change)

Will be charged tuition at the current catalog rate for the program of enrollment. A tuition credit will be determined for the student's prior period of enrollment.

# Return from LOA

A student must return from a LOA on the first day of any appropriate module or prior to the expiration of his or her leave. A student who goes on leave prior to the end of a module shall receive a grade of "L" (leave) which shall remain on his or her transcript until the student returns from an LOA, retakes the entire module and earns a grade. The module with a grade of "L" shall not be included in the calculation of Rate of Progress (ROP), Maximum Time Frame (MTF) or attendance.

# Failure to Return from LOA

The "L" grade in the LOA beginning module shall be changed to "W" (withdraw). The module with a grade of "W" shall be included as an attempt in the calculation of Rate of Progress and Maximum Time Frame.

# Coursework Completed at Foreign Institutions

All coursework completed at a foreign institution must be evaluated by a member of the National Association of Credential Evaluation Services (NACES) or a member of the Association of International Credentials Evaluators (AICE). The evaluation must be course by course with letter grades. An exception to this may be allowed for students transferring from Canada with prior approval from the Transfer Center.

# Satisfactory Academic Process

FA Probation (SAP NOT MET – 2<sup>nd</sup> consecutive term)

At the end of each term following a SAP evaluation, students with an immediate SAP NOT MET status and who are SAP NOT MET again according to the academic progress standards stated in the school's catalog, will be notified

with a SAP NOT MET letter indicating that they will be withdrawn unless they successfully appeal by written request within five (5) calendar days after the notification in accordance with the Academic Appeals Policy. Appeals shall only be granted for the following reasons: the death of a family member; an illness or injury suffered by the student; special circumstances of an unusual nature which are not likely to recur. (See ED002 Academic Appeals Policy.)

# Academic Progress Plan (APP)

The APP may extend over one (1) or multiple terms, as defined at the initiation of the APP. At the end of the first evaluation period on the APP, the student will meet with the Academic Dean/Director of Education (or designee)/Online Designee for an evaluation of progress of the plan's requirements. If on a single-term plan and the student has met the requirement(s) of the plan, the student must be in SAP Advising or SAP Met status, and the student's APP shall be considered fulfilled and closed. If on a multi-term plan and the student has met the requirement(s) of the first evaluation period, then new requirement will be set and the student will be placed manually into SAP Meeting APP Status and will adhere to the subsequent term requirements of the APP.

# SAP Advising or SAP MET Status

If the student has met the requirements of a one-term plan, the student must be in SAP Advising or SAP MET status and the student's APP shall be considered fulfilled and closed. The student will be provided with either a SAP Advising or Return to Academic Good Standing Letter. In the case of SAP Advising, the student will be advised with the Academic Advising form and will be FA eligible.

#### SAP NOT MET Status and/or Dismissal

If on a multi-term plan, it is likely the student will remain SAP NOT MET for the second (and ensuing) evaluation periods. At the end of each evaluation period, the student will be notified, evaluated for progress, and if the APP requirements are met, will be manually assigned SAP Meeting APP status and continue on the APP. New requirements for the second (or ensuing) evaluation period will be defined using the Evaluation of Progress form.

# **Retaking Failed Coursework**

For the purpose of improving academic standing and establishing institutional grade point average, students must repeat any failed coursework. Failed courses may be repeated more than twice, so long as repeating the coursework does not jeopardize the students' maximum time frame of completion. Pre-requisite modules in diploma programs may not be repeated more than three (3) attempts. Each attempt counts in the calculation of the students' rate of progress and successful completion percentages. All repeated coursework will appear on the student's transcript, but only the highest grade earned, will be included in the calculation of their cumulative grade point average. Attendance in successfully repeated classes/modules will also replace attendance in prior unsuccessful attempts.

■ ADDENDUM, effective September 1, 2013: The following language has been updated to the "NOTIFICATION OF RIGHTS UNDER FERPA" section on page 24 of the catalog.

#### ADDED:

Everest is committed to the protection of student education information. While Everest does not publish a student directory, from time to time the school publishes communications, such as graduation and honor roll lists, that include Everest-designated directory information. Everest expressly limits its designated directory information to students' names, graduation dates, programs of study, degrees, diplomas, certificates and honors/awards received. A student who wishes not to be included in the campus publications referenced above must obtain an Opt-Out form from the Registrar's Office and submit the completed form to the Registrar.

#### REMOVED:

From time to time the institution publishes communications, such as graduation and honor roll lists that include student's names and programs of study. A student who wishes not to be included should put that request in writing to the Registrar.

Note: The school does not publish a directory of education records.

■ ADDENDUM, Effective August 23, 2013: The following calendar dates has been added to the catalog.

Medical Assistant, Medical Medical Insurance Billing Technician, Dental Assista Mod All 20	and Coding, Pharmacy ant, Business Accounting Shifts
Start Dates	End Dates
8/27/2013	9/24/2013
9/25/2013	10/22/2013

	2013	
Holiday/Student Breaks	Start Dates	End Dates
Student Break	8/22/2013	8/26/2013
Labor Day	9/2/2013	9/2/2013
Thanksgiving Holiday	11/28/2013	11/29/2013
Christmas Break	12/24/2013	12/31/2013
New Year's Day	1/1/2014	1/1/2014

10/23/2013	11/19/2013
11/20/2013	12/19/2013
12/20/2013	1/28/2014

Martin Luther King Day	1/20/2014	1/20/2014

■ ADDENDUM, Effective June 14, 2013: Tuition and modular book prices have been updated to the Tuition and Fees table below.

	Program	Credit		Textbooks and Equipment
Diploma Programs	Length	Units	Tuition	(estimated)
Business Accounting	36 weeks	72	\$16,500	\$2,023
Business Sales and Customer Service	36 weeks	72	\$16,500	\$1,660
Dental Assistant	33 Weeks	48	\$16,695	\$1,012
Medical Assistant	41 Weeks	60	\$18,705	\$2,027
Medical Administrative Assistant	33 Weeks	48	\$16,294	\$1,830
Medical Insurance Billing and Coding	33 Weeks	48	\$14,310	\$2,097
Pharmacy Technician	33 Weeks	48	\$16,952	\$1,021
Degree Programs	No. of Credits	Cost per Credit	Total Program Cost	Cost of Books per Quarter (based on class load of 12 credits)
Business	96	\$339	\$32,544	\$768.75
Criminal Justice	96	\$339	\$32,544	\$447.67
Modular tuition priced effective June 14, Linear tuition, Books and Equipment effe There is no additional charge to out-of-state	ective July 1, 2	2013		

■ ADDENDUM, effective April 24, 2013: The following program disclosure has been added to the catalog.

# WASHINGTON PHARMACY TECHNICIAN DISCLOSURE

This disclosure includes important information for students enrolling in Everest's Pharmacy Technician program. Pharmacy technicians are required to be registered with the Washington State Department of Health prior to obtaining employment as a pharmacy technician in the state of Washington. This disclosure provides information on registration/certification requirements including application procedures. Please review this information and be sure that you understand it. If you have any questions, please contact Everest or the Washington State Department of Health for additional information. If you plan to seek employment in a state other than Washington, please contact that state's board of pharmacy, or equivalent agency, for any relevant licensure or registration requirements. The Pharmacy Technician program at Everest meets requirements as a recognized course of training by the Washington Board of Pharmacy. In addition to state-mandated minimum requirements, Everest's Pharmacy Technician curriculum includes a variety of additional skills focused subjects, as well as coursework in Pharmacology. The Washington State Department of Health certification requirements are described below.

The Washington Pharmacy Technician certification form has detailed and well delineated instructions. It contains the application for certification as well as a guide to the process. The application is available online, at the Washington State Department of Health Website: <a href="http://www.doh.wa.gov/Portals/1/Documents/Pubs/690220.pdf">http://www.doh.wa.gov/Portals/1/Documents/Pubs/690220.pdf</a>.

■ ADDENDUM, Effective May 28, 2013: The campus will begin to offer the Business Accounting and Business Sales and Customer Service diploma program.



Business Accounting
Diploma Program
36 Weeks – 900 hours – 72 credits

V1-0

This program consists of two pre-requisite modules, five self-contained modules, a capstone module, and a certification preparation module for Microsoft Excel and QuickBooks. Each student must successfully complete the pre-requisite modules before moving on to the next five modules and complete those five before moving on to the capstone and certification preparation modules. The accounting field offers a variety of interesting and challenging career opportunities to graduates of the Business Accounting program. In this program, students will receive training in the basic skills required of entry-level bookkeepers and accounting support workers using modern computerized accounting systems. In addition to covering basic accounting principles, the program includes coursework in a variety

of related areas, including Payroll & Corporate Accounting, Computer Applications, Ethics & Etiquette in the workplace, and Job Search / Interviewing skills.

This program prepares the student for an entry-level position in an accounting department of a large company or as a bookkeeper in a small business. Each module is four (4) weeks in length.

Module Id And	l Title	Lecture Hours	Lab Hours	Total Hours	Total Weeks	Total Credits
ACCT 1001	Basic Computing	60	40	100	A	8.0
ACCT 1001	Accounting Foundations	60	40	100	4	8.0
ACCT 2001	Accounting II	60	40	100	4	8.0
ACCT 2002	Spreadsheet Applications	60	40	100	4	8.0
ACCT 2005	QuickBooks	60	40	100	4	8.0
ACCT 2006	Introduction to Business and Taxation	60	40	100	4	8.0
ACCT 2007	Bookkeeping and Payroll	60	40	100	4	8.0
ACCT 3001	Capstone	60	40	100	4	8.0
ACCT 3002	Certification Preparation	60	40	100	4	8.0
Total Hours		540	360	900	36	72

#### ACCT 1001 Basic Computing

# 8.0 Quarter Credit Hours

Entry-level topics related to the functionality, use, and troubleshooting of personal computer hardware and software will be examined. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

#### **ACCT 1002 Accounting Foundations**

#### 8.0 Quarter Credit Hours

In this module, students will explore the uses, scope and functions of accounting processes commonly used to convert economic data into relevant financial information. Students will be introduced to the basic accounting standards, business math and top line data analysis with an emphasis on making sound financial decisions in actual business situations. Topics will include the recording of basic transactions, double entry accounting, and completing the accounting cycle. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

#### ACCT 2001 Accounting II

#### 8.0 Quarter Credit Hours

Students in this Module will learn how managers use accounting to make critical business decisions by using various industry standard reporting and analysis methodologies. Students will focus on the use of accounting information for planning and control, measuring performance, statement of cash flows, financial statement analysis, and making financially sound decisions. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# **ACCT 2002 Spreadsheet Applications**

# 8.0 Quarter Credit Hours

In this Module students will discover how Microsoft Excel can be used to accomplish the objectives of accounting and auditing. Students will learn how to utilize Excel in common accounting tasks such as calculating depreciation, payroll, accounts payable, calculating financial statement ratios and inventory management. Students will also be exposed to additional industry standard accounting and spreadsheet programs commonly used in businesses. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# ACCT 2005 QuickBooks

# 8.0 Quarter Credit Hours

In this Module, students will be introduced to using the QuickBooks software package to accomplish basic accounting functions. Students will cover the entire accounting cycle for a company using QuickBooks including sales, invoicing and receivables, payables and purchases, general accounting, financial statements, and end-of-period procedures. Training exercises will let students practice the entries for recording of sales, purchases, receivables, payables, and other common events. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# ACCT 2006 Introduction to Business and Taxation

#### 8.0 Quarter Credit Hours

This Module will introduce the student to the environment in which business is conducted, including examples of business industries, legal forms of business, stakeholders of a business, and the impact of the legal environment upon a business. Students will also learn how taxes affect decisions by studying sales and property taxes, calculating payroll taxes and preparing a basic individual tax return. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# ACCT 2007 Bookkeeping and Payroll

# 8.0 Quarter Credit Hours

In this Module, students will be introduced to the bookkeeping process. Topics covered include journalizing and posting, special journals, financial statements, and completing the bookkeeping cycle. Students will also be exposed to basic payroll functions including processing payroll and maintaining personnel and payroll information in accordance to established laws. Out-of-class activities will be assigned and assessed as part of this module.

Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

ACCT 3001 Capstone

8.0 Quarter Credit Hours

In this Module, students will work on a Microsoft Excel project by demonstrating a mastery of accounting principles that will help prepare you to pursue a career and certification in the accounting field. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

**ACCT 3002 Certification Preparation** 

8.0 Quarter Credit Hours

In this Module, students will work on a QuickBooks project by demonstrating a mastery of accounting principles that will help prepare you to pursue a career and certification in the accounting field. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

Program	Program Length	Credit Units	Tuition	Estimated Textbooks and Supplies Costs
Business Accounting	36 weeks	72	\$16,500	\$1,997
Effective May 28, 2013 and after				

72 Quarter Credit Hour Program. Total credits that may be attempted: 108 (150% of 72).							
Total Credits Attempted	SAP Advising If CGPA is below	SAP Not Met  If  CGPA is  below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below			
1-16	2.0	N/A	66.66%	N/A			
17-32	2.0	1.0	66.66%	N/A			
33-48	2.0	1.25	66.66%	50%			
49-64	2.0	1.5	66.66%	60%			
65-72	2.0	1.75	66.66%	65%			
73-108	N/A	2.0	N/A	66.66%			

# Please refer to "Business Sales and Customer Service" diploma program for the start date calendar.



Business Sales and Customer Service Diploma Program 36 weeks – 900 hours – 78 credits

V 1-0

The Sales and Customer Service Program is a uniquely designed "Work-Force Ready" training program aimed to deliver what employers are looking for today: (1) sales and customer service fundamentals, (2) soft skills / professional skills, (3) Microsoft certification, and (4) an education.

The Sales and Customer Service Program provides students the basic foundation and technical skill sets required for an entry level Sales and Customer Service job. The program explores the soft and professional skills for the Sales and Customer Service professional, and prepares students for key certification exams widely recognized in the business world.

The Sales and Customer Service Program helps prepare students for careers such as Sales Representative, Sales Associate, Assistant Sales Manager, Sales Manager, Marketing Representative, Account Manager, Account Executive, Customer Service Representative / Associate / Agent, and Member Service Representative, to name a few.

This program consists of nine (9) units of learning called modules. Student must successfully complete the two 1000-level modules before moving on to the 2000-level modules. Upon completion of the 2000-level modules, students will move on to the 3000-level modules.

Upon successful completion of all areas of the Sales and Customer Service program, students will be awarded a diploma. Microsoft certification is not a requirement for program completion.

MODULE ID AND TITLE	LECTURE HOURS	LAB HOURS	TOTAL HOURS	TOTAL	TOTAL CREDITS
BUCO 1001 Computer Applications	60	40	100	4	8.0
BUCO 1002 Introduction to Business Writing	60	40	100	4	8.0
BUCO 2001 Introduction to Business	100	0	100	4	10.0
BUCO 2002 Applied Word Processing	60	40	100	4	8.0
BUCO 2003 Applied Spreadsheets	60	40	100	4	8.0
BUCO 2004 Customer Relations and Servicing	100	0	100	4	10.0
BUCO 3001 Certification Preparation	40	60	100	4	7.0
BUSC 3001 Introduction to Sales and Sales Techniques	100	0	100	4	10.0
BUSC 3002 Business Communications	80	20	100	4	9.0
Total Hours	660	240	900	36	78

# **BUCO 1001 Computer Applications**

#### 8.0 Quarter Credit Hours

This course introduces the essential concepts necessary to make effective use of the computer. Students achieve an understanding of what a computer can do, how it works, and how it can be used to create documents using word processing and spreadsheet applications for personal and business use. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# **BUCO 1002 Introduction to Business Writing**

# 8.0 Quarter Credit Hours

In this Module, students will explore business writing from the ground up. A comprehensive overview of basic sentence structure, grammar, punctuation, and capitalization punctuation is provided. In addition, students will explore the writing process and writing style as they both apply to the development, editing, and formatting of business documents. Students will create a variety of business documents including email messages, memos, letters, business reports, proposals, and employment-related documents. Multimedia presentations and webbased communications are also discussed. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# **BUCO 2001 Introduction to Business**

#### 10.0 Quarter Credit Hours

This course is an introduction to the terminology, functions, and procedures related to the organization and operation of a business enterprise as an institution in an economic society. Particular emphasis is given to accounting, ownership, human resources, marketing, and managerial functions within the business enterprise. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 100.0 Lab Hours: 0.0 Outside Hours: 25.0.

# **BUCO 2002 Applied Word Processing**

# 8.0 Quarter Credit Hours

This course covers the various techniques used in intermediate to advanced word processing. Emphasis will be placed on using and creating templates, developing multi-page documents, building forms, and working with charts and diagrams. In addition, students will learn document collaboration techniques and customization with macros. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# **BUCO 2003 Applied Spreadsheets**

#### 8.0 Quarter Credit Hours

This course covers the various techniques used in developing spreadsheet applications for business information tracking and analysis. Course topics include using formulas, employing creative formatting, and using charts. Additional skills coverage includes use of graphics, developing pivot tables, and managing lists. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 60.0 Lab Hours: 40.0 Outside Hours: 25.0.

# **BUCO 2004 Customer Relations and Servicing**

# 10.0 Quarter Credit Hours

Explores the basic functions relating to customers on a one-on-one basis. It teaches the skills needed to work with people to enhance the company, its public image, and satisfy the client or customer. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 100.0 Lab Hours: 0.0 Outside Hours: 25.0.

# **BUCO 3001 Certification Preparation**

# 7.0 Quarter Credit Hours

In this Module students will explore Microsoft Word and Microsoft Excel in a comprehensive manner. Each software application will be covered from basic document creation through advanced formatting and automation. This course is intended to prepare students for Microsoft Word and Microsoft Excel certification exams. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40.0 Lab Hours: 60.0 Outside Hours: 25.0.

# **BUSC 3001 Introduction to Sales and Sales Techniques**

10.0 Quarter Credit Hours

In this Module students will explore sales and sales techniques from different perspectives. Selling models and a variety of sales-related strategies are discussed in detail. Communication styles, interpersonal skills, and ethics are reviewed as they relate to the sales process and customer interactions. Students will also examine procedures related to prospect information, the buying process, closing sales, and providing excellent customer service. Finally, management strategies used to run effective sales organizations are addressed. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 100.0 Lab Hours: 0.0 Outside Hours: 25.0.

#### **BUSC 3002 Business Communications**

9.0 Quarter Credit Hours

Practical written communication skills for business are studied in this advanced course. This course includes the mechanics and principles of effective letter writing and methods of researching and compiling reports. Focus is on a better understanding of writing styles appropriate to the business world. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 80.0 Lab Hours: 20.0 Outside Hours: 25.0.

Program	Program Length	Credit Units	Tuition	Estimated Textbooks and Supplies Costs
Business Sales and Customer Service	36 weeks	72	\$16,500	\$1,628
Effective May 28, 2013 and after				

78 Quarter Credit Hour Program. Total credits that may be attempted: 117 (150% of 78).					
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below	
1-16	2.0	N/A	66.66%	N/A	
17-32	2.0	1.0	66.66%	N/A	
33-48	2.0	1.25	66.66%	50%	
49-64	2.0	1.5	66.66%	60%	
65-72	2.0	1.75	66.66%	65%	
73-117	N/A	2.0	N/A	66.66%	

Business Accounting, Business Sales & Customer Service Mod All Shifts 2013 - 2014			
Start Date	End Date		
5/28/13	6/24/13		
6/25/13	7/24/13		
7/25/13	8/21/13		
8/22/13	9/19/13		
9/23/13	10/18/13		
10/21/13	11/15/13		
11/18/13	12/16/13		
12/17/13	1/28/14		
1/29/14	2/26/14		
2/27/14	3/26/14		
3/27/14	4/23/14		
4/28/14	5/23/14		
5/28/14	6/24/14		
6/26/14	7/24/14		
7/28/14	8/22/14		
8/26/14	9/23/14		
9/24/14	10/21/14		
10/22/14	11/17/14		
11/18/14	12/17/14		
12/18/14	1/27/15		

Holiday/Student Breaks 2013 - 2014				
Holiday/Student Break	Start Date	End Date		
Memorial Day	5/27/13	5/27/13		
Independence Day	7/4/13	7/4/13		
Labor Day	9/2/13	9/2/13		
Thanksgiving Holiday	11/28/13	11/29/13		
Christmas Break	12/21/13	12/31/13		
New Year's Day	1/1/14	1/1/14		
Martin Luther King Day	1/20/14	1/20/14		
Presidents Day	2/17/14	2/17/14		
Memorial Day	5/26/14	5/27/14		
Independence Day	7/4/14	7/4/14		
Labor Day	9/1/14	9/1/14		
Thanksgiving Holiday	11/27/14	11/28/14		
Christmas Break	12/24/14	12/31/14		
New Year's Day	1/1/15	1/2/15		

■ ADDENDUM, Effective April 1, 2013: The following highlighted amounts have been updated to the Tuition and Fees table.

Program	Credit	X-10 (10)	Textbooks and Equipment
Length	Units	luition	(estimated)
33 Weeks	48	\$15,750	\$994
41 Weeks	60	\$17,646	\$2,007
33 Weeks	48	\$15,667	\$1,890
33 Weeks	48	\$13,500	\$2,063
33 Weeks	48	\$16,300	\$992
			Cost of Books
			per Quarter
No. of	Cost per	Total Program	(based on class
Credits	Credit	Cost	load of 12 credits)
96	\$326	\$31,296	\$768.75
96	\$326	\$31,296	\$447.67
	Length 33 Weeks 41 Weeks 33 Weeks 33 Weeks 33 Weeks Weeks 30 Weeks	Length         Units           33 Weeks         48           41 Weeks         60           33 Weeks         48           33 Weeks         48           33 Weeks         48           No. of Cost per Credits         Credit           96         \$326	Length         Units         Tuition           33 Weeks         48         \$15,750           41 Weeks         60         \$17,646           33 Weeks         48         \$15,667           33 Weeks         48         \$13,500           33 Weeks         48         \$16,300           No. of Cost per Credits         Credit Cost         Cost           96         \$326         \$31,296

■ ADDENDUM. Effective March 7. 2013; The following calendar tables have been added to the catalog.

Dental Assistant, Medical Administrative Assistant, Medical Assistant, Pharmacy Technician, Medical Insurance Billing and Coding Mod All Shifts 2014			
Start Date	End Date		
. 11/18/13	12/16/13		
12/17/13	1/28/14		
1/29/14	2/26/14		
2/27/14	3/26/14		
3/27/14	4/23/14		
4/28/14	5/23/14		
5/28/14	6/24/14		
6/26/14	7/24/14		
7/28/14	8/22/14		
8/26/14	9/23/14		
9/24/14	10/21/14		
10/22/14	11/17/14		
11/18/14	12/17/14		
12/18/14	1/27/15		

Holiday/Student Breaks 2014				
Holiday/Student Break	Start Date	End Date		
Christmas Break	12/21/13	12/31/13		
New Year's Day	1/1/14	1/5/14		
Martin Luther King Day	1/20/14	1/20/14		
Presidents Day	2/17/14	2/17/14		
Memorial Day	5/26/14	5/27/14		
Independence Day	7/4/14	7/4/14		
Labor Day	9/1/14	9/1/14		
Thanksgiving Holiday	11/27/14	11/28/14		
Christmas Break	12/24/14	12/31/14		
New Year's Day	1/1/15	1/2/15		

■ ADDENDUM, Effective January 25, 2013: The following language has been updated to pg. 3 of the catalog.

# **Criminal Background Check**

- Students enrolled in certain programs may be subject to a criminal background check prior to enrollment to
  ensure they are qualified to meet occupational or employment requirements, clinical or internship/externship
  placement requirements or licensure standards for many programs, including but not limited to those in the
  allied health or criminal justice fields.
- Enrollment for students may not be granted when the background check identifies a conviction, pending case, or unresolved deferral/diversion for any felonies or misdemeanors.
- A student's inability to obtain criminal background clearance may prohibit opportunities for program completion and job placement. It is the student's responsibility to contact the agency to verify conditions. The school cannot contact the background check agency.
- All students re-entering a program shall be required to complete a Criminal Background Attestation, attesting
  that they do not have a criminal background that would preclude them from obtaining licensure, externship
  or placement in their desired career field.

■ ADDENDUM, Effective January 1, 2013: The Tuition and Fees table has been updated to the catalog.

Diploma Programs	Program Length	Credit Units	Tuition	Textbooks and Equipment (estimated)
Dental Assistant	33 Weeks	48	\$15,750	\$994
Medical Assistant	41 Weeks	60	\$17,646	\$1,844
Medical Administrative Assistant	33 Weeks	48	\$15,667	\$1,727
Medical Insurance Billing and Coding	33 Weeks	48	\$13,500	\$2,063
Pharmacy Technician	33 Weeks	48	\$16,300	\$992
Degree Programs	No. of Credits	Cost per Credit	Total Program Cost	Cost of Books per Quarter (based on class load of 12 credits)
Business	96	\$326	\$31,296	\$768.75
Criminal Justice	96	\$326	\$31,296	\$447.67
Effective starting January 1, 2013 and after There is no additional charge to out-of-state students	ents.			

■ ADDENDUM, Effective December 05, 2012: The following dates have been removed from the catalog.

Dental Assistant, Medical Administrative Assistant, Medical Assistant, Pharmacy Technician, Medical Insurance Billing and Coding Mod All Shifts 2012-2013			
Start Date	End Date		
1/2/2013	1/30/2013		
1/2/2013	2/6/2013		
1/28/2013	2/25/2013		
1/28/2013	3/4/2013		
1/31/2013	2/28/2013		
1/31/2013	3/7/2013		
3/4/2013	3/29/2013		
3/4/2013	4/5/2013		
3/28/2013	4/24/2013		
3/28/2013	5/1/2013		
4/1/2013	4/26/2013		
4/1/2013	5/3/2013		
4/25/2013	5/22/2013		
4/25/2013	5/29/2013		

■ ADDENDUM, Effective November 30, 2012: The following highlighted language has been updated on p. 2 of the catalog under Admissions Information.

All admissions materials, including program disclosures and enrollment agreements are presented in English only, since all programs are taught in English. Each admissions representative conducts interviews with prospective enrollees in English only as the method to determine that the prospective enrollee understands and can function in English. Students may be exempt from the assessment test if they provide official composite score of at least 15 on the ACT, a combined score on reading and math of at least 700 on the SAT, or proof of successful completion of a minimum of 36.0 quarter hours or 24.0 semester hours of earned college credit at an accredited postsecondary institution. As part of the enrollment process, entrance testing is required for students entering degree programs. Enrollees take the SLE assessment. If a student scores 12 or more, the student will proceed with standard coursework. If a student scores 9 to 11, it is recommended that the student attends math tutoring. If the score is 8 or below, it is recommended that the student attends tutoring to strengthen his/her skills in both English and Math. No English as a second language courses are offered by the campus.

■ ADDENDUM, Effective November 14, 2012: The following section from the Associate of Science in Business program has been removed from p. 50 of the catalog.

# **General Education Requirements**

Must include at least one course from each of the following subject areas: communications/Humanities, Math/Science, Social Science.

■ ADDENDUM, Effective October 24, 2012: The following dates have been removed from the catalog.

Dental Assistant, Medical Administrative Assistant, Medical Assistant, Pharmacy Technician, Medical Insurance Billing and Coding Mod All Shifts 2012				
Start Date	End Date			
10/17/2012	11/21/2012			
11/3/2012	12/8/2012			
11/5/2012	12/8/2012			
11/15/2012	12/21/2012			
11/26/2012	1/8/2013			
12/17/2012	1/30/2013			
12/17/2012	1/31/2013			

- ADDENDUM, Effective October 3, 2012: The following statement for the Pharmacy Technician program is added to p. 2 of the catalog under Accreditation, Approvals and Memberships.
  - The Pharmacy Technician program is accredited by the American Society of Health-System Pharmacists, 7272 Wisconsin Avenue, Bethesda, MD 20814, 301.657.3000, <a href="https://www.ashp.org">www.ashp.org</a>.
- ADDENDUM, Effective October 1, 2012: The highlighted amounts have been updated to the Tuition and Fees table.

	Program	Credit		Textbooks and Equipment
Diploma Programs	Length	Units	Tuition —	(estimated)
Dental Assistant	33 Weeks	48	\$15,750	\$975
Medical Assistant	41 Weeks	60	\$17,646	\$1,794
Medical Administrative Assistant	33 Weeks	48	\$15,667	\$1,708
Medical Insurance Billing and Coding	33 Weeks	48	\$13,500	\$2,205
Pharmacy Technician	33 Weeks	48	\$16,300	\$998
				Cost of Books per Quarter
		Cost per	Total	(based on class
Degree Programs	No. of Credits	Credit	Program Cost	load of 12 credits)
Business	96	\$326	\$31,296	\$768.75
Criminal Justice	96	\$326	\$31,296	\$447.67
Effective starting October 1, 2012 and after		•		
There is no additional charge to out-of-state s	students.			

■ ADDENDUM, Effective September 5, 2012: The following course code has been updated to the catalog.

Old Course Number	New Course Number	Course little
CGS2167C	CGS 2060C	COMPUTER APPLICATIONS
OST1141L	OST 1149L	KEYBOARDING

■ ADDENDUM, Effective August 15, 2012: The following dates have been removed from the catalog.

Dental Assistant, Med and Coding, Phar Mod All 20	macy Technician   Shifts
Start Date	
7/23/12	8/17/12
8/20/12	9/17/12
9/19/12	10/16/12
10/17/12	11/14/12
11/15/12	12/14/12
12/17/12	1/23/13

Medical Administrative Assistant   Mod All Shifts   2012   Start Dates   End Dates   10/24/12   11/21/12
Mod Alf Shifts 2012
Mod All Shifts

■ ADDENDUM, Effective August 1, 2012: Effective July 1, 2012, the school will stop enrolling new Ability to Benefit (ATB) students and all new students must have attained a high school diploma or equivalent for admission. The limited circumstances under which a continuing ATB student may establish eligibility on or after July 1, 2012 are outlined in the grandfathering policy below. Students wishing to establish eligibility may be required to submit documentation evidencing continuing ATB eligibility under the grandfathering provisions.

# ATB Grandfathering Policy

Students who were enrolled in an eligible educational program of study any time before July 1, 2012, may continue to be considered Title IV eligible under either the ATB test or credit hour standards if they meet the following two-part test set forth below:

- 1. The student attended, or was registered and scheduled to attend, a Title IV eligible program at an eligible institution prior to July 1, 2012; and
- The student established qualification as an ATB student by documenting one of the two following ATB alternatives:
  - a. Passing an independently administered, Department of Education (DOE) approved ATB test; or
  - b. Successful completion of at least six credit hours, or the equivalent coursework (225 clock hours) that are applicable toward a certificate offered by the school.

**Note:** The number of students enrolled under the Ability To Benefit Provision is limited to only certain diploma programs offered. Please check with your admission representative regarding the programs that accept ATB students. The school reserves the right to reject applicants based on test scores and ability to benefit limitations, or as necessary to comply with any applicable local, state or federal laws, statutes or regulations.

# **Ability to Benefit Passing Test Scores**

ATB students must achieve or exceed the minimum passing scores in all subtests at one administration. Minimum ATB qualifying scores for CPAt, COMPASS, ASSET, CPT/Accuplacer and the Wonderlic Basic Skills Test as defined in the table below.

ATB Test	CPAt	COMPASS	ASSET	CPT/Accuplacer	Wonderlic
Required Passing Scores:	Language: 42 Reading: 43 Numerical: 41	Writing: 32	Writing: 35	Reading: 55 Sentence Skills: 60 Arithmetic: 34	Verbal: 200 Quantitative: 210

Former CCi ATB students re-entering on or after July 1, 2012, under the limited circumstances outlined above will not be required to retake and pass the ATB test if the official score sheet from the test publisher is in the student's academic file.

Students transferring from a non-CCi institution that previously qualified for Title IV eligibility via successfully passing an approved ATB exam at another institution will be required to re-take and pass an approved ATB-exam through CCi subject to Test Publisher's retest policies.

# **Ability to Benefit Advising**

The school will provide academic support services necessary for the success of each student in the ATB program and to ensure that following completion of the program the student is ready for placement. All ATB students shall receive academic and career advising after each grading/evaluation periods (i.e. term, module, phase, level, or quarter).

■ ADDENDUM, Effective July 13, 2012: The following course has been added into the Business Associate of Applied Science Degree program.

### MAN 2727 - Strategic Planning for Business

4.0 Quarter Credit Units

Designed to help students to understand how to integrate knowledge of the various business disciplines and apply that knowledge to planning and managing strategic business activities. Following an examination of policy and strategy concepts, the student will complete studies, which integrate and apply what is learned. Prerequisites MAN 1030, FIN 1103, and APA 2121. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs.000.

■ ADDENDUM, Effective July 1, 2012: The externship training language on p. 11 of the catalog has been updated.

# **EXTERNSHIP TRAINING**

Upon successful completion of all classroom requirements, students are expected to begin the externship portion of their programs within 14 calendar days (excluding holidays and regularly scheduled breaks). If a student does not begin externship training within 14 calendar days, he/she must be dropped from the program. A leave of absence (LOA) may

only be approved if the student's reason meets the criteria of the LOA Policy. Students may only miss 14 consecutive calendar days once they start externship or they must be dropped from the program.

Each student has approximately 120 calendar days to complete their externship. Any modular student who does not complete externship training within 120 calendar days should meet with the Academic Dean/Director of Education to approve the time remaining to complete the externship.

Students who drop from externship either prior to starting or during externship and/or delay the completion of their externship for more than 30 days from the last days of attendance must have their skills evaluated by a program instructor or director/chair prior to re-entry to ensure they are still competent to perform skills safely in the externship setting.

■ ADDENDUM, Effective June 27, 2012: The following Disability language has been updated to the "Administrative Policies" section on pg.20 of the catalog.

# Disability

Everest complies with federal laws including Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, as amended. The Campus President has been designated the Section 504/ADA Coordinator and will coordinate the efforts of Everest to comply with all relevant disability laws. Inquiries should be directed to this person at the campus contact information located in this catalog.

# **Disability Accommodation Procedure**

Everesi's disability accommodation procedure is a collaborative and interactive process between the student and the Section 504/ADA Coordinator. The student will meet with the Section 504/ADA Coordinator on campus to request and submit an Accommodation Request form and discuss disability related needs. The Section 504/ADA Coordinator is available to the student to assist with questions and provide assistance in filling out the Accommodations Request form. The student will provide a completed Accommodations Request form and documentation of their medical condition to the Section 504/ADA Coordinator for review. The documentation of a medical condition may be from a licensed medical doctor, psychologist, audiologist, speech pathologist, registered nurse, licensed clinical social worker, marriage and family therapist, rehabilitation counselor, physical therapist, learning disability specialist, or other appropriate health professional. This documentation should verify the medical condition and suggest appropriate accommodations for the student. If the accommodation is denied, the student is informed of their right to appeal the decision and the necessary steps to file an appeal.

To file an appeal the student should supply documentation and/or other evidence to substantiate the need for the denied accommodation(s). The evidence is submitted to the Section 504/ADA Coordinator with a new accommodation form marked appeal.

# **Disability Grievance Procedures**

A student initiates the Disability Grievance Procedure by contacting the Section 504/ADA Coordinator. The Section 504/ADA Coordinator will explain the complaint procedures and assist the student in filing a complaint. The complaint need only be a written letter containing allegations that specifically identify the discriminatory conduct, the person(s) who did it, and all witnesses the student believes can support the allegations. A complaint should be made as soon as the student believes he/she has been discriminated against, but no later than within 180 days of the date that the alleged discrimination occurred, or the date on which the student could reasonably have learned of the discrimination.

When a complaint is filed, the Section 504/ADA Coordinator begins an investigation within 14 days. The student, the accused, and any witnesses they identify are interviewed. Any relevant documents identified by these persons are reviewed. Within 45 days of the complaint, the Section 504/ADA Coordinator informs the student and accused in writing of sufficient or insufficient evidence to confirm the student's allegations, states the key facts, reasons why that conclusion was reached, and outlines any proposed resolution or corrective action if applicable. The student is also notified of the right to appeal the investigation conclusion. An appeal must be made in writing to the CCi Director of Academic Services, who may be reached at the Student Help Line number or email address below within 15 days of receiving notice about the investigation conclusion. Within 15 days of receiving the appeal, the CCi Director of Academic Services reviews the matter and provides a decision in writing.

Complaints are investigated in a manner that protects the privacy and confidentiality of the parties to the extent possible. No employee or agent of the school may intimidate, threaten, coerce or otherwise discriminate or retaliate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If a student believes any such retaliation has occurred, a complaint of retaliation should be filed according to the procedure described above.

If the 504/ADA Coordinator is the subject of the grievance, the student should contact the Student Help Line at (800) 874-0255 or via email at <a href="StudentServices@cci.edu">StudentServices@cci.edu</a>. The Student Helpline in consultation with the appropriate Academic Services team member(s) will provide guidance to the student for initiating and submitting their grievance in writing to StudentServices@cci.edu.

■ ADDENDUM, Effective July 1, 2012: The Higher Education Coordinating Board has transitioned to a new agency, the Washington Student Achievement Council. The address will remain the same as that of the HECB. The name of the new agency and the new website URL have been updated to pg.2 and pg.24 of the catalog.

# ACCREDITATIONS, APPROVALS AND MEMBERSHIPS

Everest College – Everett is authorized by the Washington Student Achievement Council (WSAC) and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree-Granting Institutions Act. This authorization is subject to periodic review and authorizes Everest College - Everett to offer the following degree programs: Associate of Applied Science in Business and Associate of Applied Science in Criminal Justice. Authorization by the Washington Student Achievement Council does not carry with it an endorsement by the board of the institution or its programs. Any person desiring information about the requirements of the act or applicability of those requirements to the institution may contact the Washington Student Achievement Council at P.O. Box 43430, Olympia, WA 98504-3430; 360-753-7800 (www.wsac.wa.gov)

# STUDENT COMPLAINT PROCEDURE

Washington Student Achievement Council
917 Lakeridge Way
P.O. Box 43430
Olympia, WA 98504-3430
(360) 753-7800
Email:
info@wsac.wa.gov
Web: www.wsac.wa.gov

■ ADDENDUM, Effective June 18, 2012: The course descriptions have been updated for the Dental Assistant program.

# Module A - Dental Office Emergencies and Compliance

6.0 Quarter Credit Hours

In this module, students are introduced to Occupational Safety and Health Administration (OSHA) Standards for infection control and hazard communication. Topics include microbiology, contagious diseases concerning the dental team, universal precautions, protective barrier techniques and handling hazardous chemicals. Students practice step-by-step instrument decontamination using approved sterilization agents and methods. Students learn operatory disinfection using approved agents and methods. Methods for taking and recording vital signs and blood pressure are introduced. Students also learn about CPR for the Healthcare Provider and how to manage emergencies that may occur in the dental office. Related dental terminology is studied. Basic concepts of psychology and communication are discussed with emphasis on helping dental patients overcome anxieties related to dental treatment. Special considerations for the medically and physically compromised patients are presented. Students are introduced to dental insurance processing. Career development skills are also taught. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

#### Module B - Dental Radiography

6.0 Quarter Credit Hours

Module B introduces students to the basic anatomy of the head and teeth in order to familiarize students with the anatomical structures involved in dental radiographs. Radiation protection and the hazards of X-ray radiation are studied. Emphasis is placed on maintaining radiation safety while obtaining the best possible diagnostic quality on dental radiographs. Students are also introduced to digital radiography. Theory, laboratory skills and clinical practice meet state guidelines for a Radiation Safety Certificate and comply with federal regulations for certifying radiographic operators. Students practice techniques of film exposure and mounting in equipped dental operatories with industry-approved structural and monitoring devices. Exposure techniques include bitewing, bisecting and parallel techniques and are performed on a patient simulator manikin. Students process film using a fully equipped darkroom or automatic processor. Students are also required to mount processed radiographs and to evaluate the diagnostic quality according to established criteria. Students retake non-diagnostic films according establish criteria. Professional responsibilities regarding the state radiation safety certificate are introduced as well as quality assurance and infection control. Students learn telephone communication and techniques. Related dental terminology is also taught. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0,0.

# Module C - Dental Specialties

6.0 Quarter Credit Hours

In this module, students study cranial anatomy as it relates to anesthesia administration and pain control. Methods for taking and recording vital signs and blood pressure are introduced. Skills performed by the dental assistant in the specialty areas of Oral Surgery and Endodontics (root canals) are presented, including procedures for the

administration of topical and local anesthetics. Students practice acquired skills on training manikins (Typodonts), placing instruments and materials. Children's dentistry (Pedodontics) as a specialty is presented. Related dental terminology is studied. Business and administrative equipment is discussed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

# Module D - Operatory Dentistry

### 6.0 Quarter Credit Hours

This module introduces students to chair-side assisting duties and techniques practiced in general dentistry with emphasis on four-handed dentistry. Students learn how to handle and transfer dental instruments and place materials on models. Properties and manipulation of common dental materials, including amalgam, composites, glass ionomers and sealants, are presented. Students practice procedures such as placement, wedging and removal of Tofflemire retainers, placement of cement bases and liners, and placement of temporary sedative dressing on Typodont manikins. Basic concepts of psychology and communication are discussed with emphasis on helping dental patients overcome anxieties related to dental treatment. Students also study related dental terminology. Students learn patient scheduling as part of front office procedures. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

# Module E - Laboratory Procedures

#### 6.0 Quarter Credit Hours

In this module, students receive hands-on training in taking impressions and constructing study and master casts. Students are exposed to a variety of impression and gypsum materials and procedures for their use. The casts are then used to practice dental procedures such as the fabrication of custom trays and temporary crowns. Prosthodontics as a specialty is presented with instruction in crown and bridge procedures and full and partial dentures. Students are introduced to dental implants and the various types of mouth guards such as night-guards, sports guards and bleaching trays. Laboratory safety and infection control are presented. Record keeping is presented as front office duty. Related dental terminology is studied. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

# Module F - Dental Anatomy and Orthodontics

### 6.0 Quarter Credit Hours

This module focuses on orthodontics as a specialty. Students receive hands-on training in practicing orthodontic measurements, placement of separators and sizing bands and placement and ligation of arch wires. Theory on orthodontic assistant duties, office routine and malocclusion classifications are presented. In addition, students learn to chart the oral conditions of patients in compliance with state guidelines for mouth mirror inspection. Introduction of tooth morphology, oral structures, and oral pathology are presented. Students learn accounts receivables as an important practice of collecting office payments. Related spelling and terminology is studied throughout the module. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

# Module G - Dental Health

# 6.0 Quarter Credit Hours

Specialty areas of oral pathology and periodontics are studied. Placement of periodontal surgical dressings is demonstrated and practiced on manikins according to RDA criteria. Preventive dentistry is emphasized. Related areas of nutrition and fluorides are presented. Students are introduced to accounts payable. Related dental terminology is studied. Coronal polish theory and procedures are taught and practiced on manikins (clinical patients practice can be performed under the direct supervision of a licensed dentist where required by state). Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lecture Hours: 40.0 Lab Hours: 40.0 Other Hours: 0.0.

# Module X - Dental Assisting Externship

# 6.0 Quarter Credit Hours

This module is 200 hours of unpaid, supervised, practical in-service in a dental office or clinic in which the student practices direct application of all administrative and clinical functions of dental assisting. Prerequisite: Completion of Modules A-G. Lecture Hours: 0.0 Lab Hours: 0.0 Other Hours: 200.0.

# ■ ADDENDUM, Effective July 1, 2012: The following Tuition and Fees table has been updated to the catalog.

Diploma Programs	Program Length	Credit Units	Tultion	Textbooks and Equipment (estimated)
Dental Assistant	33 Weeks	48	\$15,750	\$975
Medical Assistant	41 Weeks	60	\$17,646	\$1,691
Medical Administrative Assistant	33 Weeks	48	\$15,667	\$1,606
Medical Insurance Billing and Coding	33 Weeks	48	\$13,500	\$2103
Pharmacy Technician	33 Weeks	48	\$16,300	\$998
Degree Programs	No. of Credits	Cost per Credit	Total Program	Cost of Books per Quarter (based on class

				load of 12 credits)			
Business	96	\$326	\$31,296	\$768.75			
Criminal Justice	96	\$326	\$31,296	\$447.67			
Effective starting July 1, 2012 and after							
There is no additional charge to out-of-state students.							

■ ADDENDUM, Effective June 26, 2012: The following course descriptions have been updated.

#### ACG 2178 Financial Statement Analysis

#### 4.0 Quarter Credit Hours

The basics of financial statement analysis in directing a firm's operations are covered in this course. Students will gain an understanding of how funds are acquired in financial markets and the criteria used by investors in deciding where to place their funds. Prerequisites: None. Lec Hrs: 40.0, Lab Hrs: 00.0, Other Hrs: 00.00

# APA 2121 Principles of Accounting II

# 4.0 Quarter Credit Units

This course emphasizes accounting theory and applications as they apply to the accounting cycle. Various aspects are explored in depth including cash analysis, bad debt, accounts receivable, notes receivable, accounts payable and payroll, notes payable, inventory cost flow methods and fixed asset allocations, intangible assets, and natural resources. Prerequisites: APA 2111. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

■ ADDENDUM, Effective July 1, 2012: The school will stop enrolling new Ability to Benefit (ATB) students. The limited circumstances under which an ATB student, who first applied, enrolled and attended by June 30, 2012, may establish eligibility for re-entry on or after July 1, 2012 are outlined in the policy below. No ATB students are eligible to re-enter, under any circumstances, past December 28, 2012.

# Ability to Benefit Students Enrolling and Attending by June 30, 2012

Effective for students who first apply, enroll and attend a program of study by June 30, 2012, federal regulations allow individuals who do not possess a high school diploma or its recognized equivalent, and home school students who do not meet certain criteria, to attend post-secondary institutions and qualify for federal financial assistance. Such students must demonstrate an ability to benefit by achieving a minimum passing score on an ATB test. An ATB student applying for admission, enrolling and attending by June 30, 2012, may be conditioning accepted prior to the receipt of an official score report. However, a student's financial aid package may not be submitted and attendance may not be posted until the receipt of an official score report indicating a passing score.

# **Ability to Benefit Passing Test Scores**

ATB students must achieve or exceed the minimum passing scores in all subtests at one administration. Minimum ATB qualifying scores for CPAt, COMPASS, ASSET and the Wonderlic Basic Skills Test as defined in the table below.

ATB Test	CPAt	COMPASS	ASSET	Wonderlic
Required	Language: 45	Reading: 65	Reading: 36	Verbal: 205
Passing scores:	Reading: 45	Writing: 35	Writing: 35	Quantitative: 215
	Numerical: 43	Numerical: 27	Numerical: 36	

# Re-Entry of ATB Students On or After July 1, 2012

An ATB student, who had applied for, enrolled and attended his or her program of study and had subsequently dropped, is eligible to re-enter within 180 calendar days of his or her Date of Determination (DOD) if all of the following conditions are met:

- The ATB student must have attended his or her program of study by June 30, 2012 in order to be eligible for Title IV funds for the 2012-2013 award year;
- The ATB student must have been packaged and his or her Pell grant and/or any loans originated prior to the student's Date of Determination; and
- An ATB student who requires funding for the 2012-2013 award year must complete both the 2011/2012 and 2012/2013 FAFSA. The 2011/2012 FAFSA must be completed by June 30, 2012.

ATB students re-entering on or after July 1, 2012, under the limited circumstances outlined above will not be required to retake and pass the ATB test if the official score sheet from the test publisher is in the student's academic file.

Note: ATB students are not eligible to re-enter under any circumstances past December 28, 2012 when 180 calendar days from July 1, 2012 would have passed. This includes ATB students attempting a first time reentry and subsequent re-entry attempts of ATB students who had a qualifying re-entry after July 1, 2012 but subsequently dropped.

# Ability to Benefit Advising

The school has a regulatory obligation to provide academic support services necessary for the success of each student in the ATB program and to ensure that following completion of the program the student is ready for placement. All ATB students shall receive academic and career advising after each grading/evaluation periods (i.e. term, module, phase, level, or quarter).

■ ADDENDUM, Effective May 23, 2012: The following calendar has been added to the catalog.

Dental Assistant, Medical Administrative Assistant, Medical Assistant, Medical Insurance Billing and Coding, Pharmacy Technician Mod All Shifts 2012-2013					
Start Date	End Date				
7/30/2012	8/24/2012				
8/27/2012	9/24/2012				
9/25/2012	10/22/2012				
10/23/2012	11/20/2012				
11/21/2012	12/19/2012				
12/20/2012	1/28/2013				
1/29/2013	2/26/2013				
2/27/2013	3/26/2013				
3/27/2013	4/23/2013				
4/29/2013	5/24/2013				
5/28/2013	6/24/2013				
6/25/2013	7/24/2013				
7/25/2013	8/21/2013				
8/22/2013	9/19/2013				
9/23/2013	10/18/2013				
10/21/2013	11/15/2013				
11/18/2013	12/17/2013				

■ ADDENDUM, Effective May 11; 2012: The Medical Assistant accreditation statement on p. 2 of the catalog has been updated.

The Medical Assistant diploma program is accredited by the Commission on Accreditation of Allied Health Education Programs (<a href="www.caahep.org">www.caahep.org</a>) upon the recommendation of the Medical Assisting Education Review Board (MAERB). Commission on Accreditation of Allied Health Education Programs, 1361 Park Street, Clearwater, FL 33756, (727) 210-2350.

# CERTIFICATE OF ACCREDITATION

# THIS CERTIFICATE IS AWARDED TO

WASHINGTON EVEREST COLLEGE SEATTLE,

# ABHES PROGRAMMATIC SCHOOL - MEDICAL ASSISTANT

qualified panel, to comply with accreditation standards established by ABHES and is capable of educating stu-This certificate serves as evidence that the named program has been inspected, evaluated and found, by a dents for entry level employment in the Medical Assistant field.

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February 9, 2015 Date

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February 9, 2015

**GRANT EXPIRATION** 

**ABHES Executive Director** 

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